

Quest® InTrust 11.3.1

InTrust Events



© 2017 Quest Software Inc. ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc.

Attn: LEGAL Dept

4 Polaris Way

Aliso Viejo, CA 92656

Refer to our Web site (<https://www.quest.com>) for regional and international office information.

Patents


Quest Software is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at <https://www.quest.com/legal>.

Trademarks

Quest, the Quest logo, and Join the Innovation are trademarks and registered trademarks of Quest Software Inc. For a complete list of Quest marks, visit <https://www.quest.com/legal/trademark-information.aspx>. All other trademarks and registered trademarks are property of their respective owners.

Legend

 **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

 **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

InTrust InTrust Events

Updated - September 2017

Version - 11.3.1

Contents

InTrust Agent Log Events	4
Events from InTrust Agent	4
Events from InTrust Agent Installer	4
InTrust Server Events	6
Events from InTrust Agent Manager	6
Events from InTrust Monitoring Engine	9
Events from InTrust Scheduled Tasks Manager	11
Events from InTrust Server	12
Events from InTrust Server Extensions	14
Events from InTrust Configuration Manager	14
Events from InTrust Session Manager	15
Events from InTrust Configuration Updater	16
Events from InTrust Gathering Engine	16
Events from InTrust Alert Database	17
Events from InTrust RDDI Manager	18
Events from Indexing Launcher	18
Events from InTrust Repository Services	18
About us	23
Contacting Quest	23
Technical support resources	23

InTrust Agent Log Events

This is a reference for the events logged by the InTrust agent and agent installer.

- [Events from InTrust Agent](#)
- [Events from InTrust Agent Installer](#)

Events from InTrust Agent

This table lists the events logged by the InTrust agent.

Event ID	Type	Category	Description	Insertion Strings
8960 (0x2300)	Information	None	InTrust agent started.%0	
8961 (0x2301)	Information	None	InTrust agent stopped.%0	
9013 (0x2335)	Information	None	Connection to the InTrust server %1 was re-established.%0	%1— InTrust server name
9043 (0x2353)	Error	None	Cannot start InTrust agent. Error code: 0x%1.%0	%1— Error code
9044 (0x2354)	Error	None	Cannot stop InTrust agent properly. Error code: 0x%1.%0	%1— Error code
9048 (0x2358)	Error	None	InTrust agent stopped unexpectedly. Error code: 0x%1.%0	%1— Error code
9056 (0x2360)	Warning	None	Connection to the InTrust server %1 was broken. Error occurred: %2.%0	%1— InTrust server name %2—Error text

Events from InTrust Agent Installer

This table lists the events logged by the InTrust agent installer.

Event ID	Type	Category	Description	Insertion Strings
8976 (0x2310)	Information	None	InTrust agent installed successfully.%0	
8977 (0x2311)	Information	None	InTrust agent unregistered.%0	
8993 (0x2321)	Information	None	InTrust agent must be upgraded to the current version.%0	
8994 (0x2322)	Information	None	InTrust agent version check completed.%0	
9008 (0x2330)	Information	None	InTrust agent was successfully registered on the InTrust server %1.%0	%1—InTrust server name
9010 (0x2332)	Information	None	InTrust agent was successfully unregistered on the InTrust server %1.%0	
9011 (0x2333)	Information	None	The server agent cannot be upgraded. It can only be registered on an InTrust server.%0	
9012 (0x2334)	Information	None	InTrust server cannot install agent on self.%0	
9040 (0x2350)	Error	None	InTrust agent couldn't be installed.%0	
9042 (0x2352)	Error	None	Cannot register agent on the InTrust server: %1. Error code: 0x%2.%0	%1—InTrust server name %2—Error code
9046 (0x2356)	Error	None	Cannot unregister agent on the InTrust server %1. Error code: 0x%2.%0	%1—InTrust server name %2—Error code
9049 (0x2359)	Information	None	Incorrect version of the InTrust agent. Agent recovery required.%0	

InTrust Server Events

This is a reference for the events logged by the parts of InTrust that are associated with the InTrust Server component.

