KACE® Systems Management Appliance and KACE® Systems Deployment Appliance

13G External I/O Reference

October 2017

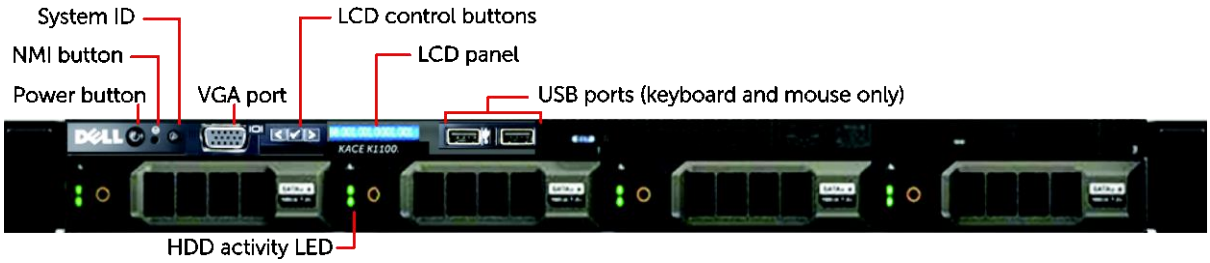
This document is applicable to the following Dell KACE K-Series appliance models: K1100, K1200, K2100, and K2200.

NOTE: The model name under the LCD panel identifies whether the appliance is a 12G or 13G version. 12G appliances have an “S” in the model name (for example, K1100S), and the 13G appliances do not (for example, K1100).

Topics:

- 13G front view (without bezel)
- 13G back view

13G front view (without bezel)

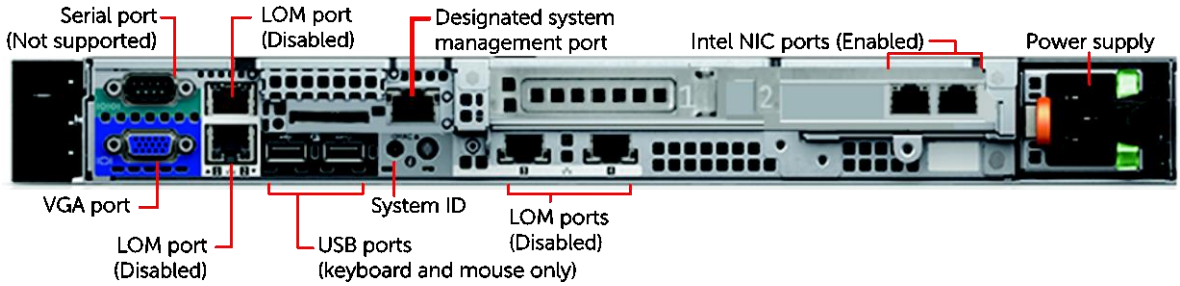


The front panel (without bezel) includes the following components and connectors:

- **Power button**: An ACI-compliant power indicator with an integrated power LED (green). Use only the web management interface to power down the appliance.
- **NMI button**: A recessed NMI (Non-Maskable Interrupt) button. Use only when instructed by Quest Support.
- **System ID**: A system ID button that helps to identify the appliance in a datacenter environment. When you press the button, the system ID buttons on the front and back panels flash until one of the buttons is pressed again.
- **VGA port**: A VGA (Video Graphics Array) connector that connects a monitor to the appliance.
- **LCD control buttons**: Two navigation buttons that enable scrolling through the LCD panel and a selection button to choose the preferred option.
- LCD panel: A panel that displays system ID, status information, and system error messages.

- **USB ports**: Two ports that only support a USB keyboard and mouse. Dell Software Support might instruct you to connect other devices to the USB ports for troubleshooting purposes only.
- **HDD activity LED**: Two LED indicators, where one is a hard drive activity indicator (green) and the other is a hard drive status indicator (green and amber).

13G back view



The back panel includes the following components and connectors:

- **Serial port (Not supported)**: Serial ports are not supported by Quest.
- **VGA port**: A VGA connector that connects a monitor to the appliance.
- **Designated system management port**: A dedicated iDRAC (integrated Dell Remote Access Controller) port. Dell Software Support might instruct you to use this port for troubleshooting purposes only.
- **USB ports**: Two ports that only support a USB keyboard and mouse. Quest Support might instruct you to connect other devices to the USB ports for troubleshooting purposes only.
- **System ID**: A system ID button that helps to identify the appliance in a datacenter environment. When you press the button, the system ID buttons on the front and back panels flash until one of the buttons is pressed again.
- **Intel® NIC ports (Enabled)**:
  For K1100 and K2100: An Intel I350-T2 Dual-Port 1 Gigabit NIC that is enabled and connects the appliance to the network. The LEDs indicate network activity and status.
  For K1200 and K2200: An Intel X540-T2 Dual-Port 10 Gigabit NIC that is enabled and connects the appliance to the network. The LEDs indicate network activity and status.
- **LOM ports (Disabled)**: LOM (LAN on Motherboard) Ethernet ports that are disabled.
- **Power supply**: The power supply that provides power to the server. The K1200 and K2200 have two power supplies for fault tolerance.

About us

We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation.

Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece — you — to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product.

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Legend

WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

IMPORTANT, **NOTE**, **TIP**, **MOBILE**, or **VIDEO:** An information icon indicates supporting information.

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Updated - October 2017
Software Version – KACE Systems Management Appliance 8.0 and KACE Systems Deployment Appliance 5.0