

Foglight™ for Databases 5.7.5.x
**Monitoring Database Systems
Deployment Guide**



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Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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Deployment pre-requisites

Welcome to the *Foglight for Databases Deployment Guide*. This guide provides the pre-requisites for optimal deployment, to ensure the best user experience possible.

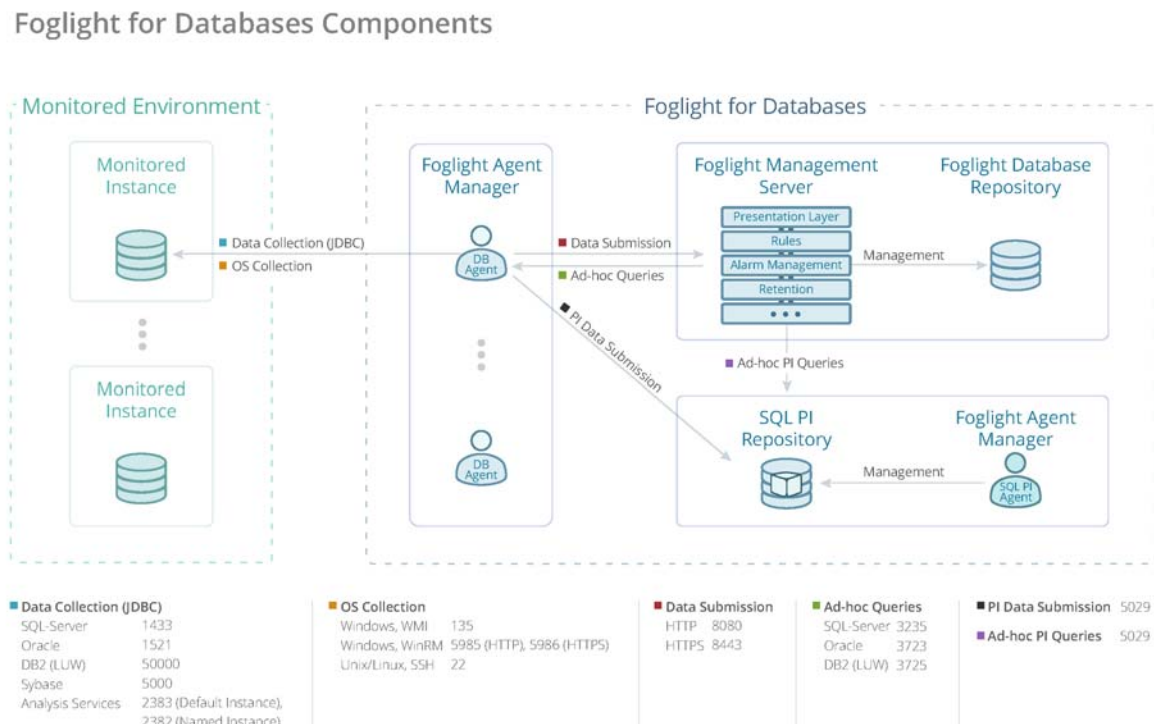
This section describes important deployment information required to monitor the leading RDBMS: Oracle®, SQL Server®, Sybase®, and DB2 for LUW. The information in this guide applies to all 5.7.5.x releases.

Architecture

There are three main components:

- **Foglight Management Server and Foglight Database Repository** — Responsible for managing, alerting and viewing the collected data. Both components can be set to run on the same machine or reside on separate machines.
- **Agent Manager** — Hosts the monitoring database agents.
- **SQL PI Repository** — An embedded repository which stores the SQL PI data that the monitoring agents collect. Currently available on Oracle and SQL Server monitoring only.

Figure 1. Foglight for Databases Components



NOTE: The product components can be either distributed over different machines — preferable in large or growing environments — or centralized.

Hardware requirements

Identify your hardware requirements, which are determined by whether SQL PI is configured and by the number of monitoring agents.

