

Quest[®] Migrator for Notes to Exchange 4.15.2

Release Notes

November 2018

These release notes provide information about the Quest[®] Migrator for Notes to Exchange release.

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About Migrator for Notes to Exchange

Migrator for Notes to Exchange (MNE) is a set of coordinated software applications designed to facilitate a variety of migration strategies for organizations moving from a Lotus Domino server, with Lotus Notes clients, to a Microsoft Exchange environment with Outlook clients. MNE can migrate either to a proprietary Exchange environment, or to a hosted Exchange service like Microsoft's Office 365.

MNE 4.15.2 is a minor release, with enhanced features and functionality. See the [Enhancements](#) and [Resolved issues](#) sections below.

New Features

Support for modern authentication

The SSDM now supports modern authentication. You can configure the SSDM to use Azure Active Directory Authentication libraries when connecting to Office 365 by enabling the Exchange Server setting **Use Modern Authentication for SSDM**. For more information on modern authentication, see this [Microsoft page](#).

New INI parameters have been added to support modern authentication.

The following parameters have been added for the administration components:

- [MsOnlineAuthorityUrls] section
- [OutlookRestApiUrls] section

The following parameters have been added for the SSDM:

- [Exchange] EnableModernAuthentication
- [Exchange] O365AuthenticationUrl
- [Exchange] O365Tenant

See the *MNE Program Parameters Reference Guide* for details.

MAPI Retry

MAPI retry is a feature of MNE that attempts to recover from intermittent or brief network connectivity issues. Starting with 14.5.1 Hotfix 4, MNE includes the following new MAPI retry feature.

- MNE now performs additional MAPI reconnect attempts if the first MAPI reconnect attempt fails.
MNE performs MAPI reconnects when an error from the `MAPIErrorsToRetry` list is encountered while storing migrated items to the Exchange mailbox. The maximum number of reconnect attempts is configured with the new parameter `[Exchange] MaxSessionReconnectCount`, which has a default value of 20.
- The MAPI retry logic has been enabled for the SSDM.

The following is a list of the MAPI retry parameters.

- `MAPIErrorsToRetry`
- `MAPIRetryCount`
- `MessageRetryCount`
- `MessageRetryWait`
- `MaxSessionReconnectCount=20`

For a description of the parameters, see the *MNE Program Parameters Reference Guide*.

Set Password

Setting passwords is a feature of MNE that attempts to set AD passwords for newly created users during provisioning and provides them in the 'migration notification message' during migration. Starting with 14.5.1 Hotfix 9, MNE includes the following new set password feature.

MNE now generates a random password, which complies with the AD Global Password Policy, and applies it to a newly created AD user object. There are four options that help to specify the related attributes of newly created AD user object during provisioning:

- User must change password at next logon

- User cannot change password
- Password never expires
- Account is disabled

If the target Exchange Server is On-Premises Exchange, a password is set during provisioning. AD account and password information is provided in a notification message through the template file `ada_template.html`.

If the target Exchange Server is Office 365 with **Use Azure Active Directory Synchronization**, then the password is already set during provisioning. The GUI option **Reset user passwords** on the *Select Office 365 Administrative Operations* wizard page is disabled during migration. AD account and password information is provided in a notification message through the template file `ada_template.html`.

For this feature, the following parameters have been updated:

- [ActiveDirectory] EnableUsers
- [ActiveDirectory] ProvisionUsers

The following new parameters have been introduced:

- [ActiveDirectory] UserCannotChangePassword
- [ActiveDirectory] UserChangePasswordAtNextLogon
- [ActiveDirectory] UserPasswordNeverExpires

For a description of the parameters, see the *MNE Program Parameters Reference Guide*.

Enhancements

The following is a list of enhancements implemented in Migrator for Notes to Exchange 4.15.2.

Table 1. Enhancements

Enhancement	Issue ID
The parameter [Notes] DocLinksPreferCNForNotesUrl has been added. When [General] HTMLdoclinks=3, migrate DocLinks to Exchange as Notes links (the default) and DocLinksPreferCNForNotesURL is set to (1), the Domino Server CN name is used.	782828
The new parameter [Notes] ReplaceForwardAddressInUserName has been added to MNE. When set to 0, MNE adds the Forward address to the User Name field without removing the existing address.	782722
The new parameter [ActiveDirectory] UseInternetAddressForUPN has been added to MNE. When set to 1, it tells the program to set the UPN to an internet address for the user when the object is provisioned.	778638
The parameter [Notes] PrependSmtppAddressToUsername has been updated and now applies when the coexistence method is SMTP .	776215
A new option has been added to the [Exchange] RemigrateMode parameter. When set to 2, it tells the program that if the source item in Notes was modified after a previous migration, delete the Exchange copy of the item and then remigrate it from Notes. If the source item in Notes has not been modified, leave the previously migrated copy in Exchange.	776044
When executing the “Prepare local Active Directory accounts for MS AD Sync” operation, allow user objects to retain their current mailNickname attribute value by configuring the optional [ActiveDirectory] AlwaysUseOldAlias parameter.	759845
If AD accounts have been created during the User Provisioning task, MNE is now able to provide the passwords of the newly created AD accounts to end users in the “You’ve Been Migrated” notification email that is sent when the data migration is complete.	774745

