Quest® MessageStats®Report Pack for Lotus Notes ® 7.4.1

Release Notes

June 2017

These release notes provide information about the Quest® MessageStats®Report Pack for Lotus Notes ® release.

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About MessageStats Report Pack for Lotus Notes 7.4.1

MessageStats is a Windows-based data collection and reporting application that facilitates the analysis of messaging statistics for a number of messaging environments. With the extensive information that MessageStats gathers, MessageStats provides an extremely flexible web-based reporting engine that allows all interested individuals to view messaging information and to package the information in many different ways. All reports are available by accessing the web site directly, by signing up for automated subscriptions that can be sent to any email address, or through export to a number of supported formats.

The MessageStats Report Pack for Lotus Notes extends MessageStats by adding the ability to gather configuration and content information for the Lotus Notes environment. The report pack stores the information in the MessageStats database, to which additional tables are added when you install the report pack. The database provides content for the web-based MessageStats Reports. You can use the report pack as an assessment tool in planning for a Notes to Exchange migration.

MessageStats Report Pack for Exchange ActiveSync 7.4.1 is a minor release, with enhanced features and functionality. See Resolved issues.

Resolved issues

The following is a list of issues addressed in this release.

Table 1. Gathering resolved issues

Resolved issue	Issue ID
When the Lotus Notes Mailbox Content task was run for each folder, the following error occurred: Error: "The following error occurred while processing a data object for a given gathering: Specified cast is not valid."	427615
When Lotus Notes Database gathering task was being run, the following error occurred: SqlDateTime overflow...	381679

Table 2. Reports resolved issues

Resolved issue	Issue ID
When customer ran the Migration Mailbox Comparison report, the following error was displayed: "Error: Unexpected error while attempting to read from the database. Divide by zero error encountered."	429214

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 3. Gathering known issues

Known issue	Issue ID
Unable to run domain level tasks after deleting all servers from the domain using Database Management. If you have deleted all the Domino server objects in a domain and do not delete the Domino domain for the servers, it still appears in the treeview but all tasks run against the domain will fail. You must also delete the Domino domain using the Database Management.	113943
The Server Storage gathering, which collects the Domino server disk space information, supports only English-based locales. If the Domino server against which the Server Storage gathering is run has a non-English locale, the information is not correctly parsed.	229466
To be able to enumerate the databases on the Domino server, the report pack requires that there be a database catalog (catalog.nsf) available locally on each Domino server.	NA

System requirements

You install the report pack components on servers on which the core MessageStats components are already installed. You must meet the software requirements for MessageStats. See the *MessageStats Release Notes* for the software requirements for the different MessageStats components.

The following table contains any additional requirements for the report pack:

Table 4. System minimum requirements

Requirement	Details
Hard disk space	20 MB of free disk space for the report pack application in addition to the space required for the core MessageStats product. This space should exist on a local disk drive rather than a network drive. The space requirement varies depending on the size of the database.
MessageStats Server (scheduler service and task processors)	The Lotus Notes client must be installed on the server that hosts the MessageStats task processors. **NOTE:** The Notes client must have been opened at least once and connected to a Domino server before the client can be used in MessageStats. MDAC (Microsoft Data Access Components) 2.7 SP 2 Refresh is required for a distributed installation. MDAC must be installed on the IIS Server and MessageStats console server; however, MDAC is not required for the database components.
Task Execution Server	The Lotus Notes client must be installed on each server that hosts the MessageStats task processors. **NOTE:** The Notes client must have been opened at least once and connected to a Domino server before the client can be used by MessageStats.
MMC Client Console	Microsoft .Net Framework 3.5 must be installed on the server that hosts the MessageStats MMC Client Console.
Supported Environment	At least one server running Lotus Domino 6.0, Lotus Domino 8.0, or Lotus Domino 8.5.
Additional software	MessageStats 7.4.1

For detailed system requirements and list of rights and permissions necessary for product operation please refer to the *MessageStats Report Pack for Lotus Notes User Guide*.

Product licensing

This report pack does not require licensing.

Getting started with MessageStats Report Pack for Exchange ActiveSync 7.4.1

The release package contains the following products:

- MessageStats Report Pack for Lotus Notes
- Product documentation, including:
  - *MessageStats Report Pack for Lotus Notes User Guide*
  - Online Help

Installation Instructions

Refer to *MessageStats Report Pack for Lotus Notes User Guide* for installation instructions.

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

About us

We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation.

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- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

Third-party contributions

This product contains the following third-party components. For third-party license information, go to http://www.quest.com/legal/license-agreements.aspx. Source code for components marked with an asterisk (*) is available at http://opensource.quest.com.

Table 5. List of third-party contributions

Component	License or acknowledgement
Boost 1.0	Boost Software License - Version 1.0
Boost 1.33	
Boost 1.38	
Boost 1.47	
Crypto-API version 2	Mozilla Public License Version 1.1
JCL 1.1	Mozilla Public License Version 1.1

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