

Dell™ One Identity Manager 7.1.3




LDAP Connector for CA Top Secret®
Reference Guide



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Legend

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

One Identity Manager LDAP Connector for CA Top Secret® Reference Guide
Updated - November 2017
Version - 7.1.3

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Initializing and Configuring the LDAP Connector for CA Top Secret®

This document describes how to initialize and configure the Top Secret LDAP connector into an existing One Identity Manager system. This enables a One Identity Manager system to access, read and update data stored in a Top Secret database on an IBM® mainframe.

Detailed information about this topic

- [Pre-requisites](#) on page 4
- [Platform Support](#) on page 5
- [Operating Constraints](#) on page 5
- [How to initialize and configure the Top Secret LDAP connector](#) on page 5
- [Domain Filter Setting](#) on page 7
- [System Variables](#) on page 6
- [User Mapping Information](#) on page 8
- [Group Mapping Information](#) on page 12
- [Appendix: Top Secret Attributes](#) on page 17

Pre-requisites

- The IBM mainframe must have CA LDAP Server for z/OS installed and configured.
- An LDAP service account must be created on your Top Secret server which has the appropriate permissions to administer users and groups on this platform. The account must be given sufficient privileges so that the profiles being administered fall within the "SCOPE" of the Admin user.

NOTE: Before attempting to connect to the CA LDAP Server with the One Identity Manager connector, it is recommended to first check that the LDAP server is running correctly. This can be tested with any LDAP browser for example the `LDAP.exe` tool from Microsoft. For more information, see your LDAP browser documentation.

Platform Support

- The Top Secret LDAP connector has been verified for synchronization against the IBM mainframe running CA Top Secret® 9.0 or later.

Operating Constraints

- There is an eight character limit for user and group names on Top Secret.
- There is an eight character limit for passwords on Top Secret.

How to initialize and configure the Top Secret LDAP connector

NOTE: The following sequence describes how you configure a synchronization project if the Synchronization Editor is in expert mode.

To set up initial synchronization project for Top Secret

1. Start the Synchronization Editor and log in.
2. From the start page, select **Start a new synchronization project**.
This starts the Synchronization Editor's project wizard.
3. Select **Top Secret LDAP Connector** on the **Choose target system** page.
4. On the **System access** page, click **Next**.
5. On the **Create system connection** page, select **Create new system connection**.
6. On the system connection wizard start page, click **Next**.
7. On the **Network** page:
 - a. In the **Server** field, enter the DNS name or IP address of your mainframe server.
 - b. In the **Port** field, enter the port number.
 - c. Click on the **Test** button to make sure the server is accessible.
 - d. CA LDAP Server for z/OS supports LDAP v3. Enter the number 3 in the **Protocol version**.
 - e. If SSL is to be used, check the **Use SSL** box.
8. On the **Authentication** page:
 - a. Set the **Authentication method** to "Basic".
 - b. In the **Credentials** section, enter the full DN and password of the administrator account on your Top Secret system.
 - c. Click **Test** to check that the credentials are valid.
9. The schema will be loaded from the Top Secret system.
10. Ignore the **Define virtual classes** page. Click **Next**.

11. On the **Search options** page:
 - a. In the **Base DN** drop-down list, select the correct base DN for your system.
 - b. Ignore the **Use partitioned search** check box.
12. Ignore the **Modification capabilities** page. Click **Next**.
13. Ignore the **Auxiliary class assignment** page. Click **Next**.
14. On the **System attributes** page, in the **Revision properties** section, deselect the "createTimestamp" and "modifyTimestamp" entries by double clicking on them.
15. Ignore the **Select dynamic group attributes** page. Click **Next**.
16. Ignore the **Password settings** page. Click **Next**.
17. Click **Finish**.
This takes you back to the Synchronization Editor's project wizard.
18. Enter the database connection data on the **One Identity Manager connection** page.
19. This will load the Top Secret schema into your One Identity Manager system. Wait for this to complete.
20. On the **Select project template** page, select **Create blank project**.
21. On the **General** page, enter a display name for your synchronization project and set a scripting language if required.
22. Click **Finish** to complete the project wizard.
23. Select **Activate project** to activate the project.

Related Topics

- [Domain Filter Setting](#) on page 7
- [User Mapping Information](#) on page 8
- [Group Mapping Information](#) on page 12

System Variables

The following system variables need to be defined for the attribute mappings. For more detailed information about variables, see the Dell One Identity Manager Target System Synchronization Reference Guide.

