

Desktop Authority 10.2

## Data Diagram



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### **Legend**

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

An information icon indicates supporting information.

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# Database Schema

For readability and ease of use, the DA Reporting Database Schema shown on the following pages is broken up into logical groupings, User Management Profile Data, Computer Management Profile Data, Hardware/Software Inventory, User/Computer Activity Data, Anti-malware and Anti-spyware.

The grouping of tables that make up the **User Management Profile Data** consists of all profile and configuration element data for User Management profile objects configured in the Manager.

The grouping of tables that make up the **Computer Management Profile Data** consists of all profile and configuration element data for Computer Management profile objects configured in the Manager.

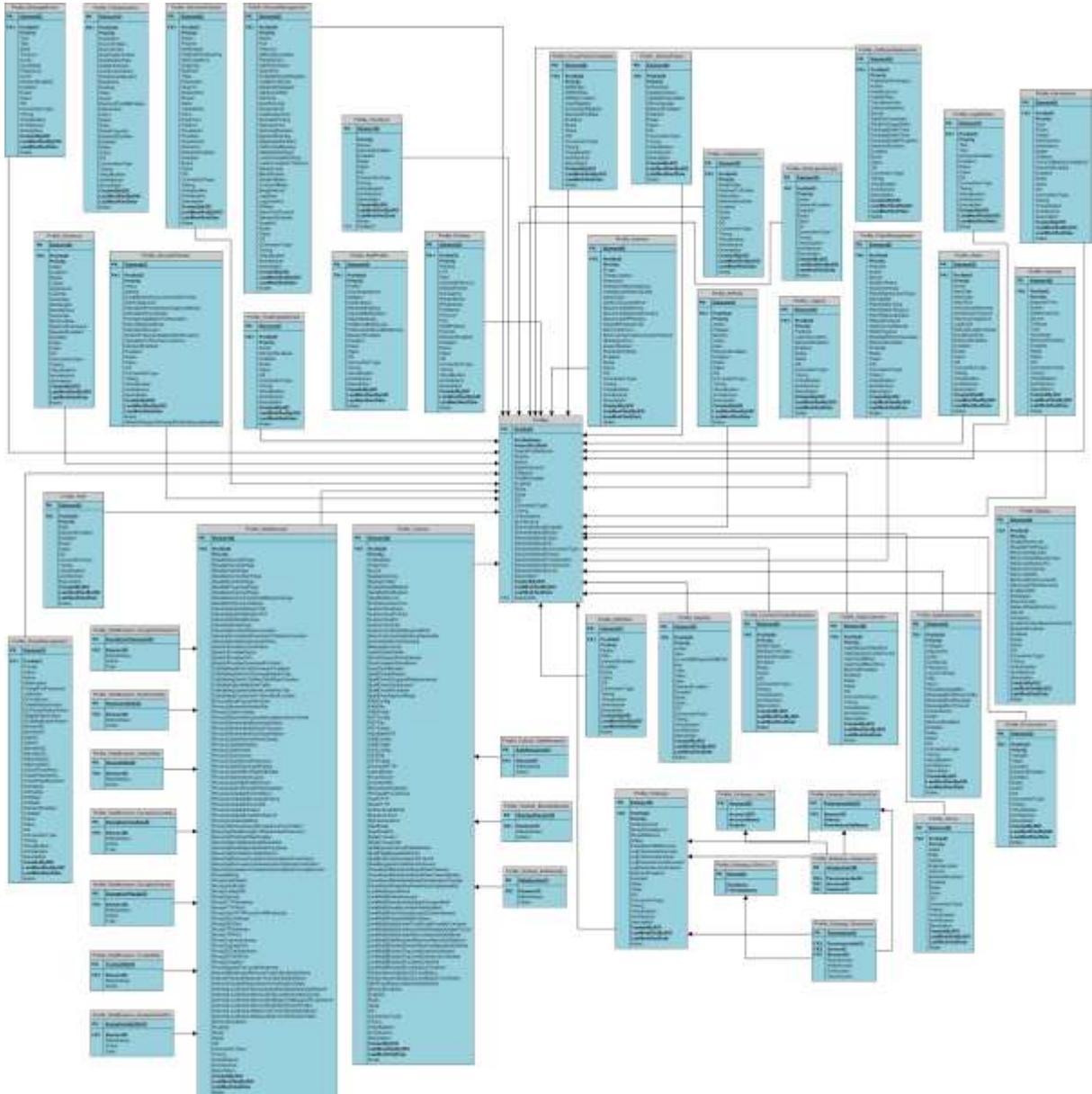
The **Hardware/Software Inventory** grouping consists of data that is collected from and about hardware and software clients that log on to the network.

