

Quest® On Demand Migration

Release Notes

April 2018

These release notes provide information about the Quest® On Demand Migration release.

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About On Demand Migration

On Demand Migration is a cloud-based application for migrating Azure AD users, groups, mailboxes, OneDrive for Business storages and other resources between Azure AD tenants. It is a part of [Quest On Demand platform](#).

Key Features

- **Pre-migration assessment:**
 - Analysis of the source Azure AD structure and the related resources, including Microsoft Office 365.
 - Reports on problems, misconfiguration and potential risks that might adversely affect the migration.

- **Migration and matching:**
 - Migrate Azure AD users, groups and the related information between tenants.
 - Migrate Exchange Online mailboxes and share free/busy information between tenants.
 - Map the existing accounts in the source and target Azure AD tenants for further resource processing.
- **Shared resources processing / availability:**
 - Grant migrated accounts access to source tenant's resources and applications.
 - Provide access to SharePoint Online for the migrated users.
- **OneDrive for Business data migration.**
- **Robust project management interface and in-depth progress reporting.**

Known issues and limitations

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 1: General known issues

Known Issue	Issue ID
If you remove a tenant that is currently used in migration projects from On Demand, the affected projects can still be opened without any alerts or notifications. However, all project tasks will fail.	N/A
Mail Migration Task Wizard cannot be finished if you add and then clear the value in Exclude mail before and Exclude mail after fields. Workaround: Close the wizard and create a task anew.	ODM-176
Double-clicking Finish button in wizards may result in creating several duplicate tasks.	DO-728
A task cannot contain more than 10,000 objects. Workaround: Organize your migration project into smaller tasks.	ODM-299
All accounts must be matched or migrated <i>before</i> migrating the groups they belong to, or with the same task that migrate groups. Otherwise, the newly migrated accounts will not be added to the target groups. Workaround: Re-migrate the affected groups after all their members are migrated.	N/A
If you migrate a mail-enabled group with non mail-enabled members, some of those users might not be added to the target group. The following error is displayed for each affected user: " Group membership migration completed with errors. Couldn't find object [User GUID]. Please make sure that it was spelled correctly or specify a different object. " Workaround: Re-migrate the affected group.	ODM-309
Filters applied on Accounts , Mailboxes and OneDrive tabs are not cleared when	QMMP-288

Known Issue	Issue ID
<p>you switch between those tabs. It might result in ambiguous filtering criteria to be shown.</p> <p>Workaround: Manually remove the excessive filters.</p>	
<p>Deleting or moving a file in the OneDrive storage that is currently being migrated may result in aborting the storage transfer with Content transfer failed error. Other storages from the migration task are not affected.</p> <p>Workaround: Re-migrate the failed storage.</p>	ODM-335
<p>A search query entered by user to filter content may be lost in case the user switches tab.</p>	ODM-293

Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand Migration relies on Microsoft Azure infrastructure and as such is subject to the possible disruption of the related services.

You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>

System requirements

The following web browsers are supported with On Demand:

- Microsoft Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

System requirements for Client Update Agent deployment

- Microsoft Windows 7 or later
- Microsoft Outlook 2010 (with latest updates installed), 2013 or 2016

Product licensing

Trial subscriptions are available. Visit Quest® On Demand Migration page for more information and pricing: <https://www.quest.com/products/on-demand-migration/>

Limitations of trial version

You can use the product free during a 30-day trial period for a limited number of users allowed to be migrated.

To enable a trial subscription

1. Open <https://www.quest.com/products/on-demand-migration/>.
2. Click **Try Online**.
3. Select **Sign In for your Free Trial** option to use your existing Quest account, or **Create a Trial account** option to create a new account.
4. You will receive an email containing step by step instructions on starting your trial period for the product.

To purchase a commercial subscription

1. Open <https://www.quest.com/products/on-demand-migration/>.
2. Click **Request Pricing** and fill in the necessary details.
3. Click **Contact Sales** to request pricing and get help with your business needs.

More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand Migration in the Product search field)
- [Quest On Demand community](#)

About us

We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation™.

Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece — you — to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains the third-party components listed below. For third-party license information, go to <https://quest.com/legal/license-agreements.aspx>.

Table 2: List of third-party contributions

Component	License or acknowledgment
BouncyCastle.Crypto.dll 1.8.1	MIT License (MIT) Copyright (c) 2000 - 2017 The Legion of the Bouncy Castle Inc. (http://www.bouncycastle.org)
Common Library for Hyak Code Generator 1.1.3	Apache 2.0 Copyright © Microsoft Corporation
IdentityModel 2.5.1	Apache 2.0 Copyright © Microsoft Corporation
Microsoft Azure Common Library 2.1.0	Apache 2.0 Copyright © Microsoft Corporation
Microsoft Azure Common Library Dependencies 1.0.0	Apache 2.0 Copyright © Microsoft Corporation
Microsoft Azure Key Vault Core Library 1.0.0	Apache 2.0

Component	License or acknowledgment
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Microsoft.Azure.Management.Authorization 2.0.0	Apache 2.0 Copyright © Microsoft Corporation
Microsoft.Azure.Management.ResourceManager 1.4.0-preview	Apache 2.0 Copyright © Microsoft Corporation
Microsoft.IdentityModel.Clients.ActiveDirectory 3.13.5	MIT License (MIT) (C) Microsoft Open Technologies. All rights reserved.
Microsoft.IdentityModel.Logging 1.1.3	MIT License (MIT) (C) Microsoft Open Technologies. All rights reserved.
Microsoft.IdentityModel.Protocols 2.1.3	MIT License (MIT) (C) Microsoft Open Technologies. All rights reserved.
Microsoft.IdentityModel.Protocols.OpenIdConn 2.1.3	MIT License (MIT) (C) Microsoft Open Technologies. All rights reserved.
Microsoft.IdentityModel.Tokens 5.1.3	MIT License (MIT) (C) Microsoft Open Technologies. All rights reserved.
Microsoft.Rest.ClientRuntime 2.3.9	MIT License (MIT) (C) Microsoft Open Technologies. All rights reserved.
Microsoft.Rest.ClientRuntime.Azure 3.3.9	MIT License (MIT) (C) Microsoft Open Technologies. All rights reserved.
NCrontab 3.3	Apache 2.0 Copyright (c) 2008 Atif Aziz
Newtonsoft.Json 9.0.1	MIT License (MIT) Copyright (c) 2007 James Newton-King
RestSharp 105.2.3	Apache 2.0
System.IdentityModel.Tokens.Jwt 5.1.3	MIT License (MIT) Copyright (c) Microsoft Corporation. All rights reserved
System.Management.Automation 10.0.10586.0	Apache 2.0
Windows Azure Storage 7.2.1	Apache 2.0

Microsoft Azure Storage 7.2.1

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Updated - April 2018