

Quest® QoreStor™ 4.1

# Interoperability Guide



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Quest Software Inc.

Attn: LEGAL Dept

4 Polaris Way

Aliso Viejo, CA 92656

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**Legend**

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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# Introduction

This guide provides information about hardware and software requirements for Quest® QoreStor™ installation, as well as additional third-party software applications supported for use with QoreStor.

## Other information you may need

The following table lists the documentation available for QoreStor. The documents listed in this table are available on the Quest support website by selecting your specific QoreStor version at:

<http://support.quest.com/QoreStor>

**Table 1: QoreStor documentation**

| Document                              | Description  |
|---------------------------------------|--|
| QoreStor Installation Guide           | Provides information on installation and operation requirements, supported platforms as well as procedures for installing QoreStor.  |
| QoreStor User Guide                   | Provides information on configuring and using QoreStor.  |
| QoreStor Release Notes                | Provides the latest information about new features and known issues with a specific product release.                                 |
| QoreStor Command Line Reference Guide | Provides information about managing QoreStor data backup and replication operations using the QoreStor command line interface (CLI). |
| QoreStor Interoperability Guide       | Provides information on supported infrastructure components.   |
| Additional whitepapers                | Instructions and best practices for configuring additional Quest and third-party applications to work with QoreStor.                 |

**i** **NOTE:** Check for the latest documentation updates and release notes at <http://support.quest.com/qorestor>. Read the release notes first because they contain the most recently documented information about known issues with a specific product release.

# Information on compatible products

QoreStor offers direct integration with Quest Software's NetVault® Backup and vRanger®, as well as Veritas NetBackup and Backup Exec. For more information on those products refer to the documents below.

**Table 2: Quest NetVault Backup documentation**

| Document                             | Description   |
|--------------------------------------|---|
| NetVault Backup Installation Guide   | Provides information about installing and upgrading the NetVault Backup server and client software.   |
| NetVault Backup Administration Guide | Describes how to configure and use NetVault Backup to protect your data. This document also provides information on configuring QoreStor repositories and migrating NetVault SmartDisk data to the new QoreStor repository. |
| NetVault Backup Release Notes        | Provides the latest information about new features and known issues with a specific product release.  |

**i** | **NOTE:** See the complete NetVault Backup documentation at <https://support.quest.com/netvault-backup>.

**Table 3: Quest vRanger documentation**

| Document                           | Description  |
|------------------------------------|--|
| vRanger Installation/Upgrade Guide | This document provides information on supported platforms, system requirements, and instructions on installing and upgrading vRanger.      |
| vRanger User Guide                 | This document provides information and procedures on configuring and using vRanger to protect virtual and physical environments.           |
| vRanger Release Notes              | This document details the issues resolved in this release, the known issues as of this release, and the third party components in vRanger. |

**i** | **NOTE:** See the complete vRanger documentation at <https://support.quest.com/vranger>.

**Table 4: Veritas documentation**

| Document            | Description  |
|---------------------|--|
| Veritas NetBackup   | For information on Veritas NetBackup, refer to the <a href="#">NetBackup product documentation</a> .   |
| Veritas Backup Exec | For information on Veritas Backup Exec, refer to the <a href="#">NetBackup product documentation</a> . |

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# Installation Requirements

The information in this section describes the minimum hardware and software requirements for QoreStor installation.

## QoreStor installation modes

QoreStor can be installed in one of three installation modes, each with different hardware requirements and expected performance levels.

- **Standard** - This the mode of installation that will yield the highest performance. Unless you know that Cloud Optimized or Demo mode is appropriate for your use-case, use Standard mode to avoid performance issues. Standard mode supports a back end capacity of up to 150TB.
- **Cloud Optimized** - This is a smaller footprint installation designed to maximize cost-effectiveness for operation in cloud environments. The data dictionary size is reduced to reflect the lower backend capacity limit of 43TB.
- **Demo** - Demo mode is the least hardware-intensive option used for initial evaluation or lightweight testing. Demo mode can easily be installed on a virtual machine running on most workstations. Demo mode is not suitable for any production application and does not allow any license expansion. Demo mode supports a back end capacity of up to 100GB.

## Hardware requirements for installation

QoreStor can be installed in one of three modes: Standard, Cloud Optimized, and Demo. Each installation mode has different minimum installation requirements, as described below. Refer to [QoreStor installation modes](#) for more information on the installation modes.