Table 1. Enhancements

Enhancement	Issue ID
When MNE migrates MIME messages, it ignores message headers that do not use the standard RFC 822 format. With this enhancement, all message header information is migrated regardless of the format.	774239 725165
When MNE migrates MIME messages, some message body parts are extracted and added as attachments. With this enhancement, the message header information (From, To, Date, etc.) is added to the attachment.	773346
When migrating to Office 365, the attachment size filter can no longer be set to None . The Attachment size defaults to 24.5 MB, which is the maximum message size allowed by Office 365.	767514
New INI parameters have been added to support modern authentication. See Support for modern authentication .	766489
By default, when the SSDM migrates an archive to a PST file, the SSDM registers the PST file in the Outlook profile. You can now prevent the PST file from being registered by setting the new SSDM parameter <code>[Exchange] AddPstFilesToProfile</code> to 0.	764575
Administrators can now disable the SSDM option to migrate encrypted messages. When the new parameter <code>[General] AppDoesEncrypted=0</code> , the Include Encrypted Messages option is not displayed on the Specify Data for Migration screen.	761854
MNE now supports TLS 1.2. The following requirements for Office 365 targets have been added under System Requirements for MNE admin migration servers: <ul style="list-style-type: none"> .Net Framework 4.5 For systems running Windows 2008 R2, TLS 1.2 must be enabled as the default secure protocol. See this Microsoft support page. 	757722
The Data Migration Wizard Task Progress and Task Completed pages now display the configuration template name and user collection name to help Administrators identify the current migration.	749249
MNE now supports Microsoft's Azure Active Directory PowerShell for Graph - General Availability version. This version is required for Office 365 targets. Azure AD Module for Windows PowerShell x64 edition (PowerShell V1) has been deprecated. MNE will remove support for this module in a future release.	747782
The URI used for the Microsoft global Office 365 cloud has been updated to <code>https://outlook.office365.com/powershell-liveid/</code> .	746458
MNE supports the import of TSV files stored as Unicode or UTF-8. When importing TSV files, MNE now indicates that the file must be stored as Unicode or UTF-8.	744536
You can elevate the Notes' Manager, Designer, and Editor access levels for the Mail-In database which have "Delete documents" rights to Full Access permission in the Exchange Shared mailbox by setting the new parameter <code>ElevateMailInDBEditorAclToFullAccess=1</code> .	741973
Improved the error message that is returned when the <code>Add-MNEUserCollection</code> PowerShell cmdlet is used to add a user collection whose name conflicts with an existing collection.	735982
MNE now supports Outlook 2016. The requirements for Outlook 2016 have been added to this Release Notes document.	735924
The parameter <code>[Exchange] AutodiscoverDisableMapiHttp</code> has been updated. You can now configure MNE to use RPC over HTTP when migrating to Office 365.	734687
By default, the AD Provisioning wizard includes disabled users in AD groups. You can now skip disabled users by setting the parameter <code>SkipDisabledGroupMembers=1</code> .	734440
When launching migrations using PowerShell, the user can choose to display and control the Data Migration Wizard progress window using the following new parameters: <ul style="list-style-type: none"> <code>ShowProgressDialog</code> <code>ProgressDialogIsTopmost</code> <code>ManuallyCloseProgressDialog</code> 	733088

Table 1. Enhancements

Enhancement	Issue ID
When migrating to on premises targets, Notes ACL rights are mapped to Exchange permission levels and applied recursively to migrated folders. This behavior can now be duplicated for Office 365 targets using the new parameter [Exchange] MigrateWellKnownFolderAclOnly.	732506
When executing Invoke-MNE PowerShell cmdlets that may take some time, a progress indicator is displayed.	732448
The owner "Editor" permission level is no longer added to the folder permissions in Exchange. The mailbox owner already has full access to the mailbox and all folders and messages in the mailbox.	728107
The pre-requisite checker now supports German and Chinese Office 365 tenants.	726210
The new INI setting [FolderTreeFilters] allows you to filter out an entire folder hierarchy. When a folder is specified using this setting, the specified folder and all its sub folders are excluded from the migration.	723720
The [Exchange] MaxExtractedImageArea INI parameter has been added to allow specification of a maximum size for images stored as attachments when [Exchange] ExtractEmbeddedImages=1. This feature was implemented to reduce the impact to migrated Exchange mailbox sizes when the migrated messages contain a significant number of large images.	738504 610913 438569
Improved the migration of recurring meeting update messages and cancellation messages. These improvements include: <ul style="list-style-type: none"> Recurring meeting update messages and cancellation messages that are applicable to multiple meeting instances are now supported. These messages are generated when the user selects the This instance and all previous/future instances option when updating or canceling a meeting instance. Multiple copies of each message are created in the Exchange Inbox, with one message for each instance being updated or canceled. Cancellation messages that cancel All Instances of a recurring meeting are now supported. Messages that cancel All Instances are migrated to Exchange as a meeting series cancellation message. This type of message cancels the entire meeting series, rather than canceling individual instances of the recurring meeting. 	683864
On the Data Migration wizard Personal Archive Location page, there are now additional configuration options for generated PST file names.	683852
The migration log file now contains additional information regarding skipped messages.	651571
During data migration, you can now open the new User Migration Status window from the Data Migration Wizard Task Progress and Task Completed pages by clicking the User Status button. The User Migration Status window displays detailed per-user migration status in real time during the migration.	456413
By default, the migration status information is updated every 15 seconds. You can adjust the update interval with the new parameter [General] DetailedMigrationUserStatsUpdateInterval.	
Users can respond to a meeting request with a counter proposal. MNE now supports the migration of meeting counter proposals.	383276 227303

Table 1. Enhancements

Enhancement	Issue ID
MNE now supports all Office 365 license plans that include an Exchange mailbox and permit connecting to that mailbox with Outlook and the Exchange Web Service (EWS).	321041
Office 365 Administrative Operations	
MNE now supports multiple Office 365 SKUs.	
When setting options in the Office 365 Administrative Operations screen in the Data Migration Wizard, MNE remembers the last selected Office 365 license plan and the disabled services, if any. However, this is not the case for users that have manually set licensing options in global settings using the parameters <code>[Exchange]O365AccountSkuId</code> and <code>[Exchange]O365DisabledServicePlans</code> . These settings were previously used support users with multiple Office 365 SKUs.	
If they have been manually set, it is recommended that you remove these two parameters from global settings since they are no longer required.	
The <code>ErrorsToIgnore</code> INIs now work for provisioning and Directory Exporter.	237295
Migrated meeting invitations now appear in the calendar without first having to open the invitation in Outlook.	211841
A Notes distribution list has two owners but when migrated to Exchange, only one owner is provisioned. Both owners are now provisioned as Exchange distribution list managers.	199532
In the <i>MNE Pre-Migration Planning Guide</i> , the roles and permission setting for the SQL server have been reviewed and updated.	174073

Resolved issues

The following is a list of issues addressed in this release.

