

# Quest® On Demand Global Settings

## Release Notes

2018/05/02

These release notes provide information about the On Demand Global Settings release.

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## About On Demand

On Demand is a cloud based management platform, providing access to multiple Quest Software Microsoft management tools through a single interface. Cloud based is a term that refers to applications, services or resources made available to users on demand via the Internet. On Demand Global Settings is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through [quest-on-demand.com](http://quest-on-demand.com).

The On Demand management platform is based on the concepts of organizations, task based modules and Azure AD tenants. When you sign up for the On Demand service, you create an organization. The organization can subscribe to task based modules. Organization administrators can use the tools provided by the modules to perform administrative actions on Azure AD tenants.

# Release History

## Current Release

2018/05/02

Version 1.2.57.460

ID	Resolved issue
6034	Resolved an issue with adding and removing tenants when using the Internet Explorer 11 browser.

## Module release notes

- [Audit](#)
- [Group Management](#)
- [Migration](#)
- [Policy Management for Exchange Online](#)
- [Policy Management for Skype for Business Online](#)
- [Recovery for Azure Active Directory](#)

## Previous releases

2018/03/22

ID	Enhancements
5791	Display of icons has been improved for the Microsoft Edge and Internet Explorer browsers.

ID	Resolved Issues
5665	Resolved an issue on the On Demand home page where the <b>Register For The Technical Preview</b> button was not working correctly.

## 2018/03/15

Enhancements	ID
The <b>Ireland</b> region has been renamed in On Demand to <b>Europe</b> . Any stored customer data continues to reside in the Ireland Microsoft datacenter. Some On Demand functions are now executed in the UK datacenter.	5851
Resolved Issues	ID
Resolved an issue where add blocker software in the browser blocks access to On Demand.	5860

## 2018/03/01

### Resolved issues

Issue	ID
Resolved an issue on the organization management pages (create / select / delete organization) where the in progress indicator is not displayed when an action is still in progress.	4805

## 2018/02/08

### Resolved issues

Issue	ID
Resolved an issue where users can no longer log into On Demand under the following conditions: <ul style="list-style-type: none"><li>• They have a single organization in the Ireland region</li><li>• They have no organizations and they create a new organization in the Ireland region</li></ul>	5550

## 2017/12/20

### Enhancements

Enhancement	ID
On the Tenants page, Azure AD B2C tenants are now identified by the following icon next to	5250

## Enhancement

ID

the tenant name:



## Resolved issues

Issue

ID

Resolved an issue in the Policy Management module where the <b>Target Users and Groups</b> field is not populated when using Japanese characters.	5267
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## 2017/12/14

1.2.52.26

## Resolved issues

Issue

ID

Resolved an issue where an unavailable region causes the application to hang.	5228
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Email addresses entered on the Permissions page are not validated.	5064
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If an administrator removes their address from a module on the Permissions page, the applications hangs.	5034
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## 2017/12/08

## Resolved issues

Issue

ID

Fixed multiple help links returning Page Not Found error.	5186
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Resolved an issue where the region name is not displayed after changing the organization name.	5167
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Resolved an issue where the On Demand application hangs after a user signs out.	5089
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Resolved an issue on the Settings > Permissions page where the On Demand Organization page opens after adding an admin user to a module.	5081
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Resolved an issue on the Settings > Permissions page where after adding an admin user, you cannot switch to the Audit Logs or Subscriptions tabs.	5076
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## 2017/11/30

### Resolved issues

Issue	ID
Resolved an issue where on the Manage Organization page, the Deployment Region field is empty after the organization name is changed.	5167

## 2017/11/23

### Resolved issues

Issue	ID
Resolved an issue where the On Demand screen hangs after signing out.	5089
Resolved issues with adding administrator accounts on the Settings > Permissions page.	5081 5076

## 2017/11/18

### Enhancements

Enhancement	ID
Users can now enable or disable the collection of user analytics.	4476

## 2017/10/19

### Resolved issues

Issue	ID
On the <b>Multiple Organizations Found</b> page, if regions are unavailable, the user is now informed that organizations in unavailable regions are also not available.	4403

## 2017/10/12

### Enhancement

Enhancement	ID
The On Demand user interface has been updated with tool tips to improve usability.2018/05/02	4149

## 2017/9/19

### Resolved issues

Issue	ID
Resolved an issues with email address case sensitivity. Email addresses used to sign up with On Demand are not case sensitive.	4739