- [Events from InTrust Agent Manager](#)
- [Events from InTrust Monitoring Engine](#)
- [Events from InTrust Scheduled Tasks Manager](#)
- [Events from InTrust Server](#)
- [Events from InTrust Server Extensions](#)
- [Events from InTrust Configuration Manager](#)
- [Events from InTrust Session Manager](#)
- [Events from InTrust Configuration Updater](#)
- [Events from InTrust Gathering Engine](#)
- [Events from InTrust Alert Database](#)
- [Events from InTrust RDDI Manager](#)
- [Events from Indexing Launcher](#)
- [Events from InTrust Repository Services](#)

Events from InTrust Agent Manager

This table lists the events logged into InTrust Server log by InTrust Agent Manager.

Event ID	Type	Category	Description	Insertion Strings
13568 (0x3500)	Warning	Agent Check	"InTrust agent on '%1' not responding. AgentId – %2."	%1—Agent name %2—Agent ID
13569 (0x3501)	Information	Agent Check	"InTrust agent on '%1' is alive. AgentId – %2."	%1—Agent name %2—Agent ID

Event ID	Type	Category	Description	Insertion Strings
13570 (0x3502)	Information	Security	"InTrust agent on '%1' has been forced to reauthenticate. AgentId – %2."	%1—Agent name %2—Agent ID
13571 (0x3503)	Warning	Agent Check	"InTrust agent on '%1' not responding for at least %3 second(s). AgentId – %2."	%1—Agent name %2—Agent ID %3— Number of seconds
13600 (0x3520)	Information	Agent Installation	"Agent '%1' unregistered successfully."	%1—Agent name
13601 (0x3521)	Warning	Agent Installation	"The agent '%1' was unregistered, but error occurred."	%1—Agent name
13602 (0x3522)	Information	Agent Installation	"Agent installed successfully on '%1'."	%1—Agent name
13603 (0x3523)	Warning	Agent Installation	"Agent installed successfully on '%1', but it cannot connect to the InTrust server. Error text: %2."	%1—Agent name %2—Error text
13604 (0x3524)	Information	Agent Installation	"Preparing to install the agent on '%1'."	%1—Agent name
13605 (0x3525)	Information	Agent Installation	"Preparing to unregister the agent '%1' using the following network name: %2."	%1—Agent name
13606 (0x3526)	Information	Agent Installation	"Target computer '%1' is an InTrust server and already has an agent installed."	%1—Agent name
13607 (0x3527)	Warning	Agent Installation	"Agent installation on '%1' was skipped because the target computer is not available. Error text: %2."	%1—Agent name
13608 (0x3528)	Information	Agent Installation	"Cannot unregister the agent on the computer where an InTrust server runs. Computer name: '%1'."	%1—Agent name
13609 (0x3529)	Warning	Agent Installation	"Agent installation on '%1' was skipped. Error text: %2."	%1—Agent name
13616 (0x3530)	Warning	Agent Installation	"Preparing to recover the agent on '%1'."	%1—Agent name
13617 (0x3531)	Information	Agent Installation	"The agent on '%1' was recovered successfully."	%1—Agent name
13618	Information	Security	"InTrust agent on '%1' was reauthenticated successfully."	%1—Agent

