

Quest[®] On Demand Global Settings

Release Notes

2019/11/12

These release notes provide information about the On Demand Global Settings release.

Topics:

- [About Quest On Demand](#)
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- [System requirements](#)
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About Quest On Demand

Quest On Demand is a cloud based management platform, providing access to multiple Quest Software Microsoft management tools through a single interface. Cloud based is a term that refers to applications, services or resources made available to users on demand via the Internet. Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

The Quest On Demand management platform is based on the concepts of organizations, task based modules and Azure AD tenants. When you sign up for the Quest On Demand service, you create an organization. The organization can subscribe to task based modules. Organization administrators can use the tools provided by the modules to perform administrative actions on Azure AD tenants.

Release history: Current Release

See [Release history: Previous releases](#) for a complete release history.

2019/11/12

| ID | Resolved issue |
|----------|--|
| ODUI-801 | Resolved an issue where a user with a valid subscription and correct access control settings receives an access denied message when attempting to open a module. |

Module release notes

- [Audit](#)
- [Group Management](#)
- [Migration](#)
- [Recovery](#)

Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand relies on Azure and AWS infrastructure and as such, is subject to the possible disruption of these services. You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

System requirements

The following web browsers are supported with On Demand:

- Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

Product licensing

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

Use of this software is governed by the Software Transaction Agreement found at www.quest.com/legal/sta.aspx and the SaaS Addendum at www.quest.com/legal/saas-addendum.aspx. This software does not require an activation or license key to operate.

You can sign in to Quest On Demand as a Guest user and sample the solutions the product can offer. As a Guest user, you can add your Azure AD tenant and look for problems that can be solved by Quest On Demand. To sign in as a Guest user, go to quest-on-demand.com and click **Continue as Guest**.

Trial licenses

Trial licenses are available. To enable a trial license, you must use a Quest account to sign in to Quest On Demand. Depending on if you need to create a Quest account, use one of the following procedures:

- [To enable a trial license with an existing Quest account](#)
- [To create a Quest account and enable a trial license](#)

The procedures below start from the Quest web site. You can also start the process from within the On Demand application:

1. In On Demand, go to the side navigation panel and click **Services**.
2. Locate the module you are interested in and click **Learn More**.
3. Click **Try Online**.

Continue with the first procedure below. If you entered On Demand as a Guest User and you do not have a Quest account, continue with the second procedure.

To enable a trial license with an existing Quest account

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
3. On the Free Trial of <Module Name> page, click **Sign In for your Free Trial**.
4. Fill in your Quest account credentials and click **Sign In**.
5. Next:
 - a. If you are a member of only one organization, On Demand opens.
 - b. If you are a member of more than one organization, the Choose an organization page opens. Choose an organization and click **Select Organization**.
 - c. If you are not a member of an organization, complete the following steps.
6. In the **Add organization name** field, enter a name for your Quest On Demand organization.
7. In the **Select Region** field, select the region where you want your data to reside.
8. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the [Global Settings User Guide](#) for more information on working with Global Settings.

To create a Quest account and enable a trial license

1. Go to <https://www.quest.com/on-demand/>
2. Scroll down to the module you are interested in and click **Try Online**.
To try online, you must create a Quest account and then sign up for Quest On Demand.
3. Create a Quest account.
 - a. Click **Create a Trial Account**.
 - b. Fill in the fields on the Create Account page. Note that the email and password entered here will be the credentials you use to sign in to Quest On Demand.
 - c. Click **Create Account**.
The "We've sent you an email" page opens.
4. Sign in to Quest On Demand.
 - a. Go to your email account and open the email from `support.quest.com`. Click on the verification link.
 - b. The Welcome to Quest On Demand page opens. Click **Sign in**.
 - c. In the **Add organization name** field, enter a name for your Quest On Demand organization.
 - d. In the **Select Region** field, select the region where you want your data to reside.
 - e. Click **Create New Organization**.

You can now add your Azure AD tenant and begin using the module. See the [Global Settings User Guide](#) for more information on getting started with Quest On Demand.

More resources

Additional information is available from the following:

- [Online product documentation](#)
- [Quest On Demand community](#)

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <https://www.quest.com/legal/license-agreements.aspx>.

Table 1: List of Third-Party Contributions

| Component | License or Acknowledgement |
|---|--|
| ag-grid-angular 21.0 | Use of this component is governed by the MIT 1.0 license . |
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Release history: Previous releases

2019/11/06

| ID | Enhancement |
|----------|---|
| ODUI-710 | <p>On Demand Dashboard</p> <p>All users now see the On Demand dashboard when they sign in. The dashboard provides the following features:</p> <ul style="list-style-type: none"> • Tenant filter • Tenant summary • Needs your attention! • Module tiles |

| ID | Enhancement |
|----|-------------|
|----|-------------|

For information, see [On Demand Home page](#) in the *On Demand Global Settings User Guide*.

