

Quest® On Demand Group Management

Release Notes

2019/07/09

These release notes provide information about the On Demand Group Management release.

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About this module

On Demand Group Management controls the chaos of managing Azure Active Directory (AD), Office 365, and on-premises groups with group creation policies for naming, attestation, expiration, quantity limits, and more. The Group Management module safely empowers users with self-service group creation, management, and group membership reporting.

New features

New features in this release:

- Support for security groups and distribution groups in on-premise AD domains:
 - Introduced group roles **Owner** and **Member** for management purpose.
 - Users can now join or leave a group as group member via self-services.
 - Existing groups can be categorized for automatic attestations.
- Enhancements for Azure ADs:
 - Introduced the **Service Account** setting for creating mail-enabled security groups and distribution lists.
 - Added ability to suspend or resume a resource.
- Group Management now supports for these Azure regions:
 - United States
 - Europe

Resolved issues

The following is a list of issues addressed in this release.

Table 1: Resolved issues

Resolved Issue	Issue ID
Cannot create mail-enabled security groups in Group Management.	626
Distribution Lists cannot be created successfully via Graph API.	573

Release History

2019/03/22

New features

- Group management:
 - Support for Office 365 groups, security groups (including mail-enabled security groups), and distribution lists.
 - Introduced group roles **Owner** and **Member** for management purpose.
- Resource management:
 - Permissions to a resource in Group Management are managed by roles, and custom roles can be created and assigned to users.
 - Resource permissions can be granted to the roles directly within Group Management for resources of these built-in types: **Office 365 License**, **Microsoft OneDrive** and **GM**.

- Group Management roles:
 - **Global Administrator:** Manages global settings and directory administrators for all the directories within an organization.
 - **Directory Administrator:** Accesses to all the administrative features for a directory, such as defining self-service approval processes, setting policies for users, groups, and resources in the directory.
 - **General User:** Uses self-services to create, join/leave, and attest a group or a resource.
- Regular synchronization between Group Management and Azure AD at a specified interval.
 - Synchronization direction can be set for users and groups separately.

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 2: General known issues

Known Issue	Issue ID
Cannot create dynamic groups in Group Management.	4317
Cannot update the Azure AD administrator roles' business phone with Group Management.	4316

Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand relies on Azure and AWS infrastructure and as such, is subject to the possible disruption of these services. You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

System requirements

The following web browsers are supported with On Demand:

- Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

Product licensing

On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

Use of this software is governed by the Software Transaction Agreement found at www.quest.com/legal/sta.aspx and the SaaS Addendum at www.quest.com/legal/saas-addendum.aspx. This software does not require an activation or license key to operate.

You can sign in to On Demand as a Guest user and sample the solutions the product can offer. As a Guest user, you can add your Azure AD tenant and look for problems that can be solved by On Demand. To sign in as a Guest user, go to quest-on-demand.com and click **Continue as Guest**.

Trial licenses are available. To enable a trial license, you must use a Quest account to sign up for On Demand. Use one of the following procedures:

- [To enable a trial license with an existing Quest account](#)
- [To create a Quest account and enable a trial license](#)

To enable a trial license with an existing Quest account

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
3. On the Free Trial of <Module Name> page, click **Sign In for your Free Trial**.
4. Fill in your Quest account credentials and click **Sign In**.
The Welcome to On Demand page opens.
5. In the **Add organization name** field, enter a name for your On Demand organization.
6. In the **Select Region** field, select the region where you want your data to reside.
7. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the [Global Settings User Guide](#) for more information on working with On Demand.

To create a Quest account and enable a trial license

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
To try online, you must create a Quest account and then sign up for On Demand.
3. Create a Quest account.
 - a. Click **Create a Trial Account**.
 - b. Fill in the fields on the Create Account page. Note that the email and password entered here will be the credentials you use to sign in to On Demand.
 - c. Click **Create Account**.
The "We've sent you an email" page opens.

4. Sign in to On Demand.
 - a. Go to your email account and open the email from support.quest.com. Click on the verification link. The Welcome to On Demand page opens.
 - b. In the **Add organization name** field, enter a name for your On Demand organization.
 - c. In the **Select Region** field, select the region where you want your data to reside.
 - d. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the [Global Settings User Guide](#) for more information on working with On Demand.

More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand in the Product search field)
- [Quest On Demand community](#)
- [Product trials and subscriptions](#)

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

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Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions

- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <https://www.quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (*) is available at <https://opensource.quest.com>.

Table 3: List of Third-Party Contributions

Component	License or Acknowledgement
Application Insight	Use of this component is governed by the MIT 1.0 license . Copyright (c) Microsoft Corporation
Angular/animations	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Cameron Spear
Angular/common	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Cameron Spear
Angular/compiler	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Cameron Spear
Angular/core	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Cameron Spear
Angular/forms	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Cameron Spear
Angular/http	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Cameron Spear
Angular/platform-browser	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Cameron Spear
Angular/platform-browser-dynamic	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Cameron Spear
Angular/router	Use of this component is governed by the MIT 1.0

Component	License or Acknowledgement
	license . Copyright (c) 2013 Components
aspnet/signalr	Use of this component is governed by the Apache License 2.0 . Copyright (c) .NET Foundation. All rights reserved.
Azure SignalR Service	Use of this component is governed by the MIT 1.0 license . Copyright (c) Microsoft Corporation. All rights reserved.
Azure Storage	Use of this component is governed by the Apache License 2.0 .
core-js	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2014-2016 Denis Pushkarev
Cosmos DB	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2014 Microsoft Corporation
jquery-datetimepicker	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2013 http://xdsoft.net
jwt-decode	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2015 Auth0, Inc. < support@auth0.com > (http://auth0.com)
materialize-css	Use of this component is governed by the MIT 1.0 license . Copyright (c) 2014-2018 Materialize
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Updated - 2019/07/09