Event ID	Type	Category	Description	Insertion Strings
(0x3532)			AgentId: %2.“	name
13585 (0x3511)	Error	Startup	“Failed to get local InTrust server ID. Error code: %2.”	
13586 (0x3512)	Error	Startup	“Failed to get InTrust server listening port. Error code: %2.”	
13587 (0x3513)	Error	Startup	“Failed to get InTrust server configuration. Error code: %2.”	
13588 (0x3514)	Error	Startup	“Failed to initialize Agent Manager. Error code: %2.”	
13590 (0x3516)	Error	Site Operations	“Site '%2' enumeration error: %3.”	
13632 (0x3540)	Error	Agent Installation	“Cannot unregister the '%1' agent. Error text: %2.”	%1—Agent name
13633 (0x3541)	Error	Agent Installation	“Failed to prepare for agent installation on '%1'. Error text: %2.”	%1—Agent name
13634 (0x3542)	Error	Agent Installation	“Failed to unregister the '%1' agent. Error text: %2.”	%1—Agent name
13635 (0x3543)	Error	Agent Installation	“Cannot install the agent on '%1' because of an error. Error text: %2.”	%1—Agent name
13637 (0x3545)	Error	Agent Installation	“Cannot recover the agent on '%1' because of an error. Error text: %2.”	%1—Agent name
13639 (0x3547)	Error	Agent Installation	“Cannot install the agent on '%1' because of an error. Error text: %2.”	%1—Agent name
13640 (0x3548)	Error	Agent Installation	“Cannot uninstall the agent from '%1' because of an error. Error text: %2.”	%1—Agent name
13650 (0x3552)	Warning	Security	“Incoming connection attempt has been failed. Source address: %1. Error text: %2.”	%1— IP address
13619 (0x3533)	Warning	Agent Installation	“Cannot upgrade the agent on '%1' because of an error. Error text: %2.”	%1—Agent name
13620 (0x3534)	Warning	Agent Installation	“Cannot upgrade the agent on '%1' because of an error. Error text: %2.”	%1—Agent name
13621 (0x3535)	Information	Agent Installation	“Agent installation on '%1' was skipped because automatic agent deployment is disabled for Site '%2'.”	%1—Agent name
13622 (0x3536)	Warning	Agent Installation	“Agent installation on '%1' was skipped because automatic agent deployment is disabled.”	%1—Agent name

Events from InTrust Monitoring Engine

This table lists the events logged by InTrust Monitoring Engine.

Event ID	Type	Category	Description	Insertion Strings
4096 (0x1000)	Information	Startup	"Quest InTrust Real-Time service started."	
4097 (0x1001)	Information	Startup	"Quest InTrust Real-Time service stopped."	
4098 (0x1002)	Information	Site Operations	"Agent '%1' added to site %2."	%1—Agent name %2—Site name
4099 (0x1003)	Information	Site Operations	"Agent '%1' removed from site %2."	%1—Agent name %2—Site name
4100 (0x1004)	Information	Agent Configuring	"Reconfiguration started."	
4101 (0x1005)	Information	Agent Configuring	"Reconfiguration finished."	
4102 (0x1006)	Information	Agent Configuring	"Starting component installation on '%1' agent."	%1—Agent name
4103 (0x1007)	Information	Agent Configuring	"Installation of component(s) on '%1' agent finished."	%1—Agent name
4104 (0x1008)	Information	Agent Configuring	"Sending configuration to the agent '%1'."	%1—Agent name
4105 (0x1009)	Information	Agent Configuring	"Agent '%1' configuration finished."	%1—Agent name
4106 (0x100a)	Information	Agent Configuring	"Disabling monitoring task on '%1' agent because there are no rule(s) assigned to the agent."	%1—Agent name
4107 (0x100b)	Information	Agent Configuring	"Monitoring task on '%1' agent was disabled successfully because there were no rule(s) assigned to the agent."	%1—Agent name
4108 (0x100c)	Information	Agent Check	"Agent on '%1' responded after unavailability period. Monitoring was resumed on this agent."	%1—Agent name
4109 (0x100d)	Warning	Agent Check	"No response received from '%1' agent in a timely fashion. Monitoring was temporarily suspended on this agent."	%1—Agent name
4110 (0x100e)	Error	Agent Check	"Agent on '%1' is not available. Monitoring was stopped on this agent."	%1—Agent name

