

Quest Desktop Authority

Full Build Update 10.1.0.1009 Release Notes

February 21, 2018

Version 10.1.0.1009

Importance: Mandatory

Contents

[Readme](#)

[Resolved Issues](#)

[Compatibility of This Update](#)

[Installing This Update](#)

[Determining if This Update Is Installed](#)

[Removing This Update](#)

Readme

For complete product information, refer to the Desktop Authority 10.x product documentation.

If upgrading from version 9.3 or 10.0, you can upgrade directly to this full build update.

[Back to Top](#)

Resolved Issues

The following is a list of issues resolved in this full-build update

Feature	Resolved Issue	Defect ID
User Based Management (Group Policy Templates)	Upgrade issues with ADM group policy elements	DAMS-3136
User Based Management (Office Settings)	Error upgrading to 10.1, from 10.0, when admin used a sloption.ini to add the Office 2016 Templates setting	DAMS-3151
DA Manager	Replication Failed: preparation error occurred: Access to the path "\\<DomainName>\.....' is denied"	DAMS-3170
DA Client	DA logoffs not always working	DAMS-3206
DA Manager	DA is giving ASP.net errors with ONRM that causes DA Console to crash	DAMS-3253
DA Manager	Profile Export path not rebranded to Quest	DAMS-3271
DA Help	Remove-un branded file from help file image	DAMS-3119
DA Client	EA is installed again at every login under certain conditions	DAMS-3330
DA Reporting	Some client licensing reports not reaching the server	DAMS-3315 (duplicate of DAMS-3311)
DA Reporting	SMTP settings do not send unless the SMTP server, username and password are set even if the Exchange server is configured to send without authentication.	DAMS-3308
DA Client	When using Outlook 2016 and DA is configured to use additional mailboxes, those additional mailboxes are added over and over.	DAMS-3187
DA Client	After upgrading from Windows 7 to Windows 10 the USB Port Security component is installed over and over.	DAMS-2420 (duplicate of DAMS-1675)
DA Installer	DAInstaller does not read ONRM settings from DASetupTool during upgrade	DAMS-3478

DA Installer	Remove license error from DA Installer and DA SetupTool logs	DAMS-3475
DA Manager	ExpertAssist.exe not being replicated	DAMS-3472

[Back to Top](#)

Known Issues

The following is a list of known issues with this update.

Feature	Known Issue	Defect ID
DA Client	DA should re-install printer drivers that were disabled after upgrading to Windows 10	DAMS-2198
Expert Assist	Issue using Expert Assist on computers with multiple screens. The admin is unable to select each screen independently during a remote control session on Windows 8 and later. Note: A standalone Expert Assist hotfix is available through the Technical Support department.	DAMS-2815 (duplicate of DAMS-2011 and DE10842)
USB/Port Security	Unexpected USB/Port Security balloon alerts on Windows 10 related to read operations even though those operations are correctly being allowed.	DAMS-2056

[Back to Top](#)

Compatibility of This Update

The following is a list of product versions and platforms compatible with this update.

Product Name	Product Version	Platform
Desktop Authority	10.1.0.1009	all

[Back to Top](#)

Installing This Update

1. Download the zip file that contains the full build update.
Warning: Some computers have security settings enabled that block zip files that come from other computers. Right click on the zip file and choose Properties. If blocking is enabled, you will see an "Unblock" button on the bottom right hand corner of the Properties dialog. Press "Unblock" and then press the OK button. Proceed to unzip the file.
2. Close all instances of Desktop Authority Manager
3. As an Administrator, run the executable that was extracted from the zip file.
4. Choose Express Upgrade when prompted.
5. When prompted to back up the database, please do so.
6. Once the installation has finished you will need to launch the Desktop Authority Management Console and go to Server Manager and choose "Upgrade Service" on each server.
7. From the *Replicate changed files* button, choose to "Force an update of the local Desktop Authority folder on clients".
8. From the *Replicate changed files* button, choose to "Replicate all files". **This will trigger the desktops to be upgraded to the new updated build.**
9. **NOTE:** If you use the USB/PS module, this update will upgrade the driver on the client machines and will require a **reboot** of all workstations that have USB/PS installed.

[Back to Top](#)

Determining if This Update Is Installed

To determine if this update is installed:

Desktop Authority version displayed in console footer is 10.1.0.1009.

Removing This Update

To remove this update:

Not applicable for this update.

Additional Information

Additional configuration information for the custom script:

Not applicable for this update.

[Back to Top](#)