



Cloud Access Manager 8.1.4

How to Delete Users from the Cloud Access Manager Database

Copyright 2018 One Identity LLC.

ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of One Identity LLC .

The information in this document is provided in connection with One Identity products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of One Identity LLC products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, ONE IDENTITY ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL ONE IDENTITY BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF ONE IDENTITY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. One Identity makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. One Identity does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

One Identity LLC.
Attn: LEGAL Dept
4 Polaris Way
Aliso Viejo, CA 92656

Refer to our Web site (<http://www.OneIdentity.com>) for regional and international office information.

Patents

One Identity is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at <http://www.OneIdentity.com/legal/patents.aspx>.

Trademarks

One Identity and the One Identity logo are trademarks and registered trademarks of One Identity LLC. in the U.S.A. and other countries. For a complete list of One Identity trademarks, please visit our website at www.OneIdentity.com/legal. All other trademarks are the property of their respective owners.

Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

Contents

Introduction	4
Overview	4
Deleting a user	4
About us	6
Contacting us	6
Technical support resources	6

Introduction

This guide describes how to delete users from the Cloud Access Manager database.

Overview

You can delete users from the Cloud Access Manager database using the Delete Users page. The user is not removed from their associated authenticator, for example, Active Directory.

Deleting a user

How to delete a user

1. Log in to the Administration Console using the desktop shortcut **Cloud Access Manager Application Portal**, then click the **Users** link in the left hand navigation menu.
2. Click **Delete Users**.
3. Use the search parameters to select the users you want to delete, then click **Search**.

You should try to be as specific as possible when you enter the search parameters to help reduce the number of search results found in the database. If you have multiple users that you want to delete, you can paste a comma separated list of complete user names into the **Search for users** field.

Delete Users

	User Name	Authenticator	Last Log In Date
<input checked="" type="checkbox"/>	Administrator	Microsoft Active Directory	10/11/17 8:49 PM (for 1 minute)
<input type="checkbox"/>	Kate Nielsen	Microsoft Active Directory	10/11/17 8:49 PM (1 minute ago)
<input type="checkbox"/>	Nigel Handers	Microsoft Active Directory	10/11/17 8:49 PM (1 minute ago)
<input type="checkbox"/>	Stuart Mughal	Microsoft Active Directory	10/11/17 8:49 PM (1 minute ago)
<input type="checkbox"/>	Wilson Malcolm	Microsoft Active Directory	10/11/17 8:47 PM (3 minutes ago)

>

If a user no longer requires access to Cloud Access Manager you can delete them from the Cloud Access Manager database.

Use the search parameters below to search for the user you want to delete.

Select an authenticator

All Authenticators

Show users who last logged in

Anytime

Search for users

Enter one or more user names

Enter a single partial user name or multiple complete user names

Delete Users Select All De-Select All Close Search Reset

4. Select the user(s) that you want to delete, then click **Delete Users**.
5. If Cloud Access Manager has provisioned an application account for the user, you can:
 - Delete & Deprovision
 - Delete Only
 - Cancel
6. Click the required option. The action is applied to the selected user(s).

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales or other inquiries, visit <https://www.oneidentity.com/company/contact-us.aspx> or call +1-800-306-9329.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product