Event ID	Type	Category	Description	Insertion Strings
4111 (0x100f)	Warning	Agent Check	"Agent on '%1' is not available. Monitoring service will no longer attempt to configure this agent."	%1—Agent name
8192 (0x2000)	Error	Real-time Monitoring	"Notification for rule '%2' failed. Error text: %3."	%2—Rule name %3—Error text
8193 (0x2001)	Error	Real-time Monitoring	"Failed to save alert in the alert database. Error text: %2."	%2—Error text
8195 (0x2003)	Error	Agent Configuring	"Component %2 failed to install on the '%1' agent. Error text: %3."	%1—Agent name %2—CLSID %3—Error text
8196 (0x2004)	Error	Agent Configuring	"Component(s) installation on '%1' agent finished with error: %2."	%1—Agent name %2—Error text
8197 (0x2005)	Error	Agent Configuring	"Configuration finished on agent '%1' with error: %2."	%1—Agent name %2—Error text
8198 (0x2006)	Warning	Agent Configuring	"Real-time monitoring disabled with errors on '%1' agent."	%1—Agent name
8199 (0x2007)	Error	Agent Configuring	"Failed to disable real-time monitoring on '%1' agent. Error text: %2."	%1—Agent name %2—Error text
8200 (0x2008)	Error	Agent Configuring	"Rule '%2' deployment skipped for '%1' agent: not all required components were installed on the agent."	%1—Agent name %2—Rule name
8201 (0x2009)	Error	Agent Configuring	"Failed to enable real-time monitoring on '%1' agent. Error text: %2."	%1—Agent name %2—Error text
8202 (0x200A)	Error	Startup	"Real-Time Monitoring service failed to start. Error text: %2."	%2—Error text
8203 (0x200B)	Error	License	"License verification failed. Error text: %2."	%2—Error text

Event ID	Type	Category	Description	Insertion Strings
8204 (0x200C)	Warning	Agent Configuring	“Component(s) installation on ‘%1’ agent finished with errors”	%1—Agent name
8205 (0x200D)	Warning	Agent Configuring	“Configuration finished on agent ‘%1’. Some errors occurred during configuration.”	%1—Agent name
8206 (0x200E)	Error	Agent Configuring	Distributable modules failed to install on agent ‘%1’. Error text: %2	%1—Agent name %2—Error text
8207 (0x200F)	Error	License	License verification failed. Details: %2 To resume InTrust operation, please make sure that a valid license is available. After that, the product will start working automatically within %3 minutes or less. Alternatively, you can launch it manually by restarting the Quest InTrust Real-Time Monitoring Server service.	%2—Error details %3— Time period between configuration updates (in minutes)

Events from InTrust Scheduled Tasks Manager

This table lists the events logged by InTrust Scheduled Tasks Manager.

Event ID	Type	Category	Description	Insertion Strings
13312 (0x3400)	Information	Task Scheduling	“Task ‘%2’ started on schedule.”	%2—Task name
13313 (0x3401)	Information	Task Scheduling	“Job ‘%2’ from task ‘%3’ completed successfully.”	%2—Job name %3—Task name
13314 (0x3402)	Warning	Task Scheduling	“Job ‘%2’ from task ‘%3’ completed with warning.”	%2—Job name %3—Task name
13315 (0x3403)	Information	Task Scheduling	“Job ‘%2’ completed successfully.”	%2—Job name
13316 (0x3404)	Warning	Task Scheduling	“Job ‘%2’ completed with warning.”	%2—Job name
13336 (0x3418)	Error	Task Scheduling	“Job ‘%2’ from task ‘%3’ completed with error. Error code: %4.”	%2—Job name %3—Task name %4—Error code (decimal)

Event ID	Type	Category	Description	Insertion Strings
13346 (0x3422)	Error	Task Scheduling	“Job ‘%2’ completed with error. Error code: %4.”	%2—Job name %4—Error code (decimal)

Events from InTrust Server

This table lists the events logged by InTrust Server.