**i** | **NOTE:** The table below lists the minimum hardware requirements for installation. Refer to [QoreStor sizing guidelines](#) for information on sizing your QoreStor server.

**Table 5: Hardware requirements for installation**

|  | Standard Mode   | Cloud Optimized Mode   | Demo Mode  |
|--|---|--|--|
| <b>CPU cores</b>                       | 4   | 4  | 4  |
| <b>RAM</b>                             | 24 GB   | 14 GB  | 4 GB   |
| <b>Storage capacity</b>                | Minimum of 500 GB free space on repository disk   | Minimum of 500 GB free space on repository disk  | Minimum of 50 GB free space on repository disk                               |
| <b>Additional storage requirements</b> | <ul style="list-style-type: none"><li>• Storage backend should support 2000 IOPS for sequential writes and 850 IOPS with random writes.</li><li>• Recommended backend configuration is RAID 6 with 6 disks. 4 of these disks will be usable.</li><li>• Maximum supported physical capacity is 150TB</li></ul> | <ul style="list-style-type: none"><li>• Storage backend should support 2000 IOPS for sequential writes and 850 IOPS with random writes.</li><li>• Recommended backend configuration is RAID 6 with 6 disks. 4 of these disks will be usable.</li><li>• Maximum supported physical capacity is 43TB</li></ul> | When installing in Demo mode, QoreStor does not perform a pre-check for IOPS |

## Networking requirements

The following network configurations need to be made in order to successfully install and run QoreStor.

### Port configuration

The ports below need to be available for the QoreStor service:

- 5233
- 9901
- 9904
- 9911
- 9920
- 11000
- 10011

### Verify connectivity

The usage of the QoreStor repository requires stable TCP/IP connectivity between the backup application server and the QoreStor repository server.

**i** | **NOTE:** The QoreStor repository and backup application server need to be on the same local network.

# Storage requirements and recommendations

Consider these additional storage requirements and recommendations when planning your QoreStor installation.

- Storage backend should support 2000 IOPS for sequential writes and 850 IOPS with random writes.
- Recommended backend configuration is RAID 6 with 6 disks. 4 of these disks will be usable.
- Maximum supported physical capacity is 150TB

# Supported installation platforms

QoreStor is supported on the following platforms:

**Table 6: Operating systems supported for installation**

| Operating System           | Bit level |
|----------------------------|-----------|
| CentOS Linux 7.3 or higher | 64-bit    |
| RHEL Linux 7.3 or higher   | 64-bit    |

# Supported file systems

Only the file system listed below is supported for the QoreStor server.

- XFS

# Supported file system protocols

QoreStor supports the following file system protocols. The Rapid Data Access (RDA) protocols below provide a logical disk interface that can be used with network storage devices to store data and support data storage operation.

- RDA with NetVault Backup
- RDA with vRanger
- RDA with OpenStorage Technology (OST)



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# Supported Software

The applications listed in the sections below are supported for use with QoreStor

## Supported browsers

This section lists the minimum supported web browsers for use with the QoreStor UI.

**Table 7: Supported browsers**

| Software                    | Versions    |
|-----------------------------|-------------|
| Mozilla Firefox             | 43 or later |
| Microsoft Internet Explorer | 11.0        |
| Microsoft Edge              | 38 or later |
| Google Chrome               | 48 or later |

## Supported clients

Delete this text and replace it with your own content.

**Table 8: Supported QoreStor clients**

| Client type | Client installation platform |
|-------------|------------------------------|
|-------------|------------------------------|

- RDA
- Linux
    - RHEL 5
    - RHEL 6
    - RHEL 7
    - CentOS 7
    - SLES 10
    - SLES 11
  - Windows
    - Windows Server 2008 R2
    - Windows Server 2012 R2
    - Windows Server 2016
- 
- OST
- Linux
    - RHEL 5
    - RHEL 6
    - RHEL 7
    - CentOS 7
    - SLES 10
    - SLES 11
  - Windows
    - Windows Server 2008 R2
    - Windows Server 2012 R2
    - Windows Server 2016

## Supported backup software

This section lists the supported backup applications and protocols for QoreStor.