Table 1: System variables

Name	Value
IdentDomain	The name of your Top Secret domain e.g. TOPSECRET1
UserLocation	Parent DN of your Top Secret user container, e.g. tssadmingrp=acids,host=topsecret1,o=mycompany,c=com
GroupLocation	Parent DN of your Top Secret group container, e.g. tssadmingrp=groups,host=topsecret1,o=mycompany,c=com

Related Topics

- [Domain Filter Setting](#) on page 7
- [Property Mapping Rules](#) on page 8
- [Property Mapping Rules](#) on page 12

Domain Filter Setting

A domain filter needs to be created to identify information that has been retrieved from the Top Secret database to keep it separate from other imported data.


1. Update the One Identity Manager schema so that all entries are included.
 - a. In the Synchronization Editor, open your Top Secret project.
 - b. Select the category **Configuration | One Identity Manager connection**.
 - c. Then in the "General" section on the right-hand side, click **Update schema**.
 - d. Click on **Yes** in the next two dialog boxes.
 - e. Click **Ok** when completed.
2. In the Manager
 - a. Select the category **LDAP | Domains**.
 - b. In the result list toolbar, click .
 - c. Enter at least the following general master data on the **General** tab.

Table 2: Domain Master Data

Property	Description
Display name	Display name e.g. Top Secret Domain
Distinguished name	Distinguished name of the domain e.g. host=topsecret1,o=mycompany,c=com
Domain	Domain name e.g. TOPSECRET1
Structural object class	Structural object class representing the object type, enter DCOBJECT

- d. Save the changes.
3. In the Synchronization Editor, open your Top Secret project.
 - a. Select the category **Configuration | One Identity Manager connection**.
 - b. Select the **Scope view** and click **Edit scope**.
 - c. Select the object type **LDPDomain** in the **Scope hierarchy** list and set the **Object filter** to:
`Ident_Domain = '$IdentDomain$'`.
 - d. Save the changes.

For more detailed information about scopes, see the Dell One Identity Manager Target System Synchronization Reference Guide.

Related Topics

- [System Variables on page 6](#)

User Mapping Information

This section shows a possible mapping between a user account in Top Secret and the standard One Identity Manager database table called `LDAPAccount`.

- Set up a new mapping from `LDAPAccount(all)` to `tssacid(all)`.

For more detailed information about setting up mappings, see the Dell One Identity Manager Target System Synchronization Reference Guide.

Detailed information about this topic

- [Mandatory Top Secret User Attributes on page 8](#)
- [Property Mapping Rules on page 8](#)
- [Object Matching Rules on page 11](#)
- [Sample User Mapping on page 11](#)

Mandatory Top Secret User Attributes

When creating a user in the Top Secret database, the following LDAP attributes must be defined:

- `objectclass`
- `tssacid`
- `name`
- `Department`
- `userPassword`

Related Topics

- [Property Mapping Rules on page 8](#)
- [Object Matching Rules on page 11](#)

Property Mapping Rules

- `CanonicalName` ← `vrtEntryCanonicalName`

`vrtEntryCanonicalName` is a virtual property, set to the canonical name of the object in the connector.

Sample value:

`COM/MYCOMPANY/TOPSECRET1/ACIDS/USER1234`

- `cn` \leftrightarrow `tssacid`

On the Top Secret system, `tssacid` is the user ID.

Sample value:

`USER1234`

- `DistinguishedName` \leftarrow `vrtEntryDN`

`vrtEntryDN` is a virtual property, set to the DN of the object in the connector. Once this mapping rule has been created, edit the mapping rule by clicking on it. Then check the box marked **Force mapping against direction of synchronization**.

Sample value:

`tssacid=USER1234,tssadmingrp=acids,host=topsecret1,o=mycompany,c=com`

- `ObjectClass` \leftrightarrow `objectClass`

The `objectClass` attribute (multi-valued) on the Top Secret system. Activate the check box **Ignore case sensitivity**.

Sample value:

`TSSACID`

- `StructuralObjectClass` \leftarrow `vrtStructuralObjectClass`

`vrtStructuralObjectClass` on the Top Secret system defines the single object class for the object type.

