Cloud Access Manager 8.1.3

Release Notes

October 2017

These release notes provide information about the Cloud Access Manager release.

About this release

Cloud Access Manager delivers real productivity gains to your end users, while minimizing the effort needed to control access to your on-premise applications and cloud service accounts. Cloud Access Manager offers:

- Password wallet and identity federation functions that provide your users with the convenience of single sign-on to all applications, whether they run on your private network or in the public cloud.
- Web access management functionality using its web proxy technology, allowing you to expose your internal web applications securely to external users.
- An easy-to-use customizable application portal that provides your users with a convenient launchpad, allowing them to see and navigate to the applications they have access to.
- Identity federation with home realm discovery that allows you to grant access to users in other forests within your own organization and in other external organizations.
- For extra security you can configure Cloud Access Manager to require two-factor authentication for external users, or to protect sensitive applications.
- Just-in-time provisioning which means that your users get access to the applications they need when they need them and not before, giving you cost savings in license seats, while at the same time reducing the administrative burden of application account provisioning.

- vWorkspace integration to seamlessly bring application virtualization to the Cloud Access Manager environment, allowing vWorkspace application links to be displayed in the application portal, along with other web applications.
- High availability deployment options for continuity of service and scalability to millions of users.
- The Security Analytics Engine enabling access control rules based on a risk score calculated using a combination of different security information streams.

Cloud Access Manager 8.1.3 is a minor release, with no new functionality.

IMPORTANT: This release of Cloud Access Manager is for new installations only.

New features

New features in Cloud Access Manager 8.1.3:

- Cloud Access Manager has been rebranded to One Identity
- Allow user to continue when prompted with incompatibility warning

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 1: General known issues

Known Issue	Issue ID
Potential issue with de-provisioning users from Office 365 from the Admin UI.	730672
Account lockout friendly message is never displayed.	645707
RADIUS OTP entry not obscured when not using challenge/response server option.	617445
Maintenance mode causes 'too many redirects' error.	495747
Installation in proof-of-concept mode to a non-standard folder fails.	475734
Office 365 provisioning and user mapping fails when subject is not a GUID.	412435

System requirements

Before installing Cloud Access Manager 8.1.3, ensure that your system meets the following minimum hardware and software requirements.

To see the full recommended hardware and software requirements, please refer to the *One Identity Cloud Access Manager Installation Guide* and the *One Identity Cloud Access Manager Security and Best Practice Guide*.

Product licensing

To activate either a trial or a purchased commercial license

1. Copy the license file to a machine where a Cloud Access Manager STS instance is installed.
2. On the same machine, click the desktop shortcut **Cloud Access Manager Administration (fallback login)** to log into Cloud Access Manager as a fallback administrator.
3. Click the **Licensing** link.
4. Click the **Upload License** button.
5. Select the license file.

Installation instructions

To install this release, refer to the installation instructions in the *One Identity Cloud Access Manager Installation Guide*. You are unable to upgrade from previous versions of Cloud Access Manager.

More resources

Additional information is available from the following:

- Online product documentation

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America.

About us

Contacting us

For sales or other inquiries, visit https://www.oneidentity.com/company/contact-us.aspx or call +1-800-306-9329.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at https://support.oneidentity.com/.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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Legend

WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

IMPORTANT, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

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