Event ID	Type	Category	Description	Insertion Strings
5185 (0x1441)	Information	Startup	“InTrust Server started.”	
5186 (0x1442)	Information	Startup	“InTrust Server stopped.”	
5121 (0x1401)	Error	Startup	“Cannot start InTrust Server module ‘%2’. Error code: 0x%3.”	%2— Module UUID %3—Error code
5122 (0x1402)	Error	General	“InTrust Server module %2 depends on the module %3 that failed to start.”	%2— Dependent Module UUID %3—Base Module UUID
5123 (0x1403)	Error	General	Circular InTrust Server module dependency occurred. Module: %2.	%2— Module UUID
5124 (0x1404)	Error	General	Cannot terminate InTrust Server module %2. Error code: 0x%3.	%2— Module UUID %3—Error code
5125 (0x1405)	Error	General	“Unknown InTrust Server module %3 in dependency list. Dependent module: %2.”	%2— Dependent Module UUID %3—Base Module UUID

Event ID	Type	Category	Description	Insertion Strings
5126 (0x1406)	Warning	General	Invalid InTrust Server configuration entry. Module: %2.	%2— Module UUID
5127 (0x1407)	Error	Startup	Cannot start InTrust Server. Error code: 0x%2.	%2—Error code
5128 (0x1408)	Error	General	“Local RPC connection is not available. Error code: 0x%2.%0”	%2—Error code
5129 (0x1409)	Error	General	“InTrust Server local configuration update failed. Error code: 0x%2, Error text: %3.”	%2—Error code %3—Error text
5130 (0x140A)	Error	General	Local InTrust Server ID could not be read.	
5131 (0x140B)	Warning	General	“No RPC endpoints registered by InTrust Server.”	
5132 (0x140C)	Warning	General	“InTrust Server cannot register RPC endpoint '%2/%3'. Error code 0x%4, Error text: %5.”	%2—RPC protocol %3—RPC endpoint %4—Error code (hex) %5—Error description
5133 (0x140D)	Error	Startup	“Cannot start InTrust Server because one or more of its critical modules were not loaded.”	
5134 (0x140E)	Warning	General	“InTrust Server cannot register security and authentication settings for the incoming RPC connections (%2). Error code 0x%3, Error text: %4”	%2— Security protocol %3—Error code (hex) %4—Error description
5135 (0x140F)	Warning	General	“InTrust Server cannot set the client security for the local RPC connections (%2). Error code 0x%3, Error text: %4”	%2— Security protocol %3—Error code (hex) %4—Error description

Event ID	Type	Category	Description	Insertion Strings
5136 (0x1410)	Error	General	“Cannot initialize ADC runtime. Status code 0x%2. Error text: %3”	%2—ADC error code (hex) %3—ADC error description
5137 (0x1411)	Error	License	“InTrust Server license check failed. Error code 0x%2, Error text: %3”	%2—Error code (hex) %3—Error text
5138 (0x1412)	Warning	General	InTrust Server cannot register endpoints in RPC Name Service. Error code 0x%2. Error text: %3.	%2—Error code (hex) %3—Error text

Events from InTrust Server Extensions

This table lists the events logged by InTrust Server Extensions.

Event ID	Type	Category	Description	Insertion Strings
6530 (0x1982)	Error	Startup	Couldn't initialize the InTrust Server management extension '%2' during server startup. Error code 0x%3, error text: %4.”	%2—Extension name %3—Error code (hex) %4—Error text

Events from InTrust Configuration Manager

This table lists the events logged by InTrust Configuration Manager.