Sample value:

`TSSACID`

- `UID_LDPDomain` \leftarrow `vrtIdentDomain`

Create a fixed value property variable on the Top Secret side called `vrtIdentDomain` that is set to the value `$IdentDomain$`. Map this to `UID_LDPDomain`. This will cause a conflict and the Property Mapping Rule Conflict Wizard opens automatically.

To solve the conflict

1. In the Property Mapping Rule Conflict Wizard, select the first option and click **OK**.
2. On the **Select an element...** page, select `Ident_Domain` and click **OK**.
3. Confirm the security prompt with **OK**.
4. On the **Edit property...** page,
 - a. Deactivate **Save unresolvable keys**.
 - b. Activate **Handle failure to resolve as error**.
 - c. To close the Property Mapping Rule Conflict Wizard, click **OK**.

Sample value:

`TOPSECRET1`

- `vrtParentDN` \rightarrow `vrtEntryParentDN`

Create a fixed value property variable on the One Identity Manager side called `vrtParentDN` equal to a fixed string with value `$UserLocation$`. Map this to `vrtEntryParentDN` on the Top Secret side.

Sample value:

```
tssadmingrp=acids,host=topsecret1,o=mycompany,c=com
```

- `vrtDep` → Department

Create a new fixed value property on the One Identity Manager side of type "String" with the name of your department. Call the property `vrtDept`. Map this to `Department` on the Top Secret side.

- `vrtName` → name

Create a new variable on the One Identity Manager side of type "Format Defined Property" with name `vrtName`. Set its value to `name=%CN%`. Then map this to `name` on the Top Secret side.

Sample value:

```
name=USER123
```

- `vrtRDN` → `vrtEntryRDN`

Create a new variable on the One Identity Manager side of type "Format Defined Property" with name `vrtRDN`. Set its value to `%CN%`. Then map this to `vrtEntryRDN` on the Top Secret side.

Sample value:

```
USER123
```

- `userPassword` → `userPassword`

Used to change a user's password in Top Secret. A condition needs to be set on this rule to map the password only when there is a value to be copied.

To add a condition

1. Create the mapping.
2. Edit the property mapping rule.
3. Expand the **Condition for execution** section at the bottom of the dialog.
4. Click on **Add condition** and set the following condition (a blank password is indicated by using two apostrophe characters).

```
Left.UserPassword<>' '
```

- `UID_LDAPContainer` ← `vrtEmpty`

This is a workaround needed to support group mappings. Create a new fixed value variable on the TopSecret side of type "String" with no value called `vrtEmpty`. Map this to `UID_LDAPContainer`. This generates a property mapping rule conflict.

To solve the conflict

- In the Property Mapping Rule Conflict Wizard, highlight **Select this option if you do not want to change anything** and click **OK**.

Related Topics


- [Mandatory Top Secret User Attributes](#) on page 8
- [System Variables](#) on page 6
- [Object Matching Rules](#) on page 11
- [Sample User Mapping](#) on page 11

Object Matching Rules

- DistinguishedName (primary rule) vrtEntryDN

vrtEntryDN is a virtual property, set to the DN of the object in the connector. This forms a unique ID to distinguish individual user objects on the Top Secret system.

To convert this mapping into an object matching rule

1. Select the property mapping rule in the rule window.
2. Click  in the rule view toolbar.
A message appears.
3. Click **Yes** to convert the property mapping rule into an object matching rule and save a copy of the property mapping rule. Do not mark this rule as case sensitive (leave the check box unchecked).

Sample value:

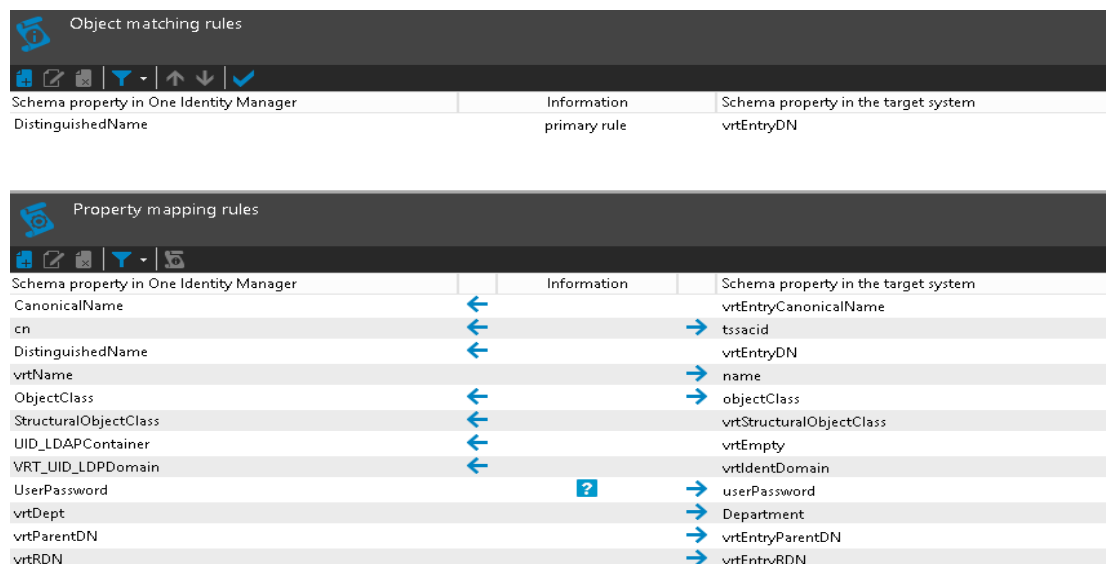
tssacid=USER1234,tssadmingrp=acids,host=topsecret1,o=mycompany,c=com

Related Topics

- [Mandatory Top Secret User Attributes on page 8](#)
- [Property Mapping Rules on page 8](#)
- [Sample User Mapping on page 11](#)

Sample User Mapping

The following figure shows the above user mapping in operation.



The figure shows two screenshots from the One Identity Manager interface. The top screenshot, titled "Object matching rules", shows a table with the following data:

Schema property in One Identity Manager	Information	Schema property in the target system
DistinguishedName	primary rule	vrtEntryDN

The bottom screenshot, titled "Property mapping rules", shows a table with the following data:

Schema property in One Identity Manager	Information	Schema property in the target system
CanonicalName	←	vrtEntryCanonicalName
cn	←	tssacid
DistinguishedName	←	vrtEntryDN
vrtName	←	name
ObjectClass	←	objectClass
StructuralObjectClass	←	vrtStructuralObjectClass
UID_LDAPContainer	←	vrtEmpty
VRT_UID_LDAPDomain	←	vrtIdentDomain
UserPassword	?	userPassword
vrtDept	←	Department
vrtParentDN	←	vrtEntryParentDN
vrtRDN	←	vrtEntryRDN

Group Mapping Information

This section shows a possible mapping between a user account in Top Secret and the standard One Identity Manager database table called `LDAPGroup`.

- Set up a new mapping from `LDAPGroup(all)` to `tssgroup(all)`.

For more detailed information about setting up mappings, see the Dell One Identity Manager Target System Synchronization Reference Guide.

Detailed information about this topic

- [Mandatory Top Secret Group Attributes](#) on page 12
- [Property Mapping Rules](#) on page 12
- [Object Matching Rules](#) on page 15
- [Sample Group Mapping](#) on page 15

Mandatory Top Secret Group Attributes

When creating a group in the Top Secret database, the following LDAP attributes must be defined:

- `objectclass`
- `tssgroup`
- `name`
- `Department`
- `User-Type`

Related Topics

- [Property Mapping Rules](#) on page 12
- [Object Matching Rules](#) on page 15

Property Mapping Rules

- `CanonicalName` ← `vrtEntryCanonicalName`

`vrtEntryCanonicalName` is a virtual property, set to the canonical name of the object in the connector.

Sample value:

`COM/MYCOMPANY/TOPSECRET1/GROUPS/GROUP123`

- `cn` ↔ `tssgroup`

On the Top Secret system, `tssgroup` is the group ID.

Sample value:

`GROUP123`

- `DistinguishedName` ← `vrtEntryDN`

`vrtEntryDN` is a virtual property, set to the DN of the object in the connector.

Sample value:

```
tssgroup=GROUP123,tssadmingrp=groups,host=topsecret1,o=mycompany,c=com
```

- `ObjectClass` ← → `objectClass`

The `objectClass` attribute (multi-valued) on the Top Secret system. Activate the check box **Ignore case sensitivity**.

Sample value:

```
TSSGROUP
```

- `StructuralObjectClass` ← `vrtStructuralObjectClass`

`vrtStructuralObjectClass` on the Top Secret system defines the single object class for the object type.