Table 2. Resolved Issues

Resolved issue	Issue ID
Resolved an issue where migration statistics are not uploaded to the MNE console when the worker process crashes or is killed or, the migration is canceled.	786393
Resolved an issue where <code>[Exchange] MigrateMeetingFYIAsResource=0</code> but FYI attendees are migrated as a Resource instead of an Optional Attendee.	785879
Resolved an issue where AD provisioning fails due to the settings used to Specify Method for Finding Objects in AD . In this scenario, provisioning fails when Choose a database column from the following is set to TargetAddress and Specify the Active Directory Attribute that matches is also set to TargetAddress .	784266
Resolved an issue where the Task Completion screen shows no real migration statistics when the worker processes are dead or the migration is canceled.	783506
Resolved an issue with a time delay during group provisioning. When the target is Office 365 and Active Directory Dir Sync is enabled, MNE must not try to call 'Disable-MailContact'.	783236
Resolved an issue with the latest Windows Server 2016 update KB4343887. When this update is installed, errors occur when opening the Admin Account Pool management utility.	782747
Resolved an issue that occurs when the DC is configured to prevent resource forest accounts from being enabled. In this scenario, MNE fails to create a mailbox for a user or resource and displays the error message "Unable to enable logon for ..."	782707
Resolved an issue where the wrong start time is displayed in the Schedule Summary window when running scheduled tasks.	781734

Table 2. Resolved Issues

Resolved issue	Issue ID
Resolved an issue where if a recurring calendar item has any instance changed after a previous migration, duplicate calendar items can occur when remigrating.	780858
Resolved an issue where in a number of scenarios, embedded graphic elements such as images and document links are rendered incorrectly at the end of the message's body after migration. When [Exchange] RewriteRTF is enabled (set to an integer other than 0), the graphic elements' render positions in an RTF message body are impaired and cause this issue.	778656
Resolved an issue where the User Collection wizard crashes when exporting the collection to a TSV file.	778400
Resolved an issue where MNE migrates to the primary mailbox instead of the archive mailbox in one specific scenario. When migrating to an in-place archive mailbox with a shared MAPI profile using Outlook 2016, the primary mailbox is opened instead of the in-place archive mailbox.	776610
The MNE HTML parser has been updated to allow HTML5 syntax in cases where an HTML5 <doctype> declaration is not present.	776467
Resolved an issue where user details, such as the Microsoft Online account and password values and migration statistic values, are not written to notification emails.	775742
Resolved an issue where private contacts in Notes are not marked as private in Outlook after migration.	775228
Resolved an issue where Activemail processing moves data around outside of table columns.	774820
Resolved an issue where body text is not visible in Outlook after migration due to a missing RTF tag in the RewriteDocLink process.	774659
Migrated MIME encoded HTML emails with UTF-16 character encoding declared in the HEAD element of the message can appear in Outlook as garbled text. This issue can be resolved using the new parameter [Exchange] UpdateHtmlWithMismatchedCharset. When the parameter is enabled, MNE checks for the character set in the HTML HEAD element and when found, the character set is replaced with the MIME header character set.	774144
Resolved an issue where TargetAlias values in the TSV file are truncated to 255 characters when imported using Import objects from TSV .	772684
Resolved an issue where the Locate Notes Store is not working as expected when multiple search folders are specified.	772376
Resolved an issue where MNE is unable to send notification messages to Office 365. In this scenario, when the target is Office 365 and no data is migrated, a user profile is not created and notification messages cannot be sent.	770714
Resolved an issue where Notes hyperlinks with HotspotBegin are not migrated.	769728
To resolve an issue where tasks are migrated with the wrong reminder time, the new parameter [Exchange] AdjustTaskReminderToMidnight has been added. In Notes and iNotes, when users set a task reminder to X days, hours, minutes before or after the task start date, the alarm notification is triggered X days, hours, minutes before or after 12:01 PM of the task start date. When this parameter is set to the default value (1), after migration the alarm notification is triggered X days, hours, minutes before or after 12:00 AM instead of 12:01 PM.	767035
Resolved an issue where running the Locate Data Store task results in duplicate stores.	764911
Resolved an issue where the Office 365 Admin Account Pool is not fully utilized during migration.	764145
Resolved an issue where migrated tasks display the wrong date in the Outlook Web App (OWA).	763557
Resolved an issue where meeting invitations are migrated without reminders set.	758876
Resolved an issue where the user is unable to select multiple address books to migrate with the SSDM.	747389
Resolved an issue where MNE may crash when the remote PowerShell connection to Office 365 does not open.	746495
Resolved an issue where recurring appointments in the Notes calendar that contain poorly structured data do not display properly in the Outlook Web App (OWA).	743714