2019/10/11

| ID | Enhancement |
|----|-------------|
|----|-------------|

- | | |
|-----|--|
| 679 | <p>Access Control enhancement.</p> <p>Some access control role permissions are now partitioned into services. Where applicable, you can now configure user access permission for a specific service. For example, you can add an Audit module administrator and configure the Selected Services permission for access to Azure AD - Audit Logs.</p> <p>If available, the Selected Services field is located beneath the main permission setting for the module.</p> |
|-----|--|

2019/10/08

| ID | Enhancement |
|----|-------------|
|----|-------------|

- | | |
|------|--|
| 8893 | Users now receive email notification when a role is assigned to their user ID. |
|------|--|

2019/10/04

| ID | Enhancement |
|----|-------------|
|----|-------------|

- | | |
|------|--|
| 8134 | Users now receive email notification when a role is removed or when they are removed from an organization. |
|------|--|

2019/19/19

| ID | Enhancement |
|----|-------------|
|----|-------------|

- | | |
|------|---|
| 8902 | Quest On Demand now supports the Microsoft Azure data center in Australia. When you create an organization, you can specify Australia as the host region. |
|------|---|

2019/09/11

| ID | Enhancement |
|----|-------------|
|----|-------------|

- | | |
|---------|---|
| ODUI-74 | On the tenants page, each tenant tile now displays the number of users in the tenant. The user count is divided into Cloud only and Hybrid users. |
|---------|---|

2019/08/22

| ID | Enhancement |
|----|-------------|
|----|-------------|

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|-----|--|
| 552 | Under Access Control , on the Role and User pages, you can now assign multiple roles to a user. |
|-----|--|

2019/08/01

| ID | Enhancement |
|----|-------------|
|----|-------------|

| | |
|-----|--|
| 496 | You can now configure notifications on the new Settings > Notifications page. A notification is an email sent to one or more recipients following an event. For example, after a backup failure event, specified recipients receive a notification email. |
|-----|--|

2019/07/25

| ID | Enhancement |
|----|-------------|
|----|-------------|

| | |
|-----|---|
| 173 | On premises agents can now be installed through the new Settings > Agents page. |
|-----|---|

The Group Management module is now available in the Europe Azure region.

2019/07/22

| ID | Enhancement |
|----|-------------|
|----|-------------|

| | |
|-----|---|
| 552 | User management is now performed using the Access Control feature. The Permissions page has been removed. |
|-----|---|

With access control, when you add a user to an organization, you also assign a role. The role determines what permission level a user has and ultimately, what tasks the user can perform.

2019/07/08

| ID | Enhancement |
|----|-------------|
|----|-------------|

| | |
|-----|---|
| 421 | To avoid confusion with the Audit module, the audit log feature Settings > Audit has been renamed Settings > Activity Trail . |
|-----|---|

2019/06/06

| ID | Enhancement |
|----|-------------|
|----|-------------|

| | |
|-----|--|
| 192 | The masthead drop down menu now includes the Account Settings option. The Account Settings page contains user configuration settings. |
|-----|--|

Currently, you can enable or disable the session monitoring cookie.

2019/05/02

| ID | Enhancement |
|-----|--|
| 33 | The dashboard Needs Your Attention tile now displays the subscription status for modules and features. |
| 177 | The dashboard now includes the Policy Management modules. |

2019/03/28

| ID | Enhancement |
|------|---|
| 6446 | <p>The Global Settings home page has been replaced by a dashboard that displays a summary of all Global Settings services.</p> <p>Note that by default, existing customers continue to see the original home page until further notice. When the dashboard is enabled, it provides a detailed summary of your Azure AD environment based on your current Global Settings subscriptions. The side navigation panel includes links to all the current modules.</p> |
| 6396 | <p>A new Welcome page for sign in and sign up includes a Guest User option.</p> <p>The quest-on-demand.com address now opens a Welcome to Quest On Demand page that replaces the previous Sign in and Sign up links. In addition, you can sign in to Global Settings as a guest user. As a guest user, you can explore the full value of Global Settings and its services without needing a trial account or a subscription. The guest user feature includes the new dashboard.</p> |