**Table 9: Supported backup applications and protocols**

| Data Management Application (DMA)  | RDA | OST |
|------------------------------------|-----|-----|
| <b>NetVault Backup<sup>1</sup></b> |     |     |
| v11.4.5                            | ✓   |     |
| v12.0                              | ✓   |     |
| v12.0.1                            | ✓   |     |
| <b>vRanger<sup>1</sup></b>         |     |     |
| v7.6                               | ✓   |     |

| Data Management Application (DMA) | RDA | OST |
|-----------------------------------|-----|-----|
| v7.6.5                            | ✓   |     |
| <b>Backup Exec</b>                |     |     |
| BE16                              |     | ✓   |
| BE20                              |     | ✓   |
| <b>NetBackup</b>                  |     |     |
| v7.7                              |     | ✓   |
| v8.0                              |     | ✓   |
| v8.1                              |     | ✓   |

<sup>1</sup>Refer to [NetVault Backup and vRanger Feature Compatibility](#) for more detailed information on NetVault Backup and vRanger Support

## NetVault Backup and vRanger Feature Compatibility

The table below provides more detailed information on NetVault Backup and vRanger feature compatibility with QoreStor.

**Table 10: NetVault Backup and vRanger feature compatibility**

| Feature                                       | NVBU 11.4.5      | NVBU 12.0 | NVBU 12.0.1 | vRanger 7.6.5 |
|---|------------------|-----------|-------------|---------------|
| RDA Version                                   | 4.03             | 4.03      | 4.1         | 4.03          |
| Secure Connect WAN restartability             | No               | No        | Yes         | No            |
| Create storage groups and containers from DMA | Yes <sup>1</sup> | Yes       | Yes         | No            |
| OpDup DR to QoreStor                          | Yes              | Yes       | Yes         | Yes           |
| OpDup QoreStor to DR                          | Yes              | Yes       | Yes         | Yes           |

<sup>1</sup>NetVault Backup 11.4.5 will recognize QoreStor as a "Quest DR Device".

# QoreStor supported system limits

This section lists the supported configuration limits for the QoreStor system.

**Table 11: Supported configuration limits**

| <b>Feature</b>          | <b>System Limit</b> |
|-------------------------|---------------------|
| Maximum containers      | 16                  |
| Maximum storage groups  | 5                   |
| Maximum RDA connections | 64                  |
| Maximum RDA Open images | 1024                |
| Maximum RDA clients     | 64                  |
| Maximum OST connections | 64                  |
| Maximum OST clients     | 64                  |

# Reference architectures

The information in the sections below is intended to help you properly size your QoreStor server.

## Reference guidelines

The specifications detailed in [Hardware references](#) were constructed with the performance guidelines listed below in mind. Please review the performance guidelines below and select an option suitable for your environment. Use that same reference in the [Hardware references](#) section to identify the representative reference architecture.

**Table 12: Reference guidelines**

| Reference Guidelines | CPU (cores) | Memory (GB) | NIC Minimum | IO Minimums |                                 | Inbound bandwidth          |
|----------------------|-------------|-------------|-------------|-------------|---------------------------------|----------------------------|
|                      |             |             |             | SSD Support | IOPS BW                         |                            |
| Extreme              | 32-64       | 128+        | 4 x 10GbE   | Required    | IOPs = 100K+<br>BW = 700MiB/Sec | RAID6<br>48+<br>30+ TB/HR  |
| Enterprise           | 32-64       | 64-128      | 2x 10GbE    | Optional    | IOPs = 20K+<br>BW = 300MiB/Sec  | RAID6<br>24-48<br>20 TB/HR |
| Standard             | 8-32        | 32-64       | 2x 10GbE    | Optional    | IOPs = 10K+<br>BW = 200MiB/Sec  | RAID6<br>8-12<br>10 TB/HR  |
| Starter              | 4-8         | 24-32       | 4+ x 1GbE   | NA          | IOPs = 5K+<br>BW = 100MiB/Sec   | RAID5-6<br>4-8<br>5 TB/HR  |

## Hardware references

The table below provides reference architectures for different levels of performance. Two of the examples below use SSD storage to host the QoreStor metadata, which will improve QoreStor performance.

