

Quest® MessageStats® Report Pack for Blackberry 7.4.1

Release Notes

June 2017

These release notes provide information about the Quest® MessageStats® Report Pack for Blackberry release.

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About MessageStats Report Pack for Blackberry 7.4.1

The BlackBerry Enterprise Server (BES) for Exchange is a Window-based server product that manages data transfer and synchronization between handheld devices and Microsoft Exchange, a messaging and collaboration server.

The MessageStats Report Pack for BlackBerry expands the core capabilities of MessageStats to include relevant statistics for monitoring the Exchange environment for data transfer to and from BlackBerry handheld devices. The report pack provides specific reports on the BlackBerry Enterprise Servers (BES) in your organization. The reports are integrated into the core MessageStats console.

MessageStats Report Pack for Blackberry 7.4.1 is a minor release. See [Known issues](#).

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 1. General known issues

Known Issue	Issue ID
If you are using SQL Replication, the MessageStats Report Pack for BlackBerry data will not be replicated.	

System requirements

Before installing MessageStats Report Pack for Blackberry, verify that you meet the MessageStats hardware minimum requirements. You must have the MessageStats core product installed before you can install the report pack. For information about the MessageStats hardware requirements, see the *MessageStats Release Notes*.

Additionally, you must meet the following requirements specific to the report pack.

Table 2. System minimum requirements

Requirement	Details
Hard disk space	100 MB in addition to space required by core MessageStats. NOTE: Sufficient space must be available for the BlackBerry log cache, application logs, and task documents. The size of this cache depends on the number of servers, the number of BlackBerry logs on each server, and the size of each log. The space should exist on a local disk drive rather than a network drive.
Additional software	MessageStats 7.4.1 Microsoft .NET Runtime v3.5
Supported environments	The MessageStats Report Pack for BlackBerry has been tested with, and supports the following BlackBerry software: <ul style="list-style-type: none">• BlackBerry Enterprise Server (BES) version 4.1• BlackBerry Enterprise Server (BES) version 5.0

For detailed system requirements and list of rights and permissions necessary for product operation please refer to the *MessageStats Report Pack for BlackBerry User Guide*.

Product licensing

This report pack does not require licensing.

Getting started with MessageStats Report Pack for Blackberry 7.4.1

The release package contains the following products:

- MessageStats Report Pack for BlackBerry
- Product documentation, including:
 - *MessageStats Report Pack for BlackBerry User Guide*
 - Online Help

Installation Instructions

Refer to *MessageStats Report Pack for BlackBerry User Guide* for installation instructions.

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

About us

We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation.

Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece—you—to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit <http://quest.com/company/contact-us.aspx> or call +1-949-754-8000.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.

- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

Third-party contributions

This product contains the following third-party components. For third-party license information, go to <http://www.quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (*) is available at <http://opensource.quest.com>.

Table 3. List of third-party contributions

Component	License or acknowledgement
Boost 1.0	Boost Software License - Version 1.0
Boost 1.33	
Boost 1.38	
Boost 1.47	
Crypto-API version 2	Mozilla Public License Version 1.1
JCL 1.1	Mozilla Public License Version 1.1

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Quest Software Inc.
Attn: LEGAL Dept
5 Polaris Way
Aliso Viejo, CA 92656

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