## 2017/9/14

### Enhancements

Enhancement	ID
You can now change the name of an organization. In the On Demand menu bar, click on your email address and select <b>Organization Name</b> . On the Organization Management page, enter a new name for the organization. The Organization Management page also displays the <b>Organization Id</b> .	4172

## 2017/9/7

### Enhancements

Enhancement	ID
You can now specify start and end dates for the audit log download.	4197

## 2017/8/31

### Enhancements

Enhancement	ID
Additional tools for managing organizations have been added. To access the organization management tools, go to the top right of the On Demand page and click on your email address. The menu displays the current:	4103

- **Region Name**
- **Organization Name**

You can select **Create New Organization** to open a new page and create an organization. If there are multiple organizations associated with your email address, you can select **Switch Organizations** to load a different organization into On Demand.

## 2017/08/22

### Enhancements

Enhancement	ID
The left hand navigation panel has been updated to use standard EDC icons.	4316

### Resolved issues

Issue	ID
Added a confirmation prompt for when a user removes themselves from an organization. You are now warned that you will lose access to the organization.	3913

## 2017/08/10

### Enhancements

Enhancement	ID
The admin consent status page now supports modules that use a refresh token. When the token expires, the admin consent status is <b>Regrant Consent</b> .	3581

### Resolved issues

Issue	ID
Fixed the Visit Product Page buttons on the Subscription page. Clicking a button now opens the subscription page at <a href="https://www.quest.com/on-demand">https://www.quest.com/on-demand</a> .	4253

## 2017/07/19

### Enhancements

Enhancement	ID
Support for paid, trial, and demo subscriptions. Users can now subscribe to On Demand.	1408

### Resolved issues

Issue	ID
Fixed presentation of web page for organization and region selection.	3929
The list of On Demand organization administrators cannot be empty. Each organization must have one On Demand administrator.	3878

## 2017/07/07

### Enhancements

Enhancement	ID
Initial support for multiple organizations. Users can now belong to multiple organizations. <ul style="list-style-type: none"><li>• During sign in, a user that belongs to multiple organizations is prompted to select an organization.</li><li>• The organization name is now configurable as part of the On Demand sign up process.</li></ul>	1408
The Base admin consent permissions have been adjusted to require only the minimum necessary permissions.	3941

## 2017/06/26

### Enhancements

Enhancement	ID
Support for role based access control (RBAC). You can now add administrative users to an On Demand organization. User can be added as On Demand Global administrators with access to all functions or Module administrators with access limited to specific modules. To add users, select <b>Settings &gt; Permissions</b> .	1413
Support for geographic region selection. During sign up, you can choose the region where your On Demand data will be hosted.	2771

## 2017/06/20

### Enhancements

Enhancement	ID
Support for granting of admin consent per module. When a tenant is added, the minimum admin consent permissions are granted. If a module requires additional permissions, admin consent must be granted through the Admin Consent Status page. On the tenant tile, status icons indicate the current admin consent state.	2714

## Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.



**Table 1: General known issues**

Known Issue	Issue ID
If the browser has an add blocker installed, the log in process hangs after the login credentials have been entered.	5860
When there are multiple On Demand windows open and you log out of one, you are also logged out of the remaining sessions. The remaining On Demand windows remain open but do not function.	2450

## Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand relies on Azure and AWS infrastructure and as such, is subject to the possible disruption of these services. You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

## System requirements

The following web browsers are supported with On Demand:

- Internet Explorer 11
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)

## Module licensing

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through [quest-on-demand.com](https://quest-on-demand.com). On Demand is licensed on a per module subscription bases. Trial subscriptions are available. Go to the Quest On Demand web page for more information and pricing:

<https://www.quest.com/on-demand/>

# More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand in the Product search field)
- [Quest On Demand community](#)
- [Product trials and subscriptions](#)

## About us

### We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build communitydriven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation™.

### Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece — you — to the community, to the new Quest.

## Contacting Quest

For sales or other inquiries, visit [www.quest.com/contact](http://www.quest.com/contact).

## Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications

- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

## Third-party contributions

This product contains the following third-party components. For third-party license information, go to <https://www.quest.com/legal/license-agreements.aspx>.

**Table 2: List of Third-Party Contributions**

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-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

On Demand Release Notes  
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Version - [X.X]