- [SQL PI configured](#)
- [SQL PI not configured](#)

NOTE: The Numbers of agent refers to DB agents. The IC agents resources are calculated within the DB agents.

SQL PI configured

SQL PI is available only for Oracle, SQL Server and SQL Server BI (Analysis services). These tables define the Hardware requirements for each server based on the number of monitoring agents

After locating your hardware requirements in the tables, ensure that you complete the manual JVM Setting configuration as described in:

- [Manual configuration required by all users](#)

Foglight Management Server

Table 1. Foglight Management Server with SQL PI configured

Number of Agents	<5	<50	<100	<200	<400	<600	<800
CPUs (2.4GHz)*	2 cores	4 cores	4 cores	4 cores	4 cores	6 cores	8 cores
RAM*	6GB	8GB	8GB	10GB	12GB	16GB	18GB
JVM Settings**	4096MB	4096MB	4096MB	6144MB	8192MB	10240MB	14336MB
Hard Drive Space	10GB	100GB	200GB	400GB	800GB	1200GB	1600GB

CPUs (2.4GHz)* — for a virtual machine the CPU allocation must be reserved. The reservation is expressed in MHz

RAM*- for a virtual machine the memory allocation must be reserved.

Foglight Agent Manager

Table 2. Foglight Agent Manager

Number of Agents	<5	<50	<100	<200	<400	<600	<800
CPUs (2.4GHz)*	1 core	4 cores	8 cores	8 cores	10 cores	12 cores	14 cores
RAM*	2GB	8GB	12GB	16GB	20GB	26GB	34GB
JVM Settings**	1024MB	6144MB	8192MB	12288MB	16384MB	22528MB	30720MB
Hard Drive Space	2GB	5GB	10GB	20GB	40GB	60GB	80GB

i | **IMPORTANT:** If you are monitoring more than 70 agent running on Windows system, the monitored hosts should be configured to use WinRM. Monitoring Analysis services is supported only on Agent Managers running on Windows which must have a version of .NET 3.5 or higher installed.

CPUs (2.4GHz)* — for a virtual machine the CPU allocation must be reserved. The reservation is expressed in MHz

RAM*- for a virtual machine the memory allocation must be reserved.

SQL PI Repository

Table 3. SQL PI Repository

Number of Agents	<5	<50	<100	<200	<400	<600	<800
CPUs (2.4GHz)*	1 core	4 cores	4 cores	6 cores	8 cores	12 cores	16 cores
RAM*	4GB	10GB	14GB	20GB	24GB	30GB	36GB
Hard Drive Space	10GB	100GB	200GB	400GB	800GB	1200GB	1600GB

CPUs (2.4GHz)* — for a virtual machine the CPU allocation must be reserved. The reservation is expressed in MHz

RAM*- for a virtual machine the memory allocation must be reserved.

SQL PI not configured

The table defines the Hardware requirements based on the number of monitoring agents.

After locating your hardware requirements in the tables, ensure that you complete the manual JVM Setting configuration as described in:

- [Manual configuration required by all users](#)

Foglight Management Server

Table 4. Foglight Management Server

Number of Agents	<5	<100	<200	<400	<600	<800
CPUs (2.4GHz)*	2 cores	4 cores	4 cores	4 cores	6 cores	8 cores
RAM*	6GB	8GB	10GB	12GB	16GB	18GB
JVM Settings**	4096MB	4096MB	6144MB	8192MB	10240MB	14336MB
Hard Drive Space	10GB	200GB	400GB	800GB	1200GB	1600GB

CPUs (2.4GHz)* — for a virtual machine the CPU allocation must be reserved. The reservation is expressed in MHz

RAM*- for a virtual machine the memory allocation must be reserved.

