Quest Desktop Authority
Full Build Update 10.2.0.256 Release Notes

July 13, 2018

Version 10.2.0.256

Importance: Mandatory

Contents

Readme

For complete product information, refer to the Desktop Authority 10.x product documentation.

If upgrading from version 9.3, 10.0 or 10.1, you can upgrade directly to this full build update.

Resolved Issues

The following is a list of issues resolved in this full-build update

Feature	Resolved Issue	Defect ID
ExpertAssist	Improved ExpertAssist logging around the modifying of wallpaper on client machines	DAMS-3767
ExpertAssist	Fixed issue where incorrect process details were sometimes being displayed after a process was selected via the ExpertAssist admin console (Computer Management -> Processes).	DAMS-3810
ExpertAssist	Fixed issue where the ExpertAssist authentication box was missing the NTLM option when Internet Explorer was being used	DAMS-3589
DA Installer	Fixed issue where the installation of Desktop Authority was dependent on "SMB 1.0/CIFS File Sharing Support" being enabled.	DAMS-3671
DA Manager	Improved logging around GPO Deployment, specifically in the case where the manager service is unable to establish a proper connection with the primary domain controller.	DAMS-3817
DA Manager	Fixed issue where disabling one or more of the possible client provisioning methods, via editing slboost.ini, was not working as expected.	DAMS-2387
Client	Fixed issue where certain Windows 10 desktop machines were being incorrectly classified as laptops.	DAMS-3673
DA Manager	Fixed issue where the console breaks when a certain type of valid custom certificate is imported via the setup tool	DAMS-3728
DA Manager	Fixed issue where ExpertAssist.exe was not being replicated during the replication process.	DAMS-3765, DAMS-3723
Reporting	Fixed issue where the Reporting tool help link was not working.	DAMS-3706

Known Issues

The following is a list of known issues with this update.

Feature	Known Issue	Defect ID

Compatibility of This Update

The following is a list of product versions and platforms compatible with this update.

Product Name	Product Version	Platform
Desktop Authority	10.2.0.230, 10.1.x.x, 10.0.x.x, 9.3.x.x	all

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Installing This Update

1. Download the zip file that contains the full build update.
   Warning: Some computers have security settings enabled that block zip files that come from other computers. Right click on the zip file and choose Properties. If blocking is enabled, you will see an "Unblock" button on the bottom right hand corner of the Properties dialog. Press "Unblock" and then press the OK button. Proceed to unzip the file.

2. Close all instances of Desktop Authority Manager

3. As an Administrator, run the executable that was extracted from the zip file.

4. Choose Express Upgrade when prompted.

5. When prompted to back up the database, please do so.

6. Once the installation has finished you will need to launch the Desktop Authority Management Console and go to Server Manager and choose "Upgrade Service" on each server.

7. From the *Replicate changed files* button, choose to "Force an update of the local Desktop Authority folder on clients".

8. From the *Replicate changed files* button, choose to "Replicate all files". **This will trigger the desktops to be upgraded to the new updated build.**

9. NOTE: If you use the USB/PS module, this update will upgrade the driver on the client machines and will require a **reboot** of all workstations that have USB/PS installed.

Determining if This Update Is Installed

To determine if this update is installed:

Desktop Authority version displayed in console footer is 10.2.0.256.

Removing This Update

To remove this update:

Not applicable for this update.

Additional Information

Additional configuration information for the custom script:

Not applicable for this update.