The grouping of tables that make up the **User/Computer Activity Data** consists of data collected as users/computers log on and off the network. This set makes up the data needed for User Activity reporting.

The Profile data is periodically updated from the DACONFIGURATION database to the DAREPORTING database. The period in which the database is updated is configured in the ETLProcessor plugin. This is found on the OpsMaster Service tab of Server Manager.

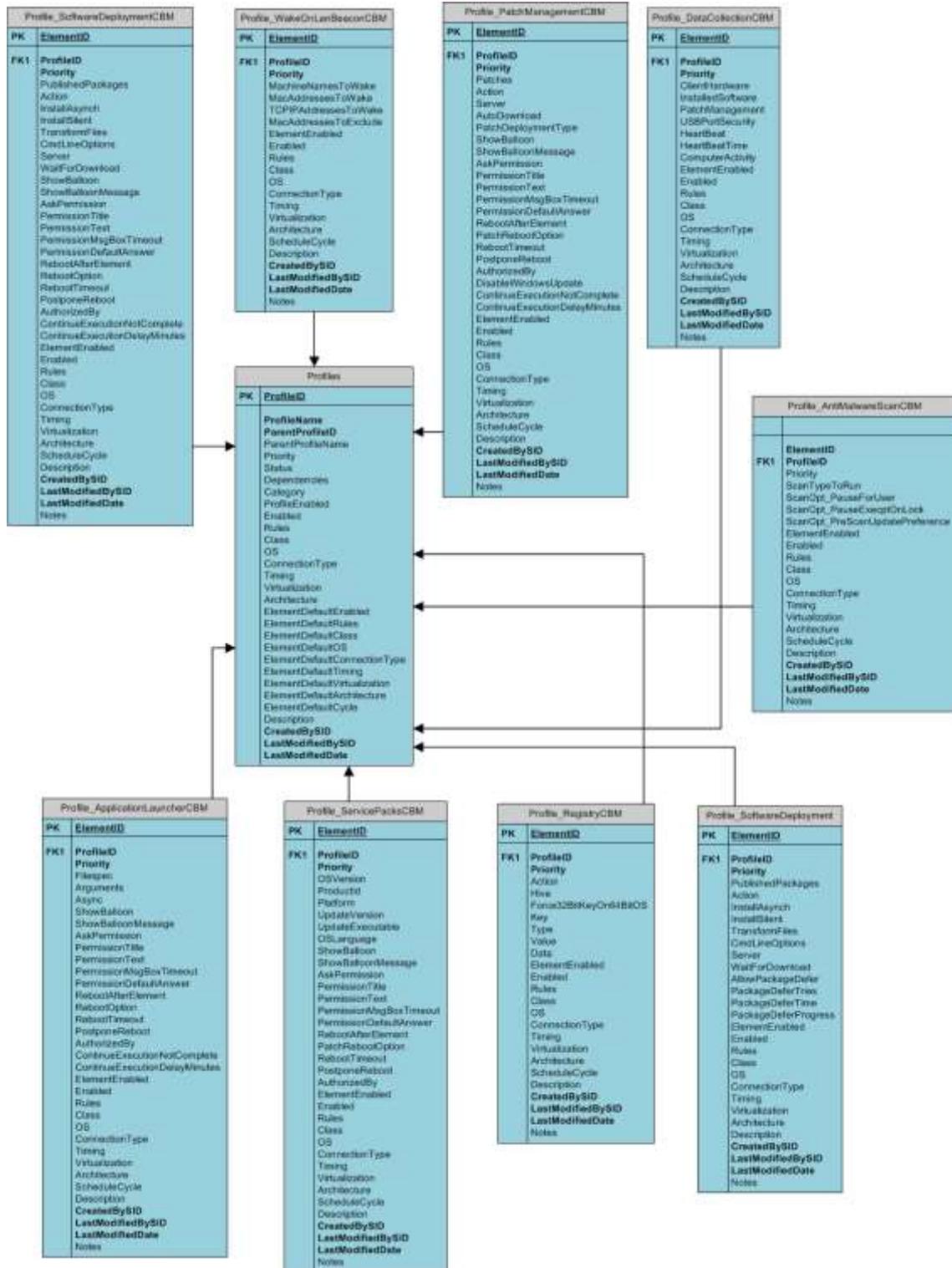
When viewing the following diagrams, zoom in for a more precise view. A full printable version of the diagrams can be downloaded from the Quest web site.