Foglight Agent Manager

Table 5. Foglight Agent Manager

Number of Agents	<5	<100	<200	<400	<600	<800
CPUs (2.4GHz)*	1 core	2 cores	4 cores	4 cores	6 cores	8 cores

Table 5. Foglight Agent Manager

RAM*	1GB	4GB	6GB	10GB	14GB	18GB
JVM Settings**	256MB	2048MB	4096MB	8192MB	12288MB	16384MB
Hard Drive Space	2GB	5GB	10GB	20GB	30GB	40GB

i | **IMPORTANT:** If you are monitoring more than 70 agent running on Windows system, the monitored hosts should be configured to use WinRM.

CPUs (2.4GHz)* — for a virtual machine the CPU allocation must be reserved. The reservation is expressed in MHz

RAM*- for a virtual machine the memory allocation must be reserved.

Manual configuration required by all users

Foglight Management Server, JVM Settings **

Edit the *server.config* file located under the *<Foglight installation directory>\config directory*.

For 4096MB, add the following lines:

```
server.vm.option0 = "-Xms4096m";
server.vm.option1 = "-Xmx4096m";
```

Foglight Agent Manager, JVM Settings **

Edit the *baseline.jvmargs.config* file located under the *<Agent Manager installation directory>\state\default\config\directory*

For 2048MB, add the following lines:

```
vmparameter.0 = "-Xms2048m";
vmparameter.1 = "-Xmx2048m";
```

Other settings

For number of agents > 50, edit these settings:

- **Data submission channel** — edit the *fglam.config.xml* file located under the *<Agent Manager installation directory>\state\default\config\directory*

Alter the following lines:

```
config:upstream attribute max-disk-space="102400"
config:downstream attribute max-disk-space="102400"
```

- **Number of OS connections** — Increase the number of allowed OS connections

```
vmparameter.2 = "-Dcom.quest.connection.regulator.maxActiveConnectionsCap=1024";
```

Supported monitoring platforms

Supported Platforms for the Foglight Management Server -

<http://documents.quest.com/foglight/5.7.5/system-requirements-and-platform-support-guide/supported-platforms/supported-platforms-for-the-management-server#>

Supported Platforms for Foglight Agent Manager

<http://documents.quest.com/foglight/5.7.5/system-requirements-and-platform-support-guide/supported-platforms/supported-platforms-for-the-agent-manager#>

Supported Platforms for SQL PI Repository

i | **NOTE:** Linux[®] is the recommended platform for both Oracle and SQL Server monitoring. Exclude the SQL PI repository directory (named Infobright[™]) from real-time scanning (for example, Antivirus software).

Table 6. Supported Platforms for SQL PI Repository

Operating System	Version	OS Architecture	32-bit	64-bit
CentOS [™] Linux [®]	6.x	x86-64		+
	7.x	x86-64		+
Red Hat [®] Enterprise Linux	6.x	x86-64		+
	7.x	x86-64		+
SUSE Linux	11	x86-64		+
	12	x86-64		+
Microsoft [®] Windows [®]	Windows 2003, 2008, and 2012	x86-64		+
		x86-64		+

Supported monitored databases

Table 7. Supported Monitored Databases

Oracle [®]	SQL Server [®]	Sybase [®]	DB2 for LUW
Oracle Database 10g*	Microsoft [®] SQL Server 2005	Adaptive Server Enterprise:	DB2 version 9.5, 9.7, 10.1, 10.5, 11.1
Oracle Database 11g	Microsoft SQL Server 2008	12.5.1 through 16.0	
Oracle Database 12c	Microsoft SQL Server 2008 R2	Replication Server:	
	Microsoft SQL Server 2012	12.1, 12.5, 12.6, 15.0, 15.1, 15.2	
	Microsoft SQL Server 2014		
	Microsoft SQL Server 2016		

Oracle Database 10g* — SQL PI supports version 11g and later

Operating Systems — All operating systems supported by the vendor.

Supported Editions — All editions supported by the vendor. Except for Sybase Edge and Runtime editions.