Event ID	Type	Category	Description	Insertion Strings
6561 (0x19A1)	Error	Security	"Cannot access the InTrust organization password in LSA. Error code : 0x%2!s!, error text: %3!s!."	%2—Error code (hex) %3—Error text
6562 (0x19A2)	Error	Security	InTrust Organization password is invalid. Run the 'adcorgpwd' tool to fix the problem.	
6563 (0x19A3)	Error	Security	"Cannot verify InTrust organization password. Error code: 0x%2!s!, error text: %3!s!."	%2—Error code %3—Error text
6564 (0x19A4)	Error	General	"Configuration change tracking subsystem failed to initialize. Error code: 0x%2!s!, error text: %3!s!."	%2—Error code %3—Error description
6565 (0x19A5)	Error	General	"Configuration change tracking subsystem could not process configuration change. Error code: 0x%2!s!, error text: %3!s!."	%2—Error code %3—Error text
6566 (0x19A6)	Warning	General	"Configuration change tracking subsystem failed to start within the specified timeout. Configuration change tracking may not work."	
6567 (0x19A7)	Information	General	"Configuration change tracking subsystem was re-initialized successfully after one or more subsequent failures."	

Events from InTrust Session Manager

This table lists the events logged by InTrust Session Manager.

Event ID	Type	Category	Description	Insertion Strings
14592 (0x3900)	Error	Startup	"Session Manager extension failed to start. Error text: %2.%0"	%2—Error text
14593 (0x3901)	Error	Startup	"Session Manager extension failed to stop properly. Error text: %2.%0"	%2—Error text

Events from InTrust Configuration Updater

This table lists the events logged by InTrust Configuration Updater.

Event ID	Type	Category	Description	Insertion Strings
14848 (0x3A00)	Error	AutoUpdate	"InTrust AutoUpdate failed to start. Error text: %2.%0"	%2—Error text
14849 (0x3A01)	Warning	AutoUpdate	"InTrust AutoUpdate job couldn't create logging components. AutoUpdate results will not appear in session details. Error text: %2.%0"	%2—Error text
14850 (0x3A02)	Error	AutoUpdate	"InTrust AutoUpdate failed. Reason: (%2).%0"	%2—Error text
14851 (0x3A03)	Information	AutoUpdate	"InTrust AutoUpdate succeeded. %2 component (s) were updated successfully, %3 component(s) failed to update.%0"	%2—Number of components with Success status %3—Number of components with Failure status
14852 (0x3A04)	Warning	AutoUpdate	"InTrust AutoUpdate canceled. %2 component(s) were updated successfully, %3 component(s) failed to update.%0"	%2—Number of components with Success status %3—Number of components with Failure status

Events from InTrust Gathering Engine

This table lists the events logged by InTrust Gathering Engine.

Event ID	Type	Category	Description	Insertion Strings
8960 (0x2300)	Information	Session Results	%2	%2—"Data processing has completed successfully"
8961 (0x2301)	Warning	Session Results	%2	%2—"Data processing has completed with warnings"
8962 (0x2302)	Error	Session Results	%2	%2—"Data processing has completed with errors"
8963	Error	General	Error:	%2—Error description

Event ID	Type	Category	Description	Insertion Strings
(0x2303)			%3%n%2%n%4	%3—System error code %4—System error description

Events from InTrust Alert Database

This table lists the events logged by InTrust Alert Database.

Event ID	Type	Category	Description	Insertion Strings
8704 (0x2200)	Warning	Database connection	Cannot connect to the Alert database '%2' on '%3'. Will try to re-connect later. Error text: %4.	%2—Database name %3—Server name %4—Error description
8705 (0x2201)	Error	Database operation	Too many subsequent deadlocks in the Alert database. Some alert information will not be saved. Error text: %2.	%2—Error description
8706 (0x2202)	Error	Startup	Cannot initialize the Alert database. Error text: %2.	%2—Error description
8707 (0x2203)	Error	Database operation	General Alert database error. Some alert information will not be saved. Error text: %2.	%2—Error description
8708 (0x2204)	Error	Database operation	DTC connection timed out. Use the Task Manager to terminate the itr_svc.exe process. For detailed information and possible solutions see the "Setting Up Real-Time Monitoring" section of InTrust Quick Start Guide.	
8709 (0x2205)	Information	Database operation	DTC connection succeeded after timeout.	
8710 (0x2206)	Error	Database operation	Too many subsequent deadlocks in the Alert database. Some alerts will not be saved. Error text: %2.	%2—Error description
8711 (0x2207)	Error	Database operation	General Alert database error. Some alerts will not be saved. Error text: %2.	%2—Error description

Events from InTrust RDDI Manager

This table lists the events logged by InTrust RDDI Manager.