2019/03/22

| ID | Enhancement |
|------|---|
| 8324 | The <code>[[[Undefined variable CommonVariables.ModuleName]]]</code> audit log now includes information on licenses. In addition to tenant add and remove events, the log now contains details on license consumption events. |

2018/11/22

| ID | Enhancement |
|------|---|
| 7254 | You can now download an audit log for the Recovery module that contains a record of all enable and disable backup events. |

| ID | Resolved Issues |
|------|---|
| 7339 | Resolved an issue where the text in the Register for Tech Preview email is unclear on the information required to register. |

2018/08/27

| ID | Enhancement |
|----|-------------|
|----|-------------|

| | |
|------|---|
| 6534 | You can now contact Quest technical support to request the restore of a tenant that has been removed. |
|------|---|

| | |
|------|---|
| 6533 | You can now contact Quest technical support to request the deletion of an organization. |
|------|---|

2018/07/24

| ID | Enhancement |
|----|-------------|
|----|-------------|

| | |
|------|---|
| 6487 | <p>On Demand now supports the Canada Central Azure region.</p> <p>A Microsoft Azure region is a set of datacenters deployed within a geographic area. Selecting the correct region for your On Demand organization enables you to achieve higher performance and supports your requirements and preferences regarding data location.</p> <p>For more information on regions and organizations, see Managing Organizations and Regions in the <i>Global Settings User Guide</i>.</p> |
|------|---|

2018/07/03

| ID | Enhancements |
|----|--------------|
|----|--------------|

| | |
|------|---|
| 6086 | <p>Improved data handling for expired subscriptions.</p> <p>A staged approach to handling data once a subscription has expired has been implemented. The final stage of the process is the complete deletion of all the customer data associated with a subscription.</p> <p>For a description of the process, see Subscriptions.</p> |
|------|---|

2018/03/22

| ID | Enhancements |
|----|--------------|
|----|--------------|

| | |
|------|---|
| 5791 | Display of icons has been improved for the Microsoft Edge and Internet Explorer browsers. |
|------|---|

| ID | Resolved Issues |
|----|-----------------|
|----|-----------------|

| | |
|------|--|
| 5665 | Resolved an issue on the On Demand home page where the Register For The Technical Preview button was not working correctly. |
|------|--|

2018/03/15

| Enhancements | ID |
|---|------|
| The Ireland region has been renamed in Global Settings to Europe . Any stored customer data continues to reside in the Ireland Microsoft datacenter. Some On Demand functions are now executed in the UK datacenter. | 5851 |
| Resolved Issues | ID |
| Resolved an issue where add blocker software in the browser blocks access to On Demand. | 5860 |

2018/03/01

Resolved issues

| Issue | ID |
|--|------|
| Resolved an issue on the organization management pages (create / select / delete organization) where the in progress indicator is not displayed when an action is still in progress. | 4805 |

2018/02/08

Resolved issues

| Issue | ID |
|--|------|
| Resolved an issue where users can no longer log into Global Settings under the following conditions: <ul style="list-style-type: none">• They have a single organization in the Ireland region• They have no organizations and they create a new organization in the Ireland region | 5550 |

2017/12/20

Enhancements

| Enhancement | ID |
|--|------|
| On the Tenants page, Azure AD B2C tenants are now identified by the following icon next to | 5250 |

Enhancement

ID

the tenant name:

Resolved issues

Issue

ID

| | |
|---|------|
| Resolved an issue in the Policy Management module where the Target Users and Groups field is not populated when using Japanese characters. | 5267 |
|---|------|

2017/12/14

1.2.52.26

Resolved issues

Issue

ID

| | |
|---|------|
| Resolved an issue where an unavailable region causes the application to hang. | 5228 |
|---|------|

| | |
|--|------|
| Email addresses entered on the Permissions page are not validated. | 5064 |
|--|------|

| | |
|--|------|
| If an administrator removes their address from a module on the Permissions page, the applications hangs. | 5034 |
|--|------|

2017/12/08

Resolved issues

Issue

ID

| | |
|---|------|
| Fixed multiple help links returning Page Not Found error. | 5186 |
|---|------|

| | |
|--|------|
| Resolved an issue where the region name is not displayed after changing the organization name. | 5167 |
|--|------|

| | |
|---|------|
| Resolved an issue where the On Demand application hangs after a user signs out. | 5089 |
|---|------|

| | |
|--|------|
| Resolved an issue on the Settings > Permissions page where the On Demand Organization page opens after adding an admin user to a module. | 5081 |
|--|------|

| | |
|---|------|
| Resolved an issue on the Settings > Permissions page where after adding an admin user, you cannot switch to the Audit Logs or Subscriptions tabs. | 5076 |
|---|------|