Supported monitored BI services

- The same user monitoring the SQL Server database engine must be used to monitor the Integration and Reporting Services.
- The login ID used to monitor the Integration Service must be a user on the SSISDB database. This user ID is created while applying the “Grant permissions” script.

- The ID used to monitor the Integration Services on the database needs to have:
 - the `ssis_admin` role in order to gather all needed information for its collections.
 - the `db_datareader` role on the SSISDB database.
- Monitoring Analysis Services requires system administrator permissions on the Analysis Services instance.
- Monitoring Analysis Services is supported only on Agent Managers running on Windows which must have a version of .Net 3.5 or higher installed.
- No additional permissions are required to monitor the Reporting Services.

Table 8. Supported Monitored BI Services

Integration Services*	Reporting Services*	Analysis Services
Microsoft® SQL Server® 2012		Microsoft SQL Server 2008
Microsoft SQL Server 2014	Microsoft SQL Server 2008	Microsoft SQL Server 2008 R2
Microsoft SQL Server 2016	Microsoft SQL Server 2008 R2	Microsoft SQL Server 2012
	Microsoft SQL Server 2012	Microsoft SQL Server 2014
	Microsoft SQL Server 2014	Microsoft SQL Server 2016
	Microsoft SQL Server 2016	

*SQL Server instance must be monitored to be able to monitor the service.

Operating Systems — All operating systems supported by the vendor.

Supported Editions — All editions supported by the vendor.

PI aggregation and retention

PI manages data using an internal time pyramid; the roll-up process runs every 15 minutes.

Table 9. Time pyramid table

Time resolution	Retention period
1 minute	6 hours
15 minutes	3 days
1 hour	2 weeks
6 hours	30 days
1 day	90 days
1 week	2 years

Permissions for monitored databases

Ensure that you set the permissions required, based on which database you are using:

- [Permissions for Oracle databases](#)
- [Permissions for SQL Server databases](#)
- [Permissions for Sybase databases](#)
- [Permissions for DB2 for LUW databases](#)

Permissions for Oracle databases

If you are using Oracle[®], ensure that these permissions are set.

Grant **Select** on the following dictionary views:

NOTE: Note: For Oracle 12c, replace all the dba_* dictionary views with the cdb prefix (cdb_*)

Table 10. Oracle views requiring Select permission

Dictionary view	Dictionary view	Dictionary view
dba_constraints	gv_\$session	v_\$logfile
dba_data_files	gv_\$session_wait	v_\$open_cursor
dba_db_links	gv_\$sort_segment	v_\$osstat
dba_directories	gv_\$spparameter	v_\$parameter
dba_extents	gv_\$sql	v_\$pgastat
dba_free_space	gv_\$sysstat	v_\$pq_sysstat
dba_indexes	gv_\$temp_extent_pool	v_\$process
dba_jobs	gv_\$undostat	v_\$recovery_file_dest
dba_jobs_running	obj\$	v_\$resource
dba_libraries	recyclebin\$	v_\$result_cache_statistics
dba_objects	ts\$	v_\$rman_status
dba_profiles	uet\$	v_\$rowcache
dba_role_privs	user\$	v_\$segstat
dba_roles	v_\$archive_dest	v_\$segment_statistics
dba_rollback_segs	v_\$archived_log	v_\$sess_time_model
dba_scheduler_jobs	v_\$asm_disk	v_\$session
dba_scheduler_running_jobs	v_\$asm_disk_stat	v_\$session_wait
dba_segments	v_\$asm_diskgroup	v_\$sesstat
dba_sequences	v_\$asm_diskgroup	v_\$sga
dba_sequences	v_\$asm_diskgroup_stat	v_\$sga_dynamic_components
dba_synonyms	v_\$asm_operation	v_\$sgainfo
dba_sys_privs	v_\$asm_template	v_\$sgastat
dba_tab_columns	v_\$cell	v_\$spparameter
dba_tab_privs	v_\$controlfile	v_\$sql
dba_tables	v_\$database	v_\$sql_plan
dba_tablespaces	v_\$datafile	v_\$sqlarea
dba_temp_files	v_\$dataguard_status	v_\$sqltext_with_newlines
dba_temp_free_space	v_\$dbfile	v_\$standby_log
dba_undo_extents	v_\$dispatcher	v_\$statname
dba_users	v_\$enqueue_stat	v_\$sysmetric
dba_views	v_\$enqueue_statistics	v_\$sysstat
dba_recyclebin	v_\$event_name	v_\$system_event
fet\$	v_\$filestat	v_\$system_parameter
file\$	v_\$fixed_table	v_\$tablespace
gv_\$archive_dest	v_\$flash_recovery_area_usage	v_\$temp_extent_pool