Table 2. Resolved Issues

Resolved issue	Issue ID
Resolved an issue where the Migration Statistics Data is not updated to the Migration console statistic when the worker process restarts because the MAPI retry limit is exceeded.	739571
Resolved an issue where setting the PowerShell Throttle Settings to 11 or greater results in a failure to retrieve the configuration.	736624
Bitmap images embedded within emails are now extracted and stored to Exchange as attachments when <code>ExtractEmbeddedImages=1</code> .	734528
Resolved an issue where the progress window briefly shows incorrect numbers at certain points during the migration.	729775
The online help for MNE PowerShell cmdlets has been updated to correct syntax errors. The <i>MNE Administration Guide</i> has also been updated.	728756
Resolved an issue where the MNE Migration Console may crash if the Apply button on the Exchange Server page is clicked a second time.	724721
The SSDM may crash when installed on a non-English operating system with Outlook 2016 and <code>[Notes] RewriteDocLinks=1</code> . To resolve the issue, set <code>[Exchange] RewriteRTF=7</code> . An entry has been added under SSDM Known Issues below.	709742
Resolved an issue where the Locate Notes Data Store makes incorrect matches when a data store is found whose owner no longer exists in the Notes Directory.	694597
Resolved an issue where updates to TSV-Imported values are not applied.	691800
Resolved an issue where email is migrated with the wrong Exchange recipient when: <ul style="list-style-type: none"> the correct recipient no longer has an SMTP address another Notes user has the same display name 	691308
Resolved an issue where running the user collection provisioning process without a template changes the settings for Specify Container for User Objects in a saved template.	653563
Resolved an issue where Active Directory objects are opened using the credentials of the currently logged in user instead of the credentials provided in the Active Directory section of the configuration.	649327
Resolved an issue where the SSDM does not apply folder permissions properly for some users in the access control list.	605375
Resolved an issue where the <code>-WorkStation</code> parameter is ignored when used with <code>Invoke-MNE PowerShell</code> cmdlets.	579079
The following cmdlets have been removed from the Quest.MNE.Powershell module: <ul style="list-style-type: none"> <code>New-MNESchedule</code> <code>New-MNETask</code> <code>Remove-MNETask</code> <code>Set-MNETask</code> <code>Set-MNETaskSchedule</code> <code>Start-MNETask</code> 	576959
Resolved an issue where multiple archive migrations with different date ranges results in duplicate archive folders in Exchange.	574099
Resolved an issue where <code>AdObjMerge</code> throws <code>OutOfMemoryException</code> on provisioning.	501741

Known issues

Most of the known issues and limitations of any migration process are due to feature inconsistencies between the source and target environments. That is, features that are available in the Notes environment simply cannot be

migrated to a target environment that does not offer the same or comparable features. Other limitations are due to feature incompatibilities, where similar features are available in both the source and target environments, but their implementations are so different that the migration may be impractical. In any case, most administrators regard these sorts of limitations as trivial or incidental to an overall migration project.

Quest distinguishes between known “issues” (listed here), which are believed to be temporary and likely to be resolved in a future release, and known “limitations,” which are believed to be inherent to the process and environmental architectures, and are likely permanent. Appendix A of the MNE *Pre-Migration Planning Guide* provides a list of all such known limitations of the migration process as facilitated by the current version of Migrator for Notes to Exchange.

The following is a list of issues, including those attributed to third-party products, known to exist at the time of this release.

Table 3. General known issues

Known issue	Issue ID
Draft calendar items are migrated to Exchange, but after migration they are not fully functional.	100000
MNE truncates a Notes user's name if the Domino name exceeds the maximum name length in Exchange, but any subsequent run of the Directory Export Wizard will generate a duplicate object record, since the Wizard will not recognize the truncated name compared to the Notes original.	100071
When the Data Migration Wizard removes forwarding from an Office 365 user, and there is no local AD, the Wizard successfully completes its run, but generates three errors-two of which are failed attempts to locate the user in AD.	100088
When a recurrence pattern for a series of meetings is supported in Notes but not supported in Outlook, and when the organizer OR attendee, but not both, has been migrated, some updates/cancelations/responses for single occurrences will not work.	227308
A migrated recurring meeting may not correctly show the accept/decline status of a Notes user to whom a meeting invitee delegated the invitation, when the delegation and the delegee's acceptance or decline occurred prior to migration.	242781
Exchange does not let other applications (including Notes Migrator for Exchange) set the owner property of items migrated to resource mailboxes.	57381
When migrating only iNotes contacts, the Notes Mail Files screen does not appear, so you cannot choose to migrate via the server or the file system. The program will run via file system if that's what you chose for your last migration, unless you go into the Task Parameters or INI file and change it.	57447
The MNE Migration Worker process may crash when configured to share a single MAPI profile across all worker processes. This issue only occurs when the MAPI/HTTP protocol is enabled. The product's default configuration settings have been chosen to avoid this issue, but you may encounter this issue if the following combination of INI settings are used: [Exchange] AutodiscoverDisableMapiHttp=0 MapiUseSharedProfile=1	727841
If migrating to Exchange 2013 or 2010: When merging contacts or mailbox-enabling in a migration to an Exchange 2013 or 2010 environment configured for one forest and multiple domains, the Global Catalog and Domain Controller settings (on the Active Directory Configuration screen of the Notes Migration Manager) must be set to a server in the domain that contains the Active Directory user objects to be merged or mailbox-enabled.	75388

Table 4. SSDM known issues

Known issue	Issue ID
When migrating to Office 365 using the SSDM with Modern Authentication enabled, contacts cannot be migrated if the target mailbox is the Office 365 Online Archive mailbox. If the SSDM encounters this unsupported configuration, an error is logged and the migration is aborted.	790039
When migrating to Office 365 using the SSDM with Modern Authentication enabled, there is a known limitation when the migration target is not the root of the user's primary mailbox. If the migration target is not the root of the user's primary mailbox, only message content is migrated. Tasks and calendar appointments are not migrated. This limitation includes the following scenarios: <ul style="list-style-type: none"> • Migrating a local or server archive to a pseudo-root folder in the user's Office 365 primary mailbox. • Migrating any mail file (server or archive) to the user's Office 365 in-place archive mailbox. The workaround in these scenarios is to migrate non-message content without using Modern Authentication.	790015
When migrating to Office 365 using the SSDM with Modern Authentication enabled, custom attributes configured with a custom <code>attrs.tsv</code> file are not supported. If the SSDM encounters this unsupported configuration, an error is logged and the migration is aborted.	787934
The SSDM may crash when installed on a non-English operating system with Outlook 2016 and <code>[Notes] RewriteDocLinks=1</code> . To resolve the issue, set <code>[Exchange] RewriteRTF=7</code> .	709742

