

Quest® Change Auditor 6.9  
**SCOM Management Pack**



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**Legend**

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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# SCOM Management Pack Overview

Quest has designed and implemented a Management Pack to integrate with System Center Operations Manager (SCOM) 2007 and 2012. The SCOM Management Pack, which operates in accordance with the current release of Change Auditor:

- Monitors an approved list of Change Auditor events.
- Displays instances of these events within the SCOM Operations Console.
- Provides views that can quickly present information about and from the Change Auditor coordinators.

This guide provides information about:

- [Knowledge Authoring — Purpose](#)
- [Knowledge Authoring — Features](#)
- [Knowledge Authoring — Configuration](#)

## Knowledge Authoring — Purpose

The Management Pack monitors the performance and availability of Change Auditor. By detecting and alerting on critical events, it helps indicate and prevent possible security breaches of Active Directory and the information and resources it contains.

## Knowledge Authoring — Features

The Management Pack monitors events from Windows Management Information (WMI) of any computer that is running a properly installed and registered instance of the Change Auditor coordinator. These events, coupled with extensive embedded expertise, enable you to proactively manage Active Directory and avoid costly security breaches.

This management pack alerts you to important events that may occur within Active Directory.

## Knowledge Authoring — Configuration

No special configuration is required for this management pack. The Change Auditor components are set up so that the management pack rules automatically deploy to any computer that is running a properly installed and registered instance of the Change Auditor coordinator.

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# SCOM 2007/2012 Management Pack Design

This section provides the implementation and configuration specifics of the various components of the Change Auditor Management Pack for SCOM 2007 and 2012.

- [Change Auditor Target](#)
- [Change Auditor Installation Object Discovery](#)
- [Alert Views](#)

## Change Auditor Target

The following SCOM type is supported with the Change Auditor Management Pack:

- Quest Change Auditor Installation

This SCOM type identifies which agents are intended to run the Change Auditor rules.

To view a list of all the Change Auditor rules associated with this SCOM type, open the Rules folder of the Authoring pane in the SCOM Operations Console.

## Change Auditor Installation Object Discovery

The following SCOM Object Discovery is supported with the Change Auditor Management Pack:

- Quest Change Auditor

This attribute locates the servers that are running Change Auditor coordinators.

The attribute reflects the existence of the following Registry Key, whose presence indicates a properly installed and registered instance of the Change Auditor coordinator:

SOFTWARE\Quest\ChangeAuditor\Coordinator\Path

# Alert Views

The following Alert View is supported with the Change Auditor Management Pack:

- Quest Change Auditor

This view presents the list of Change Auditor alerts associated with the members of the Quest Change Auditor Installation type.

**Name:** Change Auditor Alerts

**Description:** All Change Auditor alerts

To display the Change Auditor Alert view, open the Change Auditor folder in the Monitoring pane of the SCOM Operations Console.

## We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation™.

## Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece—you—to the community, to the new Quest.

## Contacting Quest

For sales or other inquiries, visit [www.quest.com/contact](http://www.quest.com/contact).

## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.