Table 10. Oracle views requiring Select permission

Dictionary view	Dictionary view	Dictionary view
gv_\$archived_log	v_\$instance	v_\$temp_space_header
gv_\$instance	v_\$instance_cache_transfer	v_\$tempfile
gv_\$instance_cache_transfer	v_\$iostat_file	v_\$tempstat
gv_\$lock	v_\$librarycache	v_\$transaction
gv_\$pq_sysstat	v_\$lock	v_\$memory_target_advice
gv_\$rman_configuration	v_\$log	v_\$pga_target_advice
gv_\$rman_output	v_\$log_history	v_\$sga_target_advice
	v_\$undostat	v_\$sql_shared_cursor

Permissions for SQL Server databases

If you are using SQL Server®, ensure that these permissions are set.

i | **NOTE:** Monitoring mirroring requires sysadmin privileges.

Table 11. SQL Server Permissions

Instance Level	Database Level
VIEW ANY DEFINITION	CREATE USER*
VIEW SERVER STATE	db_datareader
ALTER TRACE	Granted for: Tracing a Session Deadlocks monitoring PI Change-Tracking
	db_ddladmin
	Granted for: Running DBCC commands for indexes

* Creation of a new user is not required if a domain group with the appropriate permissions is used.

Grant **Execute** on these *master* database objects:

Table 12. Master database objects requiring Execute permission

xp_enumerrorlogs	Granted for Error log monitoring
xp_readerrorlog	

Grant **Select** on these *msdb* database objects:

Table 13. MSDB database objects requiring Select permission

log_shipping_monitor_primary	Granted for Log Shipping monitoring
log_shipping_monitor_secondary	
log_shipping_primaries	
log_shipping_secondaries	
syscategories	
sysjobactivity	
sysjobs	Granted for Jobs and Replication monitoring
sysjobhistory	
dbm_monitor_data	Granted for Mirroring monitoring
dbm_monitor	
sysalerts	Granted for Agent alerts and services

Permissions for Sybase databases

If you are using Sybase®, ensure that these permissions are set.

Permission required — Sybase MDA Agent requires mon_role

In case the agent is created with a non-sa user, procedures need to be manually created on the monitored instance. This is achieved by executing the scripts available at the following directory:

```
<Agent Manager installation directory>\agents\SybaseCartridge<version#>\config\Sybase\scripts\
```

Permissions for DB2 for LUW databases

If you are using DB2 LUW, ensure that these permissions are set.

Set Account **Privileges** on:

- SYSMON authority

Grant **Select privilege** on:

- SYSIBMADM.PRIVILEGES
- SYSCAT.VIEWS
- SYSCAT.ROUTINES

Grant **Execute** on:

- AUTH_LIST_AUTHORITIES_FOR_AUTHID

Required Monitor Switches

Table 14. Required Monitor Switches

9.5 to 9.7	9.7 and above*
UOW	MON_REQ_METRICS
STATEMENT	MON_ACT_METRICS
LOCK	MON_OBJ_METRICS
SORT	
TABLE	
BUFFERPOOL	
TIMESTAMP	

*Should be set to at least the base level.