Table 5. Offline Migration known issues

Known issue	Issue ID
When migrating off-line, the <code>HTMLdoclinks</code> program parameter, in the [General] section of the Data Migration Wizard's task parameters, must be set to 0 (zero). The <code>HTMLdoclinks=0</code> setting tells the Wizard to migrate Notes doclinks as Notes-style doclinks, which can be opened in Exchange only if a Notes client is installed on the client workstation. By default (<code>HTMLdoclinks=1</code>), Notes doclinks would migrate to Exchange as HTML-style links, which can be opened in a web browser if the user is able to use iNotes, but that default setting will cause errors in an offline migration.	30886

Table 6. Outlook known issues

Known issue	Issue ID
Outlook archiving is not applied to migrated messages within the age range set for auto-archiving, because Outlook determines message age by Last Modified time, which it updates to the migration date/time upon migration. Since all migrated messages become zero days old as soon as they are migrated, and Outlook won't let the Data Migration Wizard reset that property to its true pre-migration date/time, the Outlook archiving feature skips the messages until they have "re-aged" to the archive age (typically 30 days) following migration, at which time all of the migrated messages will be archived.	58004

System requirements

- [Lotus Domino servers](#)
- [Microsoft Exchange servers](#)
- [SQL server](#)
- [MNE admin migration servers](#)

- End-user desktops (if running the SSDM)
- Server hosting the SSDM scheduling utility web service

i | **IMPORTANT:** The requirements listed here document the basic hardware and software requirements for Migrator for Notes to Exchange. MNE also requires certain configuration considerations and account permissions. Be sure to see these additional requirements in the MNE *Pre-Migration Planning Guide*, in chapter 1 under *Configuration requirements and account permissions*.

Before installing MNE, make sure your environment meets (or will meet) these minimum hardware and software requirements.

Lotus Domino servers

Supported Domino source environments (all ranges inclusive):

- Notes/Domino 9.0.0 and 9.0.1
- Notes/Domino 8.5.0-8.5.3, and 8.0.0-8.0.2
- Notes/Domino 7.0.0-7.0.4
- Notes/Domino 6.x
- **Lotus Live support:** MNE provides partial support for migrations from Lotus Live, via the SSDM, for Lotus Notes client versions 8.5.3 or newer. This feature also requires you configure your local Notes client for Lotus Live, as described in the MNE *Pre-Migration Planning Guide*, in chapter 1 under “Configuration requirements and account permissions”.

Microsoft Exchange servers

i | **NOTE:** Migrator for Notes to Exchange supports Cumulative Update (CU) releases for all supported versions of Exchange. If you encounter an incompatibility with a newly released CU, contact Quest Support for a resolution.

Supported Exchange target environments:

- Exchange 2016: RTM
- Exchange 2013: RTM and SP1
- Exchange 2010: RTM, SP1, SP2 and SP3
- Microsoft Office 365:
 - All Office 365 license plans that include an Exchange mailbox and permit connecting to that mailbox with Outlook and the Exchange Web Service (EWS).
 - Office 365 environments:
 - Office 365 Global
 - Office 365 Germany
 - Office 365 operated by 21Vianet

SQL server

MNE requires access to a Microsoft SQL Server. The following versions are supported:

- SQL Server 2008
- SQL Server 2008 Express Edition
- SQL Server 2008 R2
- SQL Server 2008 R2 Express Edition
- SQL Server 2012
- SQL Server 2012 Express Edition
- SQL Server 2014
- SQL Server 2014 Express Edition
- SQL Server 2016
- SQL Server 2016 Express Edition

Note the following:

- SQL must be installed either on the admin's migration server or on a separate server, with a minimum of 20GB free disk space.
- You may use an existing (installed) MS SQL Server, or install a new instance of SQL Server using one of the supported versions listed above.
- Quest recommends a full-featured (non-Express) edition of SQL Server for best performance of MNE's Directory Export Wizard, particularly for sites with a large number of groups or domains.

MNE admin migration servers

Operating systems supported for migration to...		Exchange 2016/2013/2010	Office 365
Windows Server 2016	64-bit	•	•
Windows Server 2012 or 2012 R2	64-bit	•	•
Windows 8	32-bit	•	
	64-bit	•	•
Windows Server 2008 SP2	32-bit	•	
	64-bit	•	
Windows Server 2008 R2	64-bit	•	•
Windows 7	32-bit	•	
	64-bit	•	•

Requirement	Description
Workstation hardware	<ul style="list-style-type: none"> • Must be a separate machine from the Exchange server, but a member of the same domain as AD and Exchange. • Minimum hardware requirements: <ul style="list-style-type: none"> • 2 GHz dual-core processor, 4GB memory, 20GB free disk space. • Recommended for improved performance, especially for high-volume migrations: <ul style="list-style-type: none"> • 2 GHz quad-core processor, 8GB memory. • 1 Gbps NIC, and 1 Gbps or faster network connections among all migration servers and the Exchange and Domino servers.
Required for all Exchange target types, including Office 365	<ul style="list-style-type: none"> • .Net Framework 4.0 (Office 365 targets require .Net Framework 4.5) • Microsoft SQL 2012 Native Client. • Microsoft SQL Server 2012 Command Line Utilities (a free download from the link provided in the MNE Autorun). • Windows PowerShell 3.0, which is part of Windows Management Framework 3.0 (included with any MNE-supported OS except pre-SP1 editions of Windows Server 2008 R2 and Windows 7). If PowerShell 3.0 does not come with your OS, you can download Windows Management Framework 3.0 at this Microsoft link. • Lotus Notes must be installed in single-user mode and configured. The Notes client version must be one of 9.0.0–9.0.1, 8.5.0–8.5.3 or 8.0.0–8.0.2 or 6.0.0–7.0.4 (all ranges inclusive), and should match or be higher than the Domino server version. • Default mail client must be a 32-bit edition (only) of Outlook. If migrating to an on-premises Exchange server, Outlook versions 2016, 2013 or 2010 are supported. If migrating to Office 365, Outlook versions 2016 and 2013 are supported. The Outlook client must also conform to Microsoft’s version requirements for the applicable Exchange target version (see Exchange 2016 or Exchange 2013 or Office 365). Additional version requirements are listed under <i>Required for the MAPI over HTTP protocol</i> section below. <p style="margin-left: 40px;">NOTE: The minimum version for Outlook 2016 is 16.0.8420.1000. Only the Click-to-Run version is supported.</p> • The MAPI DLLs required to perform a migration must be those that are part of Outlook, not the downloadable Exchange "server" MAPI. • Update for Universal C Runtime in Windows. See the Microsoft knowledge base article KB2999226.