# User Management Profile Data



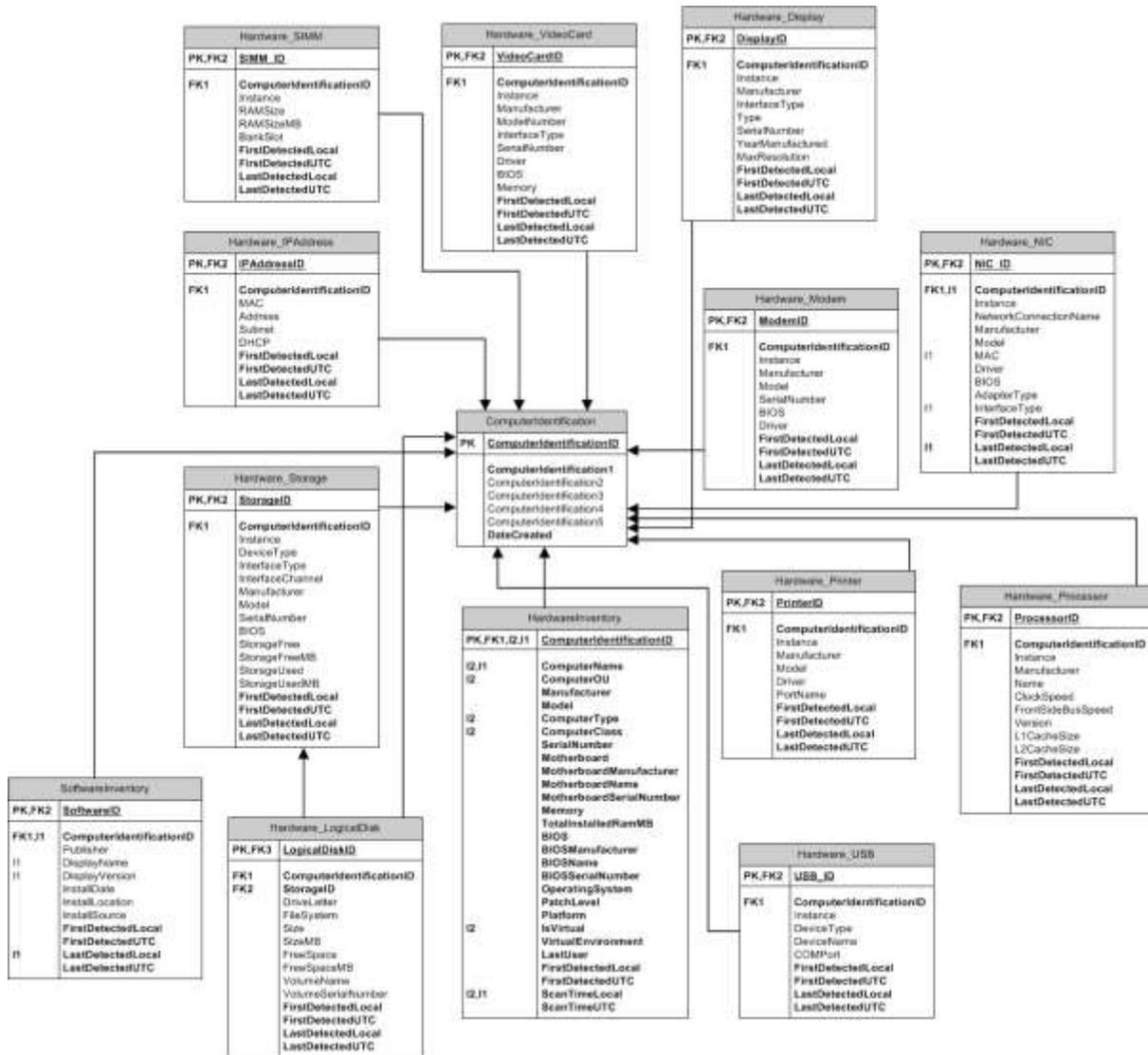
**NOTE:** When viewing this diagram, zoom in for a more precise view. A full printable version of this diagram can be downloaded from the Quest web site.