Table 13: Hardware references

| Hardware references            | Extreme   | Enterprise   | Standard   | Starter  |
|--------------------------------|---|--|--|--|
|                                | <b>R740-05 – HDD/SSD MetaData</b>   | <b>R740-05 – ALL HDD</b>   | <b>R730-10 – HDD/SSD MetaData</b>  | <b>R730-10 – ALL HDD</b>   |
| <b>Model</b>                   | Dell EMC OEMR XL R740xd   | Dell EMC OEMR XL R740xd  | Dell EMC PowerEdge R730xd  | Dell EMC PowerEdge R730xd  |
| <b>Drives</b>                  | 2TB 7.2K RPM NLSAS 12Gbps 512n<br>8TB 7.2K RPM NLSAS 12Gbps 512e  | 2TB 7.2K RPM NLSAS 12Gbps 512n<br>8TB 7.2K RPM NLSAS 12Gbps 512e                                       | 500GB 7.2K RPM SATA 6Gbps 2.5i n Flex Bay Hard Drive,13G<br>6TB 7.2K RPM Self-Encrypting N LSAS 6Gbps 3.5in Hot-plug Hard Drive,FIPS140-2,13G<br>8TB 7.2K RPM Self-Encrypting N LSAS 6Gbps 3.5in Hot-plug Hard Drive,FIPS140-2,13G | 500GB 7.2K RPM SATA 6Gbps 2.5i n Flex Bay Hard Drive,13G<br>6TB 7.2K RPM Self-Encrypting N LSAS 6Gbps 3.5in Hot-plug Hard Drive,FIPS140-2,13G<br>8TB 7.2K RPM Self-Encrypting N LSAS 6Gbps 3.5in Hot-plug Hard Drive,FIPS140-2,13G |
| <b>Drive Qty</b>               | 2 x 2TB<br>48 x 8TB<br>4 x 400GB SSD  | 2 x 2TB INT<br>48 x 8TB EXT  | 2 x 500GB<br>24 x 8TB<br>24 x 6TB<br>4 x 960GB SSD   | 2 x 500GB<br>24 x 8TB<br>24 x 6TB  |
| <b>Internal SSD (optional)</b> | 4x 400GB SSD SAS Mix Use 12Gbps 512e 2.5in MFC6G<br>Dell 400GB Enterprise SAS 12GBps 2.5" Solid State Drive |  | 4x 960GB SSD SAS Mix Use 12Gbps 512e 2.5in<br>Dell 960Gb SAS 12G MLC SFF Mixed-Use Value Endurance SSD (Toshiba PX04SVB096) R/T-Series Tray - SPN - Gen 13   |  |
| <b>CPU</b>                     | 2x Intel Xeon Gold 5118 2.3G, 1 2C/24T, 10.4GT/s 2UPI, 16M Cac he, Turbo, HT (105W) DDR4-2400 , OEM XL      | 2x Intel Xeon Gold 5118 2.3G, 1 2C/24T, 10.4GT/s 2UPI, 16M Cac he, Turbo, HT (105W) DDR4-2400 , OEM XL | 2x Intel Xeon E5-2660 v3 2.6GHz,2 5M Cache,9.60GT/s QPI,Turbo,HT ,10C/20T (105W) Max Mem 2133MHz   | 2x Intel Xeon E5-2660 v3 2.6GHz,2 5M Cache,9.60GT/s QPI,Turbo,HT ,10C/20T (105W) Max Mem 2133MHz   |
| <b>Memory</b>                  | 208GB   | 208GB  | 128GB  | 128GB  |