2017/11/30

Resolved issues

| Issue | ID |
|---|------|
| Resolved an issue where on the Manage Organization page, the Deployment Region field is empty after the organization name is changed. | 5167 |

2017/11/23

Resolved issues

| Issue | ID |
|--|--------------|
| Resolved an issue where the On Demand screen hangs after signing out. | 5089 |
| Resolved issues with adding administrator accounts on the Settings > Permissions page. | 5081 5076 |

2017/11/18

Enhancements

| Enhancement | ID |
|---|------|
| Users can now enable or disable the collection of user analytics. | 4476 |

2017/10/19

Resolved issues

| Issue | ID |
|---|------|
| On the Multiple Organizations Found page, if regions are unavailable, the user is now informed that organizations in unavailable regions are also not available. | 4403 |

2017/10/12

Enhancement

| Enhancement | ID |
|--|------|
| The Global Settings user interface has been updated with tool tips to improve usability.2019/11/12 | 4149 |

2017/9/19

Resolved issues

| Issue | ID |
|--|------|
| Resolved an issues with email address case sensitivity. Email addresses used to sign up with Global Settings are not case sensitive. | 4739 |

2017/9/14

Enhancements

| Enhancement | ID |
|---|------|
| You can now change the name of an organization. In the On Demand menu bar, click on your email address and select Organization Name . On the Organization Management page, enter a new name for the organization. The Organization Management page also displays the Organization Id . | 4172 |

2017/9/7

Enhancements

| Enhancement | ID |
|---|------|
| You can now specify start and end dates for the audit log download. | 4197 |

2017/8/31

Enhancements

| Enhancement | ID |
|---|--------------|
| Additional tools for managing organizations have been added. To access the organization management tools, go to the top right of the Global Settings page and click on your email address. The menu displays the current: <ul style="list-style-type: none">• Region Name• Organization Name | 4103 4362 |

You can select **Create New Organization** to open a new page and create an organization. If there are multiple organizations associated with your email address, you can select **Switch Organizations** to load a different organization into Global Settings.

2017/08/22

Enhancements

| Enhancement | ID |
|--|------|
| The left hand navigation panel has been updated to use standard EDC icons. | 4316 |

Resolved issues

| Issue | ID |
|--|------|
| Added a confirmation prompt for when a user removes themselves from an organization. You are now warned that you will lose access to the organization. | 3913 |

2017/08/10

Enhancements

| Enhancement | ID |
|---|------|
| The admin consent status page now supports modules that use a refresh token. When the token expires, the admin consent status is Regrant Consent . | 3581 |

Resolved issues

| Issue | ID |
|---|------|
| Fixed the Visit Product Page buttons on the Subscription page. Clicking a button now opens the subscription page at https://www.quest.com/on-demand . | 4253 |

2017/07/19

Enhancements

| Enhancement | ID |
|--|------|
| Support for paid, trial, and demo subscriptions. Users can now subscribe to On Demand. | 1408 |

Resolved issues

| Issue | ID |
|---|------|
| Fixed presentation of web page for organization and region selection. | 3929 |
| The list of On Demand organization administrators cannot be empty. Each organization must have one On Demand administrator. | 3878 |

2017/07/07

Enhancements

| Enhancement | ID |
|--|------|
| Initial support for multiple organizations. Users can now belong to multiple organizations. <ul style="list-style-type: none">• During sign in, a user that belongs to multiple organizations is prompted to select an organization.• The organization name is now configurable as part of the On Demand sign up process. | 1408 |
| The Base admin consent permissions have been adjusted to require only the minimum necessary permissions. | 3941 |

2017/06/26

Enhancements

| Enhancement | ID |
|---|------|
| Support for role based access control (RBAC). You can now add administrative users to an On Demand organization. User can be added as On Demand Global administrators with access to all functions or Module administrators with access limited to specific modules. To add users, select Settings > Permissions . | 1413 |
| Support for geographic region selection. During sign up, you can choose the region where your On Demand data will be hosted. | 2771 |

2017/06/20

Enhancements

| Enhancement | ID |
|--|------|
| Support for granting of admin consent per module. When a tenant is added, the minimum admin consent permissions are granted. If a module requires additional permissions, admin consent must be granted through the Admin Consent Status page. On the tenant tile, status icons indicate the current admin consent state. | 2714 |

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Legend

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE,** or **VIDEO:** An information icon indicates supporting information.

On Demand Global Settings Release Notes
Updated - 2019/11/12