# Computer Management Profile Data



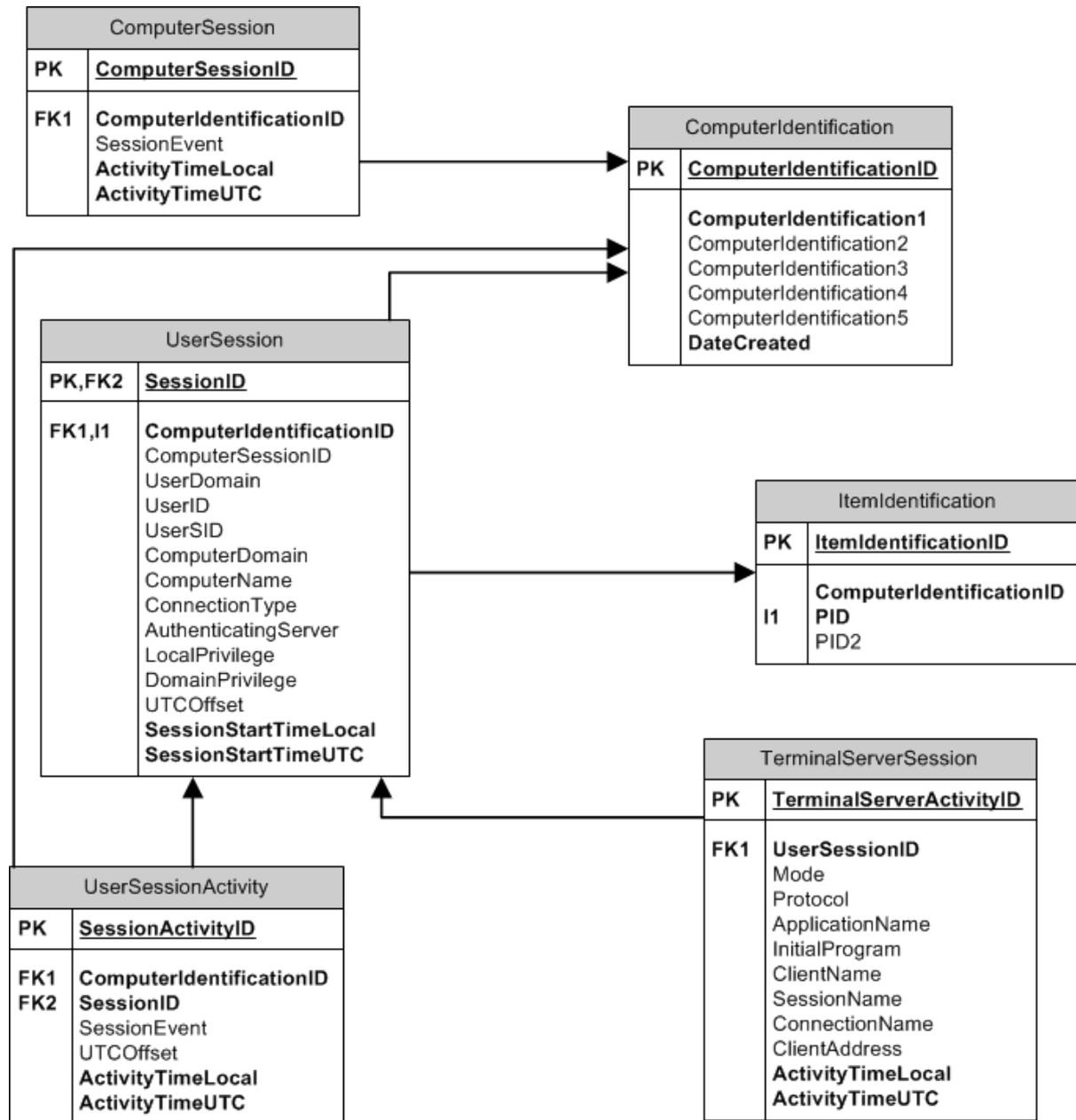
**NOTE:** When viewing this diagram, zoom in for a more precise view. A full printable version of this diagram can be downloaded from the Quest web site.

# Hardware/Software Inventory Data



**NOTE:** When viewing this diagram, zoom in for a more precise view. A full printable version of this diagram can be downloaded from the Quest web site.

# User/Computer Activity Data



**NOTE:** When viewing this diagram, zoom in for a more precise view. A full printable version of this diagram can be downloaded from the Quest web site.

# About Us

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We are more than just a name. We are on a quest to make your information technology work harder for you. That is why we build community driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to join the Innovation™.

## Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The pace in the Q itself symbolizes our need to add the missing piece – you – to the community, to the new Quest.

## Contacting Quest

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## Technical support resources

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- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product