



Cloud Access Manager 8.1.3

How to Support Multiple Languages

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### Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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# Introduction

This guide describes how to support multiple languages in Cloud Access Manager.

## Overview

It is possible to provide support for multiple languages in Cloud Access Manager by uploading JSON formatted language definition files for each language that you want to support. Default English language files are provided as a starting point, which can then be translated into your chosen language(s). The Cloud Access Manager default English language files are:

- cam\_en.json - default language file
- login\_en.json - login page default language file

## Creating a new language file

### *How to create a new language file*

1. Log in to the Administration Console using the desktop shortcut **Cloud Access Manager Application Portal**, click **Settings** on the left hand navigation menu, then click **Language Settings**.



#### Language Settings

Create and upload language definition files so that Cloud Access Manager can be translated into local languages.

2. Click the appropriate buttons to download the default English language files:

Download Default (cam\_en.json)

Download Default (login\_en.json)

3. Using a text editor, translate the values in the files. Each file is made up of a list of key-value pairs. The key on the left hand side of colon must remain the same, while the value on the right hand side of colon must be translated.
  4. Save and rename the file for the correct language, for example to upload a language file for the:
    - French language, the files would be renamed **cam\_fr.json** and **login\_fr.json**
    - French Canadian locale, the files would be renamed **cam\_fr-CA.json** and **login\_fr-CA.json**.
- NOTE:** A locale specific language file will override a language specific language file.
5. Upload the files one at a time using the file upload control.
  6. When the upload is complete, you will see a green success alert and the files are listed under **Language Files**.

## Contacting us

For sales or other inquiries, visit <https://www.oneidentity.com/company/contact-us.aspx> or call +1-800-306-9329.

## Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at <https://support.oneidentity.com/>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product