Requirement	Description
Also required for Office 365 target	<ul style="list-style-type: none"> .Net Framework 4.5 Microsoft's MSOL Sign-in Assistant x64 edition (available at this Microsoft link). Microsoft's Azure Active Directory PowerShell for Graph - General Availability version (available at this Microsoft link). <p>NOTE: For Chinese and German Office 365 tenants, the minimum PowerShell module version is 1.1.166.0.</p> <p>NOTE: Azure AD Module for Windows PowerShell x64 edition (PowerShell V1) has been deprecated. MNE will remove support for this module in a future release.</p> <ul style="list-style-type: none"> When migrating with Outlook 2016, the following registry values must be set. If not set, MNE automatically sets it before starting the migration: <ul style="list-style-type: none"> [HKEY_CURRENT_USER\Software\Microsoft\Office\16.0\Common\Identity] <pre>"EnableADAL"=dword:00000000</pre> As of October 31, 2017, MAPI over HTTP is the only MAPI protocol supported by Office 365. Therefore, the requirements for the MAPI over HTTP protocol listed below are also requirements for migrating to Office 365. For systems running Windows 2008 R2, TLS 1.2 must be enabled as the default secure protocol. See this Microsoft support page.
Required for the MAPI over HTTP protocol	<p>MAPI over HTTP is the latest protocol developed by Microsoft for transmitting mail data between mail client applications and Exchange servers. The MAPI over HTTP protocol is supported by the following Exchange targets:</p> <ul style="list-style-type: none"> Exchange 2013 SP1 Exchange 2016 Office 365 <p>NOTE: The minimum version for Outlook 2016 is 16.0.8420.1000. Only the Click-to-Run version is supported.</p> <ul style="list-style-type: none"> Migrations using the MAPI over HTTP protocol are supported by Migrator for Notes to Exchange when the following prerequisites are met. <ul style="list-style-type: none"> Outlook 2013 version 15.0.4815.1000 or later <p>This version number represents the File Version of the Outlook.exe executable, not the version number that is reported in the Outlook About dialog.</p> When migrating with Outlook 2013, the following registry value must be set. If not set, MNE automatically sets it before starting the migration: <ul style="list-style-type: none"> [HKEY_CURRENT_USER\Software\Microsoft\Office\15.0\Outlook\Cached Mode] <pre>"AllowAutoDiscoverForNonOutlook"=dword:00000001</pre> If a registry value has previously been added to disable the MAPI over HTTP protocol, this registry value must be removed or modified. If this value exists, and it is not set to 0, MNE automatically sets it before starting the migration: <ul style="list-style-type: none"> [HKEY_CURRENT_USER\Software\Microsoft\Exchange] <pre>"MapiHttpDisabled"=dword:00000000</pre>

End-user desktops (if running the SSDM)

An SSDM end-user workstation *may* be a virtual machine, but a dedicated "actual" machine will likely yield better migration performance.

Requirement	Description
Supported operating systems	<ul style="list-style-type: none">Windows 10, Windows 8.1, Windows 8 or Windows 7: 32-bit or 64-bit edition.Windows Server 2016: 64-bit edition.Windows Server 2012 or 2012 R2: 32-bit or 64-bit edition.Windows Server 2008 SP2 or 2008 R2: 32-bit or 64-bit edition.Windows Vista (Business, Enterprise or Ultimate): 32-bit or 64-bit edition.
Required Outlook client	Outlook 2016, 2013, or 2010: 32-bit or 64-bit edition. If migrating to Exchange 2016 or Exchange 2013 or Office 365, the required Outlook client must conform to Microsoft's requirements for Exchange 2016 or Exchange 2013 or Office 365 , respectively.
On each end user's SSDM desktop	Microsoft .Net Framework version 2.0 or later must be installed. If end users will run the SSDM application from a network share (rather than from each user's own local copy): Each workstation must also have either .Net 3.5 SP1 (or later) installed, or a Code Access Security (CAS) policy granting full trust to SSDM in the network share. (See "Before Running the SSDM" in chapter 4 of the MNE Scenarios Guide for instructions to set the required CAS policy.) If migrating with Modern Authentication enabled, .Net 4.5 or later must be installed. If .Net 4.5 or later is not installed, the SSDM falls back to migrating without Modern Authentication. The MAPI DLLs required to perform a migration must be those that are part of Outlook, not the downloadable Exchange "server" MAPI.
Required Lotus Notes client	<ul style="list-style-type: none">9.0.0 or 9.0.18.5.0–8.5.3 (inclusive)8.0.0–8.0.2 (inclusive)6.0.0–7.0.4 (inclusive)
Lotus Live support	MNE provides partial support for migrations from Lotus Live, via the SSDM, for Lotus Notes client versions 8.5.3 or newer. This feature also requires that you configure your local Notes client for Lotus Live, as described in the MNE <i>Pre-Migration Planning Guide</i> , in chapter 1 under "Configuration requirements and account permissions".

Server hosting the SSDM scheduling utility web service

ASP.net version 4.0 must be installed. If the SSDM Scheduling Web Service is running, you must change the .NET Framework version of the Application Pool used by the SSDM Scheduling Web Service to .NET 4.0.

Upgrade and compatibility

There is no need to uninstall a previous version before installing a new version. The upgrade installation and setup are fully automated, and will preserve any data already migrated by an earlier version, so you may simply resume the migration process from wherever you left off with the previous version.