|  |   |   |   |   |
|--|---|---|---|---|
|  | 13 x DUAL IN-LINE MEMORY MODULE, 16GB, 2666, 2RX8, 8G, DDR4, R  | 13 x DUAL IN-LINE MEMORY MODULE, 16GB, 2666, 2RX8, 8G, DDR4, R  | 8x 16GB RDIMM, 2400MT/s, Dual Rank, x8 Data Width   | 8x 16GB RDIMM, 2400MT/s, Dual Rank, x8 Data Width   |
| <b>PERC RAID</b>   | 1x PERC H740P RAID Controller, 8GB NV Cache, Mini card<br>1x PERC H840 RAID Adapter for External MD14XX Only, 8GB NV Cache, Full Height | 1x PERC H740P RAID Controller, 8GB NV Cache, Mini card<br>1x PERC H840 RAID Adapter for External MD14XX Only, 8GB NV Cache, Full Height | 1x PERC H730P RAID Controller, 2GB NV Cache, Mini card<br>1x PERC H830 RAID Adapter for External MD14XX Only, 2GB NV Cache, Full Height | 1x PERC H730P RAID Controller, 2GB NV Cache, Mini card<br>1x PERC H830 RAID Adapter for External MD14XX Only, 2GB NV Cache, Full Height |
| <b>Network</b>   | 1x QLogic 57800 2x10Gb DA/SFP+ + 2x1Gb BT Network Daughter Card   | 1x QLogic 57800 2x10Gb DA/SFP+ + 2x1Gb BT Network Daughter Card   | 1x QLogic 57840S Quad Port 10Gb SFP+ Direct Attach Rack Network Daughter Card   | 1x QLogic 57840S Quad Port 10Gb SFP+ Direct Attach Rack Network Daughter Card   |
| <b>External Storage</b>  | 4x1400  | 4x1400  | 4x1400  | 4x1400  |
| <b>HW RAID CONFIG</b><br><Level (0-5-6-10)> :<br><# Groups (GRP)> :<br><# Spindles per GRP> :<br><#Channels> : | RAID 10 : 1 : 4 : 1<br>RAID 6 : 4 : 11+1 : 2  | RAID 6 : 4 : 11+1 : 2   | RAID 10 : 1 : 4 : 1<br>RAID 6 : 4 : 11+1 : 2  | RAID 6 : 4 : 11+1 : 2   |
| <b>LVM CONFIG</b>  | Striped LVM :: 64KB :: 4xStripes  | Striped LVM :: 64KB :: 4xStripes  | Striped LVM :: 64KB :: 4xStripes  | Striped LVM :: 64KB :: 4xStripes  |
| <b>FS CONFIG</b>   | XFS   | XFS   | XFS   | XFS   |
| <b>SEQ FIO A + B</b>   | IOPS=98.5 K/Sec + 18.2 K/Sec<br>BW=385 MiB/Sec + 71.1 MiB/Sec   | IOPS=105 K/Sec<br>BW=412 MiB/Sec  | IOPS=50.5 K/Sec + 37.3 K/Sec<br>BW= 197 MiB/Sec + 146 MiB/Sec   | IOPS=12.2 K/Sec<br>BW= 48 MiB/Sec   |
| <b>RAND FIO</b>  | IOPS=95.7 K/Sec + 39 K/Sec<br>BW=374 MiB/Sec + 152 MiB/Sec  | IOPS=91.7K/Sec<br>BW=358 MiB/Sec  | IOPS= 12.6 K/Sec + 44.2 K/Sec<br>BW= 49 MiB/Sec + 173 MiB/Sec   | IOPS=21 K/Sec<br>BW= 85 MiB/Sec   |
| <b>MAX INGEST @ 0%</b>   | Total Connections :: TB/Hr  | Total Connections :: TB/Hr  | Total Connections :: TB/Hr  | Total Connections :: TB/Hr  |

|            |            |            |            |
|------------|------------|------------|------------|
| 8 :: 9.48  | 8 :: 9.00  | 8 :: 4.37  | 8 :: 3.85  |
| 16 :: 8.58 | 16 :: 8.52 | 16 :: 4.13 | 16 :: 3.91 |
| 24 :: 7.32 | 24 :: 8.00 | 24 :: 4.11 | 24 :: 3.82 |
| 32 :: 6.98 | 32 :: 7.02 | 32 :: 4.09 | 32 :: 3.76 |
| 48 :: 7.00 | 48 :: 4.31 | 48 :: 4.01 | 48 :: 2.84 |
| 64 :: 4.71 | 64 :: 3.25 | 64 :: 3.92 | 64 :: 2.94 |

**MAX  
INGEST @  
90%**

|                               |                               |                               |                               |
|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| Total Connections ::<br>TB/Hr | Total Connections ::<br>TB/Hr | Total Connections ::<br>TB/Hr | Total Connections ::<br>TB/Hr |
| 8 :: 37.34                    | 8 :: 31.41                    | 8 :: 23.56                    | 8 :: 20.83                    |
| 16 :: 19.40                   | 16 :: 18.94                   | 16 :: 19.70                   | 16 :: 17.36                   |
| 24 :: 16.73                   | 24 :: 16.05                   | 24 :: 17.11                   | 24 :: 14.41                   |
| 32 :: 13.77                   | 32 :: 14.53                   | 32 :: 15.83                   | 32 :: 14.26                   |
| 48 :: 12.03                   | 48 :: 13.82                   | 48 :: 13.73                   | 48 :: 13.33                   |
| 64 :: 11.96                   | 64 :: 12.96                   | 64 :: 13.49                   | 64 :: 10.26                   |



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- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product