Permissions

Table 15. Permissions — All versions

General
ADMIN_CMD
ENV_GET_PROD_INFO
DB_PARTITIONS
ENV_GET_SYS_INFO
SNAP_GET_APPL_INFO
SNAP_GET_BP
SNAP_GET_APPL
SNAP_GET_BP_PART
SNAP_GET_DBM
SNAP_GET_HADR
SNAP_GET_DBM_MEMORY_POOL
SNAP_GET_FCM_PART
SNAP_GET_STMT
SNAP_GET_LOCKWAIT
SNAP_GET_SWITCHES
SNAP_GET_STORAGE_PATHS
PD_GET_DIAG_HIST

Table 16. Permissions — Version-specific

9.5	9.7.0.1	10.1
SNAP_GET_DB_V91	ENV_GET_SYSTEM_RESOURCES	ENV_GET_SYSTEM_RESOURCES
SNAP_GET_TAB_V91	MON_GET_PKG_CACHE_STMT	MON_GET_PKG_CACHE_STMT
SNAP_GET_TBSP_V91	MON_FORMAT_LOCK_NAME	MON_FORMAT_LOCK_NAME
SNAP_GET_CONTAINER_V91	WLM_GET_SERVICE_CLASS_AGENT_S_V97	WLM_GET_SERVICE_CLASS_AGENTS
SNAP_GET_DYN_SQL_V91	MON_GET_WORKLOAD	MON_GET_WORKLOAD
	MON_GET_TABLESPACE	MON_GET_TABLESPACE
	ENV_GET_DB2_SYSTEM_RESOURCES	ENV_GET_DB2_SYSTEM_RESOURCES
	ON_GET_SERVICE_SUBCLASS_DETAILS	MON_GET_SERVICE_SUBCLASS_DETAILS

Table 16. Permissions — Version-specific

9.5	9.7.0.1	10.1
	MON_FORMAT_XML_TIMES_BY_ROW	MON_FORMAT_XML_TIMES_BY_ROW
	MON_GET_UNIT_OF_WORK	MON_GET_UNIT_OF_WORK
	MON_GET_BUFFERPOOL	MON_GET_BUFFERPOOL
	MON_GET_TABLE	MON_GET_TABLE
	MON_GET_CONTAINER	MON_GET_CONTAINER
	MON_GET_FCM_CONNECTION_LIST	MON_GET_FCM_CONNECTION_LIST
	MON_GET_CONNECTION	MON_GET_CONNECTION
	SNAP_GET_TBSP_V91	SNAP_GET_TBSP
	SNAP_GET_DB_V91	MON_GET_TRANSACTION_LOG
		SNAP_GET_DB
		DB2_GET_INSTANCE_INFO
		ADMIN_GET_STORAGE_PATHS

Table 17. Permissions - 10.5 and later

10.5 and later

ENV_GET_SYSTEM_RESOURCES
 MON_GET_INSTANCE
 MON_FORMAT_LOCK_NAME
 MON_GET_PKG_CACHE_STMT
 MON_GET_AGENT
 MON_GET_WORKLOAD
 ENV_GET_DB2_SYSTEM_RESOURCES
 MON_GET_DATABASE
 ADMIN_GET_STORAGE_PATHS
 DB2_GET_INSTANCE_INFO
 MON_GET_TRANSACTION_LOG
 MON_GET_CONNECTION
 MON_GET_FCM_CONNECTION_LIST
 MON_GET_CONTAINER
 MON_GET_TABLE
 MON_GET_BUFFERPOOL
 MON_GET_UNIT_OF_WORK
 MON_FORMAT_XML_TIMES_BY_ROW
 MON_GET_SERVICE_SUBCLASS_DETAILS
 MON_GET_TABLESPACE

Grant **Select** on these SYSIBMADM administrative views:

- DBPATHS*
- REG_VARIABLES
- BP_HITRATIO
- DBCFG
- ENV_GET_PROD_INFO

- MON_LOCKWAITS*
- SNAPDBM
- SNAPFCM
- SYSIBMADM.ENV_PROD_INFO

* For DB2 version 9.7.0.1 or later

PureScale environments

Grant **Execute on** to these table functions:

- MON_GET_CF
- MON_GET_GROUP_BUFFERPOOL
- BP_HITRATIO

Grant **Select** on these views:

- ENV_CF_SYS_RESOURCES
- SNAPDB
- SYSIBMADM.DB2_MEMBER

Permissions for monitored operating systems

For details, see the following topics:

- [General Unix requirements](#)
- [VMware permissions](#)
- [Windows permissions](#)

General Unix requirements

The OS user account for each agent requires:

- Silent log-in — in particular, there must be no user-input required and no special login banners displayed
- For connections using SSH, the sshd daemon must be installed and running.

In addition to these general UNIX[®] system requirements, each agent user account requires additional privileges depending on the operating system, as specified in the following table.

i | **NOTE:** When monitoring DB2, SYSMON role and privileges for OS user is not required but is recommended to allow the installation to provide more information when discovering DB2 databases.

Linux/UNIX permissions

Table 18. Linux/UNIX Permissions

Permission	Linux®	Solaris®	AIX®	HP-UX
Execute	df	df	df	bdf
	iostat	iostat	iostat	uptime
	uptime	uptime	uptime	sar
	sed	netstat	netstat	netstat
	ps	vmstat	vmstat	vmstat
	hostname	ps	ps	ps
	awk	hostname	hostname	hostname
	free	awk	awk	awk
	uname	mpstat	lsdev	/usr/sbin/
	/proc/	/usr/sbin/prtconf	lsattr	ioscan
	vmstat	uname	oslevel	uname
	netstat	pagesize	pagesize	getconf
	getconf	lsnrctl	uname	iostat
				lsnrctl
				lsattr
			lsdev	
			pagesize	
			bindprocessor	
			oslevel	
	lsnrctl	psrinfo		
	sysstat	db2ptree		
Read	/proc/net/dev			/var/adm/syslog/syslog.l
	/proc/stat			og
	/proc/vmstat on Linux >= 2.6			
	/proc			
	cpuinfo			
	getconf			
	sysstat package*			
	/proc/net/dev*			
	/proc/cpuinfo*			
	free*			
/proc/cpuinfo*				

VMware permissions

To monitor VMware®, users must have **read only** access to the virtual center.

Windows permissions

Foglight support monitoring Windows® operating system in one of two ways: WinRM and WMI. The preferred method is WinRM when no WinRM connection WMI connection is used.

WinRM (default) - Based on Kerberos authentication or Basic authentication uses standard HTTP headers. For more information see <http://documents.quest.com/foglight-agent-manager/5.8.5.1/foglight-agent-manager-guide/advanced-system-configuration-and-troubleshooting/configuring-windows-remote-management-winrm?ParentProduct=856#>

WMI (fallback) — Permission to access both DCOM and WMI. For more information refer to <http://documents.quest.com/foglight-agent-manager/5.8.5.1/foglight-agent-manager-guide/advanced-system-configuration-and-troubleshooting/configuring-windows-management-instrumentation-wmi?ParentProduct=856#>

Install the DB cartridge and DB agent

This section includes details about the following topics:

- [Install the DB cartridge](#)
- [Install a single DB agent](#)

Install the DB cartridge

Foglight for database cartridges run on the Foglight Management Server, which is the operation framework. Therefore, Foglight Management Server must be installed before installing a database cartridge.

