

One Identity Starling

Release Notes

6 June 2018

These release notes provide information about the 6 June 2018 One Identity Starling release.

About this release

One Identity Starling helps to combine products from the One Identity line to create a secure and customizable cloud service. Administrators use the Starling site to create a new organization, register new accounts, add services to their organization, and gain secure access to those services.

Starling 6 June 2018 is a general release, with new features and functionality.

New features

New features in the 6 June 2018 release of Starling:

- There are no new features for this release. See below for information regarding new features in previous releases.

See also:

- [Resolved issues](#)

The following were new features in previous releases of Starling.

23 May 2017 new features

- One Identity Hybrid Subscription – A new service is available that allows you to join a One Identity on-premises product with Starling. Password Manager 5.8.0 is the first product that is eligible to use this service.
- General Data Protection Regulation changes – Due to the new GDPR requirements, a GDPR contact is now required for your Starling account. For more information, see the Starling User Guide. Also, please take time to review the [One Identity legal page](#).

11 October 2017 new features

- Starling Two-Factor Authentication End Users – End users in Starling Two-Factor Authentication are now displayed on the Starling Users page.

8 September 2017 new features

- Users page – A new page is available for managing Starling users.

16 August 2017 new features

- Starling Identity Analytics & Risk Intelligence is now available for purchase and can also be tried for thirty days.
- A new Starling online community is available [here](#).

Resolved issues

The following is a list of issues addressed in this release.

- There were no resolved issues. See below for information regarding resolved issues in previous releases.

The following issues were resolved in previous releases of Starling.

9 May 2018 resolved issues

Table 1: General resolved issues

Resolved Issue	Issue ID
What's New page is not displaying updated content.	28520

11 April 2018 resolved issues

Table 2: General resolved issues

Resolved Issue	Issue ID
UI doing full authentication reload when refreshing token.	27286

14 February 2018 resolved issues

Table 3: General resolved issues

Resolved Issue	Issue ID
An error may appear when logging out of Starling using a non-work account. You must close the browser to complete logging off.	25211

3 January 2018 resolved issues

Table 4: General resolved issues

Resolved Issue	Issue ID
Documentation will not be updated for the December 20 release.	

6 December 2017 resolved issues

Table 5: General resolved issues

Resolved Issue	Issue ID
Documentation will not be updated for the November 22 release.	


25 October 2017 resolved issues

Table 6: General resolved issues

Resolved Issue	Issue ID
Users with email addresses longer than 64 characters (including the domain name) will be unable to access Starling.	21950
Selecting Manage access for Starling Two-Factor Authentication end users on the Starling Users page directs you to the Starling Two-Factor Authentication Collaborators page rather than the Starling Two-Factor Authentication Users page. Click the Users tab in Starling Two-Factor Authentication to access the correct page.	21645

2 August 2017 resolved issues

Table 7: General resolved issues

Resolved Issue	Issue ID
Cannot sign up for a Starling account using an email with a .net domain.	19212
 NOTE: This was determined to be related to an Azure AD tenant that was not fully synchronized and not an issue with using a .net domain.	

19 July 2017 resolved issues

Table 8: General resolved issues

Resolved Issue	Issue ID
Opening the End Preview drop-down for Starling Identity Analytics & Risk Intelligence, clicking End Preview, then clicking Cancel on the confirmation dialog will cause you to lose access to all services until you refresh the page.	19411

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 9: General known issues

Known Issue	Issue ID
The search box on the Users page is case sensitive for Starling Two-Factor Authentication accounts. Searches for Starling Identity Analytics & Risk Intelligence accounts are not case sensitive.	21972
When creating a new organization, work accounts that click Sign in without filling in the registration fields will be redirected to an error page.	28939

System requirements

Before using the 6 June 2018 Starling release, ensure that your system meets the following minimum software requirements.

Browser requirements

Table 10: Browser requirements

Browser	Minimum OS/Platform	Version
Internet Explorer	Windows 7	10
Internet Explorer	Windows 8.1	11
Google Chrome	Windows 10 Android Mac OS X Yosemite	Latest
Mozilla Firefox	Windows 8.1	Latest
Microsoft Edge	Windows 10	Latest
Safari	Mac OS X Yosemite IOS 8	See OS/Platform
Opera	Windows 7 Mac OS X Yosemite	Latest

(Optional) Feature requirements

Table 11: (Optional) Feature requirements

Feature	Requirement
Work accounts	To authenticate using a work account, you need the following: <ul style="list-style-type: none">• Fully configured Azure AD tenant capable of authenticating users• In cases where an organization has registered an Azure AD tenant but it is not fully synchronized or an account has not yet been added, the owner of that account will be unable to use Starling at that time unless they register independently from the organization.
Event forwarding	To use the event forwarding feature, you need the following: <ul style="list-style-type: none">• A service that supports SYSLOG (for example, Loggly)

Product licensing

This product does not require licensing.

New organization instructions

The following instructions explain how to create a new One Identity Starling organization.

Creating a One Identity Starling organization

1. From the One Identity Starling home page (<https://www.cloud.oneidentity.com/>), click **TRY STARLING**.
2. Follow the instructions to complete your registration. For additional information, see the online documentation information in [More resources](#).

More resources

Additional information is available from the following:

- Online product documentation
 - [Starling Identity Analytics & Risk Intelligence](#) for Starling and Starling Identity Analytics & Risk Intelligence documentation
 - [Starling Two-Factor Authentication](#) for Starling and Starling Two-Factor Authentication documentation
- [Starling online community](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe.

About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales or other inquiries, visit <https://www.oneidentity.com/company/contact-us.aspx> or call +1-800-306-9329.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

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One Identity LLC.
Attn: LEGAL Dept
4 Polaris Way
Aliso Viejo, CA 92656

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Legend

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-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.