Sample value:

```
TSSGROUP
```

- `UID_LDPDomain` ← `vrtIdentDomain`

Create a fixed value property variable on the Top Secret side called `vrtIdentDomain` that is set to the value `$IdentDomain$`. Map this to `UID_LDPDomain`. This will cause a conflict and the Property Mapping Rule Conflict Wizard opens automatically.

To solve the conflict

1. In the Property Mapping Rule Conflict Wizard, select the first option and click **OK**.
2. On the **Select an element...** page, select `Ident_Domain` and click **OK**.
3. Confirm the security prompt with **OK**.
4. On the **Edit property...** page,
 - a. Deactivate **Save unresolvable keys**.
 - b. Activate **Handle failure to resolve as error**.
 - c. To close the Property Mapping Rule Conflict Wizard, click **OK**.

Sample value:

```
TOPSECRET1
```

- `vrtParentDN` → `vrtEntryParentDN`

Create a virtual attribute on the One Identity Manager side equal to a fixed string representing the parent DN for the object that is being manipulated.

Sample value:

```
tssadmingrp=groups,host=topsecret1,o=mycompany,c=com
```

- `vrtrDN` → `vrtEntryRDN`

Create a new variable on the One Identity Manager side of type "Format Defined Property" with name `vrtrDN`. Set its value to `%CN%`. Then map this to `vrtEntryRDN` on the Top Secret side.

Sample value:

GROUP123

- `vrtName` → `name`

Create a new variable on the One Identity Manager side of type "Format Defined Property" with name `vrtName`. Set its value to `name=%CN%`. Then map this to `name` on the Top Secret side.

Sample value:

`name=GROUP123`

- `UID_LDAPContainer` ← `vrtEmpty`

This is a workaround needed to support group mappings. Create a new fixed value variable on the Top Secret side of type "String" with no value called `vrtEmpty`. This is mapped to `UID_LDAPContainer`. This generates a property mapping rule conflict.

To solve the conflict

- In the Property Mapping Rule Conflict Wizard, highlight **Select this option if you do not want to change anything** and click **OK**.

- `vrtMember` ↔ `memberOf`

This mapping is used to synchronize group membership information.

1. Create a new virtual entry on the One Identity Manager side of type "Members of M:N schema types" with name `vrtMember`. Activate the boxes to **Ignore case** and **Enable relative component handling**.
2. Add the following M:N schema types:
 - a. Add an entry for `LDAPAccountInLDAPGroup`. Set the left box to `UID_LDAPGroup` and the right box to `UID_LDAPAccount`. Set the **Primary Key Property** to `DistinguishedName`.
 - b. Add an entry for `LDAPGroupInLDAPGroup`. Set the left box to `UID_LDAPGroupChild` and the right box to `UID_LDAPGroupParent`. Set the **Primary Key Property** to `DistinguishedName`.
3. Create a new mapping rule of type "Multi-reference mapping rule". Set the rule name to "Member" and the mapping direction to "Both directions". Set the One Identity Manager schema property to `vrtMember` and the Top Secret schema property to `memberOf`.

- `vrtType` → `User-Type`

Create a new fixed value property on the One Identity Manager side of type "String" with the value `GROUP`. Call the property `vrtType`. Map this to `User-Type` on the Top Secret side.

- `vrtDept` → `Department`

Create a new fixed value property on the One Identity Manager side of type "String" with the name of your department. Call the property `vrtDept`. Map this to `Department` on the Top Secret side.

Related Topics


- [Mandatory Top Secret Group Attributes](#) on page 12
- [Object Matching Rules](#) on page 15
- [Sample Group Mapping](#) on page 15

Object Matching Rules

- DistinguishedName (primary rule) vrtEntryDN

vrtEntryDN is a virtual property, set to the DN of the object in the connector. This forms a unique ID to distinguish individual user objects on the Top Secret system.

To convert this mapping into an object matching rule

1. Select the property mapping rule in the rule window.
2. Click  in the rule view toolbar.

A message appears.

3. Click **Yes** to convert the property mapping rule into an object matching rule and save a copy of the property mapping rule.