To install the Foglight for <database> cartridge:

- 1 Copy the cartridge car file included in the installation media to your local computer. This file is named as follows:
 - For Foglight for DB2 LUW: DB_DB2-5_7_5_x.car
 - For Foglight for Oracle: DB_Oracle-5_7_5_x.car
 - For Foglight for SQL Server: DB_SQL_Server-5_7_5_x.car
 - For Foglight for Sybase: SybaseCartridge-<PlatformType>-5_5_8_x.car
- 2 Log in to the Foglight browser interface.
- 3 On the navigation panel, click **Dashboards > Administration > Cartridges > Cartridge Inventory**.
- 4 On the Cartridge Inventory dashboard, click **Browse** to find the CAR file on your local computer.
- 5 Click **Install Cartridge**.

Install a single DB agent

For details, see the following topics:

- [Install a single SQL Server or Oracle agent](#)
- [Install a single DB2 agent](#)

Install a single SQL Server or Oracle agent

To install a single SQL Server or Oracle agent:

- 1 On the Foglight navigation panel, click **Homes > Databases**.

- 2 Click **Monitor > <DB type>** in the upper left corner of the Databases View.
The Monitor Instance dialog box appears.
- 3 Choose the agent manager on which the agent is running. The default is the agent manager with the least agents installed.
- 4 On the Monitor Instance pane, provide connection details.
- 5 Select an Alarm Sensitivity Level to determine what level of alarms the system stores and displays for this instance.
- 6 Optional SQL PI- In the Monitoring Extensions pane, click the SQL PI monitoring extension. You are prompted to choose the Agent Manager on which the SQL PI repository is installed.
- 7 **Optional OS.** In the Monitoring Extensions pane, click the **Operating System** link. To configure the extension, choose the connection details of the host on which the SQL Server instance is running.
- 8 **Optional VM.** In the Monitoring Extensions pane, click **Collect VM** statistics. To configure the extension, select the connection details of the vCenter[®] or ESX[®] on which the SQL Server instance is running.
- 9 Click **Monitor**.

Install a single DB2 agent

To install a DB2 agent:

- 1 On the Foglight navigation panel, click **Homes > Databases**.
- 2 Click **Monitor > DB2** in the upper left corner of the Databases View.
The Monitor Instance dialog box appears.
- 3 Follow the online prompts to configure an agent to monitor the DB2 host, instance, and databases. For help with options, click the 'i' icon.

Special configurations

This section documents the product settings required for special configurations:

- [High Availability](#)
- [Federation](#)
- [Concentrator \(Proxy\)](#)

High Availability

The *Foglight High Availability Field Guide* is available online at:

<http://documents.quest.com/foglight/5.7.5/high-availability-field-guide>

- i** | **NOTE:** HA is not supported for:
- Sybase Agents
 - SQL PI repositories

Federation

The Foglight Federation Field Guide is available online at:

<http://documents.quest.com/foglight/5.7.5/federation-field-guide/>

Concentrator (Proxy)

Information is available online:

- **Agent Manager** — <http://documents.quest.com/foglight-agent-manager/5.8.5.2/guide/configuring-the-agent-manager/configuring-an-agent-manager-instance-as-a-concentrator/> .
- **DB agent** — Step by step configuration is provided in the “Configuring the On Demand Port on the Agent Manager Concentrator” section in the *Foglight for Oracle User and Reference Guide* and in the *Foglight for SQL Server User and Reference Guide*.

- i** | **NOTE:** Not supported for Sybase agents.

Table 1. Concentrator Agent Manager

Number of Agents	<100	<200
JVM Settings**	2048MB	4096MB
CPUs (2.4GHz)*	2 cores	4 cores
RAM*	4GB	6GB

CPUs (2.4GHz)* — for a virtual machine the CPU allocation must be reserved. The reservation is expressed in MHz

RAM*- for a virtual machine the memory allocation must be reserved.

****** — After locating your hardware requirements in the tables, ensure that you complete the manual JVM Setting configuration as described in [Manual configuration required by all users](#).

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We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation™.

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Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.