Event ID	Type	Category	Description	Insertion Strings
15392 (0x3C20)	Error	Startup	Failed to get local InTrust server ID. Error code: 0x%2.	%2—Error code
15393 (0x3C21)	Error	Startup	Failed to get InTrust server configuration. Error code: 0x%2.	%2—Error code

Events from Indexing Launcher

This table lists the events logged by Indexing Launcher.

Event ID	Type	Category	Description	Insertion Strings
14080 (0x3700)	Information	Indexing	Indexing of repository "%2" started.%0	%2—Repository name
14096 (0x3710)	Information	Indexing	Indexing of repository "%2" completed successfully.%0	%2—Repository name
14112 (0x3720)	Warning	Indexing	Indexing of repository "%2" completed with errors. Details: %3.%0	%2—Repository name %3—Error description
14128 (0x3730)	Error	Indexing	Indexing of repository "%2" failed. Details: %3.%0	%2—Repository name %3—Error description

Events from InTrust Repository Services

This table lists the events logged by InTrust Repository Services.

Event ID	Type	Category	Description	Insertion Strings
13840 (0x3610)	Information	Repository Services	Repository services enabled for repository "%2".%0	%2— Repository name
13841 (0x3611)	Information	Repository Services	Indexing of long-term items for repository "%2" successfully completed; index is now up-to-date.%0	%2— Repository name
13842 (0x3612)	Information	Repository Services	Indexing of recent items for repository "%2" successfully completed; index is now up-to-date.%0	%2— Repository name
13843 (0x3613)	Information	Repository Services	Data merging in repository "%2" has started.%0	%2— Repository name
13844 (0x3614)	Information	Repository Services	Data merging in repository "%2" successfully completed.%0	%2— Repository name
13845 (0x3615)	Information	Repository Services	Index cleanup for long-term items in repository "%2" has started.%0	%2— Repository name
13846 (0x3616)	Information	Repository Services	Index cleanup for long-term items in repository "%2" successfully completed.%0	%2— Repository name
13847 (0x3617)	Information	Repository Services	Indexing of long-term items repository "%2" was interrupted due to repository reconfiguration.%0	%2— Repository name
13848 (0x3618)	Information	Repository Services	Indexing of recent items for repository "%2" was interrupted due to repository reconfiguration.%0	%2— Repository name
13849 (0x3619)	Information	Repository Services	Data merging in repository "%2" was interrupted due to repository reconfiguration. %0	%2— Repository name
13872 (0x3630)	Warning	Repository Services	Indexing of of long-term items repository "%2" completed with errors. Error: %3.%0	%2— Repository name
13873 (0x3631)	Warning	Repository Services	Indexing of recent items for repository "%2" completed with errors. Error: %3.%0	%2— Repository name %3—Error description
13874	Warning	Repository	Data merging in repository "%2" completed with errors.	%2—