- i** **IMPORTANT:** If upgrading from 4.14.1 or earlier, before upgrading to 4.15.1, you must back up the SSDM Scheduling Administration utility configuration files. See the section below for information on backing up the files.
- i** **IMPORTANT:** The upgrade process will back up your existing `pabreplicator.nsf`, `attrs.tsv`, `msgtypes.tsv`, `NMEPSErrorFile.xml`, `wte_template.htm`, `ybm_template.htm` and `ynma_template.html` files and copy them to the target installation folder.
- i** **IMPORTANT:** The enhancement 674823 contains a breaking change to the [TimeZoneInfo] Program Parameter. If your installation currently contains configuration data in the [TimeZoneInfo] section, this configuration data must be updated. See the [TimeZoneInfo] section in the *NME Program Parameters Reference* for details.

Backing up the SSDM Scheduling Administration utility configuration files

The following locally saved configuration files are overwritten as part of the upgrade to release 4.15.1. Make a back up copy of these files before performing the upgrade.

```
C:\Program Files (x86)\Dell\Migrator for Notes to Exchange\SSDM Scheduling Web Service\Bin\SchedulingGlobals.config
```

```
C:\Program Files (x86)\Dell\Migrator for Notes to Exchange\SSDM Scheduling Administration\AdminConfigPaths.xml
```

The upgrade procedure contains a step for restoring the files.

Product licensing

Migrator for Notes to Exchange is a metered-use product that requires the application of a valid license key. An MNE license key is installed MNE's Notes Migration Manager component.

Quest sells license keys for particular numbers of users to be migrated. When the limit is reached the software continues to function nominally for users that have already been migrated, but will not migrate additional users. The same license is used for all functions of a particular user (provisioning, forwarding, migration, etc.), and the user license count increments the first time any program function is applied to each user. That is, when any feature of any MNE component is applied to a particular user, then all features of all components can be applied to the same user under the same license. Moreover, users can be re-migrated (if necessary) using the original licenses; re-migration does not require an additional license.

A trial license is intended to let you try the MNE software in your own environment, with your own data, to help you determine whether MNE's capabilities are suitable to your needs. Under a trial license, therefore, the program stamps a "MIGRATION EVALUATION" prefix into the *Subject* of every migrated message, and also imposes these limitations:

- Calendar items more than two weeks into the future are not migrated.
- When migrating personal address books, only five contacts and five groups are migrated per PAB.

You can obtain your first or a subsequent license key by contacting a Quest Software sales representative. For either a trial or perpetual license, the key uses one of the following formats

- MigratorNotesEX-###-#####.dlv

- MigratorNotesEX-###-###-###.dlv

where ###-##### or ###-###-### represents your unique license number. The file is sent to you from Quest Licensing as an email file attachment. Copy the license key file to your Desktop, or to some other convenient location.

The product will install without a license key, but will prompt you to apply a license key the first time you try to run the software. You will be prompted to find and specify the license key file that Quest provided. Use the **Browse** feature to locate and specify the .dlv license file.

If you are upgrading from an earlier version, the automated upgrade process will transfer the existing license key into the new version, so you do not need to re-install it. For new installations, the license installer will only install the new format license files (.dlv). The older format (.asc) is no longer supported.

i | **IMPORTANT:** Many environments require disabling User Account Control to install the Quest license into MNE.

Getting started with MNE

- [Upgrade and installation instructions](#)
- [More resources](#)

Upgrade and installation instructions

To install Migrator for Notes to Exchange:

- 1 Download the Migrator for Notes to Exchange zip folder from the Quest.com website, and extract all files into an installation folder. Then run `Autorun.exe` from the installation folder.

If you are installing from an MNE product CD, the `Autorun` utility runs automatically.

Windows then launches the `Autorun` utility, where you can browse product information including the **Prerequisites** and all MNE **Documentation** before installing the product.

Verify that your environment conforms to the [System requirements](#) specified above in this document, and to the requirements specified in "Configuration requirements and account permissions" in the *Pre-Migration Planning Guide*. Several of the required third-party components may be downloaded from links on the `Autorun` **Prerequisites** tab.

- 2 When you are ready to install, select the `Autorun` **Install** tab.
- 3 Select the **Migrator for Notes to Exchange** product name, and click **Next**.
- 4 Read and accept the license agreement.
- 5 Follow the instructions in the MNE Installation Wizard.

i | **IMPORTANT:** If your setup includes the Microsoft redistributables, you may install them on your migration server. You must have a Microsoft SQL Server installed in your migration environment in order to use Migrator for Notes to Exchange.

i | **NOTE:** Quest Migrator for Notes to Exchange requires access to the SQL 2012 Native Client. If you have Microsoft SQL Server 2012 installed on your migration server then you already have the Native Client installed.

If you do not have the Native Client installed, you can use the download button in the `Autorun` utility to download the software.

- 6 Follow the remaining instructions and prompts in the MNE Installer.

- i** **IMPORTANT:** MNE includes a wizard for scanning the environment and determining whether it conforms to the system requirements for the MNE applications. The MNE Prerequisites Checker looks for required software and settings, connectivity, permissions, and access rights. The wizard can be launched automatically from the exit page of the MNE installer, by marking a checkbox before clicking **Finish**:

[] Launch the Prerequisites Checker when setup exits

The checker can also be run independently from your Windows **Start** menu, in the **Quest | Migrator for Notes to Exchange** group. The Prerequisites Checker log file is written to

%SystemDrive%\ProgramData\Quest\Prerequisites Checker.

- 7 Click **Finish** from the last screen to complete the installation. The MNE Installer then exits, and returns you to the *Autorun* utility, on the **Install** tab. If you have marked the **Prerequisites Checker** checkbox, that wizard now runs (in a separate window).
- 8 If you like, you may browse the other *Autorun* tabs.
- 9 When you are finished browsing other *Autorun* tabs, click the **Close** box ([X] in the top-right corner of the window) to close the *Autorun* utility.