Sample value:

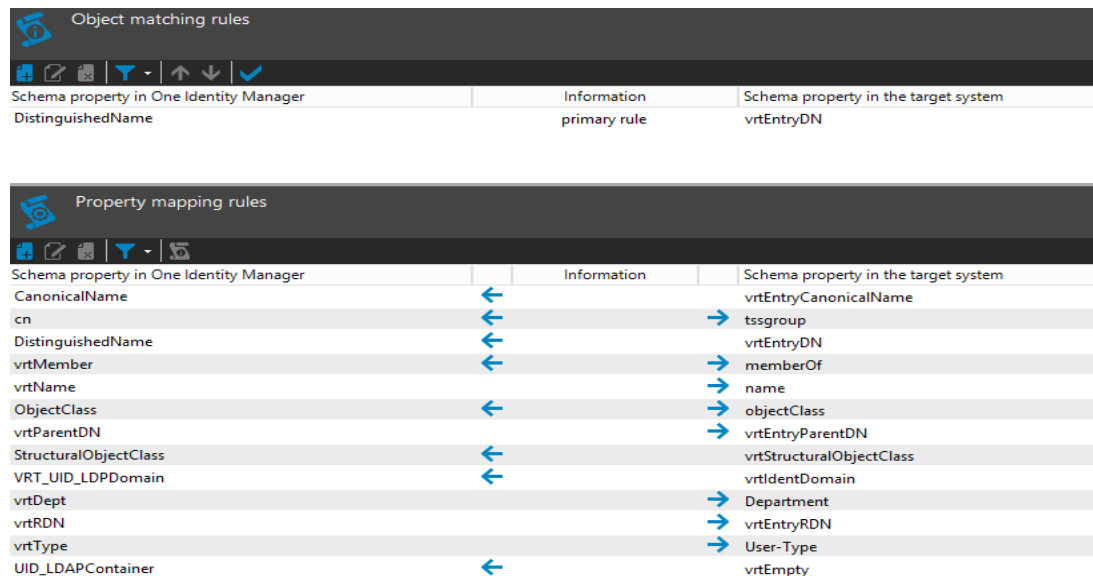
```
tssgroup=GROUP123,tssadmingrp=groups,host=topsecret1,o=mycompany,c=com
```

Related Topics

- [Mandatory Top Secret Group Attributes](#) on page 12
- [Property Mapping Rules](#) on page 12
- [Sample Group Mapping](#) on page 15

Sample Group Mapping

The following figure shows the above group mapping in operation.



The screenshot displays two windows from the One Identity Manager interface. The top window, titled 'Object matching rules', shows a table with the following data:

Schema property in One Identity Manager	Information	Schema property in the target system
DistinguishedName	primary rule	vrtEntryDN

The bottom window, titled 'Property mapping rules', shows a table with the following data:

Schema property in One Identity Manager	Information	Schema property in the target system
CanonicalName	←	vrtEntryCanonicalName
cn	←	→ tssgroup
DistinguishedName	←	vrtEntryDN
vrtMember	←	→ memberOf
vrtName	←	→ name
ObjectClass	←	→ objectClass
vrtParentDN	←	→ vrtEntryParentDN
StructuralObjectClass	←	vrtStructuralObjectClass
VRT_UID_LDAPDomain	←	vrtIdentDomain
vrtDept	←	→ Department
vrtRDN	←	→ vrtEntryRDN
vrtType	←	→ User-Type
UID_LDAPContainer	←	vrtEmpty

Synchronizing Top Secret Group Members

The members of a Top Secret group can be found in the group attribute called `memberOf`. This is a multi-valued attribute that contains a list of all the group's members (tssacids). The CA LDAP Server does not allow this attribute to be updated directly, but it can be updated via the connector. When the connector receives a request to update a group's `memberOf` attribute, it performs all the necessary LDAP calls behind the scenes to perform the synchronization of the group members.

How the Connector Performs Group Member Synchronization

When the connector receives a request to update a group's `memberOf` attribute, it first performs an LDAP search to find out what the group's current `memberOf` attribute contains. It then compares this with the supplied update and creates a list of users that need to be added and / or deleted in order to perform the synchronization.

For each user to be added, the connector creates an LDAP object of type `tssacidlist` for the group that contains the new user's name. This adds the user to the group and the CA LDAP Server then automatically updates the group's `memberOf` attribute to include the new user.

Similarly, for each user to be deleted, the connector removes the LDAP object of type `tssacidlist` for the group associated with the user to be deleted. This removes the user from the group and the CA LDAP Server then automatically updates the group's `memberOf` attribute to remove the user.

Once all this has been done, the `memberOf` attribute for the group will then match the value that was passed in to the connector, effectively synchronizing the two values. This approach has been used in the sample group mapping that appears in this document.