Event ID	Type	Category	Description	Insertion Strings
(0x3632)		Services	Error: %3. %0	Repository name %3—Error description
13875 (0x3633)	Warning	Repository Services	The indexing queue of long-term events in repository "%2" is about to grow to an unmanageable size. If it keeps growing at the same rate, searching in the repository and import from it can slow down considerably. Please check the InTrust Server event log for errors, and consider collecting less audit data to this repository and adding more indexing servers.%0	%2— Repository name
13876 (0x3634)	Warning	Repository Services	The indexing queue of recent events in repository "%2" is about to grow to an unmanageable size. If it keeps growing at the same rate, searching in the repository and import from it can slow down considerably. Please check the InTrust Server event log for errors, and consider collecting less audit data to this repository and adding more indexing servers.%0	%2— Repository name
13877 (0x3635)	Warning	Repository Services	The number of unmerged files in repository "%2" has increased. This causes the repository size to grow uncontrollably. Please check the InTrust Server event log for errors, and consider collecting less audit data to this repository and adding more merging servers.%0	%2— Repository name
13878 (0x3636)	Warning	Repository Services	The indexing notification queue in repository "%2" exceeded the size limit.%0	%2— Repository name
13879 (0x3637)	Error	Repository Services	The indexing notification queue in repository "%2" exceeded the size limit.	%2— Repository name
13888 (0x3640)	Information	Repository Services	Repository services disabled for repository "%2".%0	%2— Repository name
13889 (0x3641)	Error	Repository Services	Could not enable Repository services for repository "%2". Reason: %3.%0	%2— Repository name
13890 (0x3642)	Error	Repository Services	Could not initialize indexing of long-term items for repository "%2". Reason: %3.%0	%2— Repository name
13891 (0x3643)	Error	Repository Services	Could not initialize indexing of recent items for repository "%2". Reason: %3.%0	%2— Repository name

Event ID	Type	Category	Description	Insertion Strings
				%3—Error description
13892 (0x3644)	Error	Repository Services	Could not initialize data merging in repository "%2". Reason: %3. This error will remain active until you resolve the causing issue so that merge can complete successfully. By default, merges happen every 24 hours.%0	%2— Repository name %3—Error description
13893 (0x3645)	Error	Repository Services	Could not initialize data merging in repository "%2". Reason: %3.	%2— Repository name %3—Error description
13894 (0x3646)	Error	Repository Services	Indexing of long-term items for repository "%2" failed. Reason: %3.%0	%2— Repository name %3—Error description
13895 (0x3647)	Error	Repository Services	Indexing of recent items for repository "%2" failed. Reason: %3.%0	%2— Repository name %3—Error description
13896 (0x3648)	Error	Repository Services	Data merging in repository "%2" failed. Reason: %3.%0	%2— Repository name %3—Error description
13897 (0x3649)	Error	Repository Services	Data merging in repository "%2" failed. Reason: %3. This error will remain active until you resolve the causing issue so that merge can complete successfully. By default, merges happen every 24 hours.%0	%2— Repository name %3—Error description
13898 (0x364A)	Error	Repository Services	Critical repository services configuration error. Please make sure the "Quest InTrust Server" and "Quest InTrust Real-Time Monitoring" services are running on the InTrust server that manages the repository. If they are, consider restarting them. Error details: %2.%0	%2—Error description
13899 (0x364B)	Error	Repository Services	Indexing of long-term items repository "%2" was interrupted because the Quest InTrust Server service was stopped.%0	%2— Repository name

Event ID	Type	Category	Description	Insertion Strings
13900 (0x364C)		Repository Services	Indexing of recent items for repository "%2" was interrupted because the Quest InTrust Server service was stopped.%0	%2— Repository name
13901 (0x364D)	Error	Repository Services	Data merging in repository "%2" was interrupted because the Quest InTrust Server service was stopped. This error will remain active until you resolve the causing issue so that merge can complete successfully. By default, merges happen every 24 hours.%0	%2— Repository name
13902 (0x364E)	Error	Repository Services	Index cleanup failed for repository "%2". This can result in slow searches. Details: %3.%0	%2— Repository name %3—Error description
13903 (0x364F)	Error	Repository Services	The indexing queue of long-term events in repository "%2" exceeded the size limit. Please check the InTrust Server event log for errors, and consider collecting less audit data to this repository and adding more indexing servers.%0	%2— Repository name
N/A	Error	Repository Services	Collection of events was stopped because of the error on collection %2 processed by InTrust Server %3. Real-time monitoring was stopped, so that alerts and server rules are not active too. Error details: %5	%2— Collection name %3— InTrust server name %5—Error description
13904 (0x3650)	Error	Repository Services	The number of unmerged files in repository "%2" exceeded the size limit.%0	%2— Repository name

We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation™.

Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece — you — to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product