Post upgrade steps

Be sure to see [Product licensing](#) above before trying to configure or run any MNE component.

- i** **IMPORTANT: Locale-specific configuration:** If you are migrating from a non-English Lotus Notes environment, you must also configure both the Data Migration Wizard and the SSDM with the appropriate non-English values for certain display elements. See “Appendix A” of the *MNE Administration Guide* for instructions, under “How Do I Configure MNE for My Non-English Notes Locales?”

Configuring the SSDM Scheduling Administration utility

The SSDM Scheduling Administration utility must be configured after upgrade.

- 1 Prior to upgrade, you made a copy of the SSDM Scheduling Administration utility configuration files. Restore the files to the following directory paths.

```
C:\Program Files (x86)\Quest\Migrator for Notes to Exchange\SSDM Scheduling Web Service\Bin\SchedulingGlobals.config
```

```
C:\Program Files (x86)\Quest\Migrator for Notes to Exchange\SSDM Scheduling Administration\AdminConfigPaths.xml
```

- 2 Point to the new physical path.

In the Administration Guide, in the chapter “SSDM Scheduling Administration utility” see the section “Before you can use the SSDM Scheduling Administration utility”.

Follow the steps to add the new Virtual Directory:

```
C:\Program Files (x86)\Quest\Migrator for Notes to Exchange\SSDM Scheduling Web Service
```

Configuring the Task Scheduler

If you plan to use the optional MNE task scheduling features, make sure the MNE Task Scheduler is configured by following the instructions in Appendix A of the *MNE Administration Guide*, in the section “How Do I Schedule Tasks?”

More resources

Information about MNE, including all product documentation, is available from the Quest Support Portal at <https://support.quest.com/>.

Migrator for Notes to Exchange and Coexistence Manager for Notes community

The [Migrator for Notes to Exchange and Coexistence manager for Notes community](#) is an interactive online community dedicated to issues relating to:

- Migration of email, identity and applications to the Windows Exchange platform, either on-premises or hosted Exchange platforms like Office 365—including migrations from Exchange, GroupWise, and Notes.
- Active Directory migrations.
- Migrations from Notes application and Exchange public folders to Sharepoint.
- Coexistence strategies and tools.

The community is designed to foster collaboration between Quest Migration experts and users. It's a place where you can:

- Learn about product releases and betas before anyone else.
- Get access to Quest product leaders and subject matter experts on migration and coexistence.
- Participate in discussion forums, share insights and ideas, and get common questions answered.

You can browse around the forums and the library, but to take full advantage of the community, post new threads, respond to messages from others, and rate our documents and downloads, you must **Join** the community. If you already have a Quest account or are a member of another Quest community, simply **Sign in**. The **Sign in** and **Join** features are both available from links near the top-right corner of the page.

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. The release supports Complex Script (Central Asia - India, Thailand).

The SSDM user interface is available in English and French. The SSDM User Guide is available in English, French and Japanese.

About us

We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation.

We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation.

Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece—you—to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit <http://quest.com/company/contact-us.aspx> or call +1-949-754-8000.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <https://www.quest.com/legal/third-party-licenses.aspx>.

Component	License or acknowledgment
7-Zip 9.2.0	Use of this component is governed by the 7-Zip license .
AutoMapper 2.2	Copyright Jimmy Bogard 2008-2012. Use of this component is governed by the MIT 1.0 license .

Component	License or acknowledgment
CommandLineParser 1.9	Copyright 2005-2012 Giacomo Stelluti Scala. Use of this component is governed by the MIT 1.0 license .
Crypto++ 5.6.1	Compilation Copyright © 1995-2009 by Wei Dai. All rights reserved. Portions contributed by Wei Dai. Use of this component is governed by the Crypto 5.6.0 license .
Entity Framework 5.0	Use of this component is governed by the Apache 2.0 license .
EWS Managed API 2.2.1.0	Copyright (c) Microsoft Corporation. All rights reserved. Use of this component is governed by the MIT 1.0 license .
ICU4C 57.1	Copyright (c) 1995-2014 International Business Machines Corporation and others. Use of this component is governed by the MIT 1.0 license .
jQuery 1.9.1	Copyright 2012 jQuery Foundation and other contributors. Use of this component is governed by the MIT 1.0 license .
jQuery UI 1.10.0	Copyright 2010 John Resig. http://jquery.com/ . Use of this component is governed by the MIT 1.0 license .
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Log4Net 2.0.0	Copyright 2001-2006 The Apache Software Foundation. Use of this component is governed by the Apache 2.0 license .
LumenWorks 3.8.0	LumenWorks.Framework.IO.CSV.CachedCsvReader Copyright (c) 2005 Sébastien Lorion. Use of this component is governed by the MIT 1.0 license .
Microsoft.IdentityModel.Clients.ActiveDirectory 3.19.8	Copyright (c) Microsoft Corporation. Use of this component is governed by the MIT 1.0 license .
Microsoft.IdentityModel.JsonWebTokens 5.3.0	Copyright (c) Microsoft Corporation. Use of this component is governed by the MIT 1.0 license .
Microsoft.IdentityModel.Logging 5.3.0	Copyright (c) Microsoft Corporation. Use of this component is governed by the MIT 1.0 license .
Microsoft.IdentityModel.Tokens 5.3.0	Copyright (c) Microsoft Corporation. Use of this component is governed by the MIT 1.0 license .
Modernizr 2.6.2	Use of this component is governed by the MIT 1.0 license .
System.IdentityModel.Tokens.Jwt 5.3.0	Copyright (c) Microsoft Corporation. All rights reserved. Use of this component is governed by the MIT 1.0 license .
zlib 1.2.3	Copyright ©1995-2005 Jean-loup Gailly and Mark Adler. Use of this component is governed by the Zlib 1.2.3 license .

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Quest Software Inc.
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Aliso Viejo, CA 92656

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Legend

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