Related Topics

- [Group Mapping Information](#) on page 12

Appendix: Top Secret Attributes

The following table lists the Top Secret user and group attributes that are made available to One Identity Manager by the Top Secret LDAP connector.

Table 3: List of Top Secret User and Groups Attributes

Attribute Name
AcidRecordSize
AdminAcid
AdminListData
AdminMisc1
AdminMisc2
AdminMisc3
AdminMisc4
AdminMisc5
AdminMisc6
AdminMisc7
AdminMisc8
AdminMisc9
AdminSuspend
APPC-Sysout-AcctNum
APPC-Sysout-Addr1
APPC-Sysout-Addr2
APPC-Sysout-Addr3
APPC-Sysout-Addr4
APPC-Sysout-Bldg
APPC-Sysout-Dept
APPC-Sysout-Name
APPC-Sysout-Room

Attribute Name

Audit-Attr
Bypass-Dsn-Check
Bypass-Job-Submission-Check
Bypass-Limited-Cmd-Facility-Check
Bypass-Minidisklink-Check
Bypass-Resource-Check
Bypass-Volume-Check
CICS-Oper-Class
CICS-Oper-Identification
CICS-Oper-Priority
CICS-Security-Key
Console-Auth
Created-Date
Default-Remote-Nodes
Department
Division
DUF-Extract
DUF-Update
Expires
For-Number-of-Days
Globally-Admin-Profile
groupmemberOf
IMS-Multi-Sys-Coupling
Installation-Data
InstallationExitSuspended
Language-Pref
Last-Access-Count
Last-Accessed-From-CPU
Last-Used-Date
Last-Used-Facility
Last-Used-Time
LDAP-Destinations

Attribute Name

LDAPUser

LinuxName

LotusName

Master-Facility

MaxAddrSpaceSize

MaxCPUTime

MaxDataSpacePages

MaxFilesPerProcess

MaxProcesses

MaxPthreadsCreated

MCS-Alternate-Grp

MCS-Authorized-Cmds

MCS-Auto-Cmds

MCS-Cmd-Target-System

MCS-Delete-Oper-Cmds

MCS-Display-Format

MCS-Keywords

MCS-Log-Cmds

MCS-Migration-ID

MCS-Monitor

MCS-Msgs-Queue-Storage

MCS-Msgs-Received

MCS-Routing-Code

MCS-Undelivered-Msgs

memberOf

Modified-Date

Modified-Time

Multi-Region-Optimized-Signon

name

No-Automatic-Dsn-Protection

No-Automatic-Terminal-Signon

No-OMVS-Default-User

Attribute Name

NovellName

No-Vthresh-Suspend

OMVS-Dflt-Group

OMVS-Group-ID

OMVS-Home-Subdir

OMVS-Program

OMVS-User-ID

Operating-Mode

PasswordSuspended

Physical-Security-Key

SMS-Application-ID

SMS-Data-Class

SMS-Mgmt-Class

SMS-Storage-Class

Source-Reader

Target-Nodes-for-Cmds

Terminal-Lock-Time

Time-Zone

Trace-ACID-Activity

TSO-Hold-Class

TSO-Job-Class

TSO-Logon-Account

TSO-Logon-Command

TSO-Logon-Proc

TSO-Max-Region-Size

TSO-Message-Class

TSO-Multiple-Passwords

TSO-Options

TSO-Output-Destination

TSO-Performance-Grp

TSO-Region-Size

TSO-Sysout-Class

Attribute Name

TSO-Unit

TSO-User-Data

tssacid

Until-Date

Until-Access

userPassword

userPassword-Expire

userPassword-Interval

User-Suspend

User-Type

Using-Acid

ViolationSuspended

Dell listens to customers and delivers worldwide innovative technology, business solutions and services they trust and value. For more information, visit www.quest.com.

Contacting Dell

For sales or other inquiries, visit <http://quest.com/company/contact-us.aspx> or call +1 949 754-8000.

Technical support resources

Technical support is available to customers who have purchased Dell software with a valid maintenance contract and to customers who have trial versions. To access the Support Portal, go to <https://support.quest.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. In addition, the Support Portal provides direct access to product support engineers through an online Service Request system.

The Support Portal enables you to:

- Create, update, and manage Service Requests (cases)
- View Knowledge Base articles
- Obtain product notifications
- Download software. For trial software, go to <http://quest.com/trials>.
- View how-to videos
- Engage in community discussions
- Chat with a support engineer