

One Identity Starling Two-Factor Desktop Login 1.0

Release Notes

November 2018

These release notes provide information about the One Identity Starling Two-Factor Desktop Login release.

About this release

One Identity Starling Two-Factor Desktop Login offers companies and organizations the ability to add strong Two-Factor Authentication to Microsoft's Windows client and server operating systems. It provides a simple and consistent login experience, even when the user logs in to the local desktop or through a terminal session. Starling Two-Factor Desktop Login ensures secured identity by requiring users to provide their Starling Two-Factor one-time password during the login process.

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 1: General known issues

Known Issue	Issue ID
If the version of Internet Explorer (IE) used is less than 10, a user is unable to connect to the Starling organization.	79744
Workaround	
Upgrade IE version to 10 or above.	

System requirements

Before installing Starling Two-Factor Desktop Login 1.0, ensure that your system meets the following minimum hardware and software requirements.

Hardware requirements

Table 2: Hardware requirements

Requirement	Details
Processor	1.4 GHz or faster, x86 or x64 processor architecture
Memory	1 GB or more
Hard disk space	50 MB or more
Operating system	<ul style="list-style-type: none">• Windows 10, all editions• Windows 8.1, all editions• Windows 8, all editions• Windows 7, all editions• Windows Server 2016• Windows Server 2012 R2• Windows Server 2012• Windows Server 2008 R2• Windows Server 2008 SP2

Software requirements

Table 3: Software requirements

Requirement	Details
Software requirements	Microsoft .NET Framework 4.5.2 or later
Additional requirements	Starling subscription

Product licensing

This product does not require licensing.

Installation instructions

For installation instructions, see *One Identity Starling Two-Factor Desktop Login Administrator Guide*.

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales or other inquiries, visit <https://www.oneidentity.com/company/contact-us.aspx> or call +1-800-306-9329.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains some third-party components (listed below). Copies of their licenses may be found at referencing <https://www.oneidentity.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (*) is available at <http://opensource.quest.com>.

Table 4: List of Third-Party Contributions

Component	License or Acknowledgement
Log4Net 2.0.8	Copyright © 2004-2017 The Apache Software Foundation License: Apache 2.0
libphonenumber-csharp 8.8.11	Copyright © Original Java code is Copyright (C) 2009-2016 Google Inc. License: Apache 2.0
Newtonsoft.Json 11.0.2	Copyright © 2007 James Newton-King License: MIT
Microsoft.IdentityModel.JsonWebTokens 5.3.0	Copyright © Microsoft Corporation. All rights reserved. License: MIT
Microsoft.IdentityModel.Logging 5.3.0	Copyright © Microsoft Corporation. All rights reserved. License: MIT
Microsoft.IdentityModel.Tokens 5.3.0	Copyright © Microsoft Corporation. All rights reserved. License: MIT
System.IdentityModel.Tokens.Jwt 5.3.0	Copyright © Microsoft Corporation. All rights reserved. License: MIT
System.Net.Http 4.3.4	Copyright © Microsoft Corporation. All rights reserved. License: Microsoft .NET Library 1.0

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Legend

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-  **CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.**
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.**