

One Identity Starling Two-Factor AD FS Adapter 6.0

Release Notes

April 2017

These release notes provide information about the One Identity Starling Two-Factor AD FS Adapter release.

About this release

Starling Two-Factor AD FS Adapter integrates with Microsoft Active Directory Federation Services (AD FS) 3.0 to add two-factor authentication to services using browser-based federated logins. Starling Two-Factor AD FS Adapter supports relying parties that use Microsoft WS-Federation protocol, like Office 365, as well as SAML 2.0 federated logons for cloud apps like Google Apps and salesforce.com. Starling Two-Factor AD FS Adapter with AD FS 3.0 supports Windows Server 2012 R2.

What's New

Updates in Starling Two-Factor AD FS Adapter 6.0:

- Rebranded to One Identity

See also:

- [Resolved issues](#)

Resolved issues

The following is a list of issues addressed in this release.

Table 1: Resolved issues

Resolved Issue	Issue ID
Error while installing Starling Two-Factor AD FS Adapter in AD FS farm.	13626

Known issues

The following is a list of issues known to exist at the time of release.

Table 2: General known issues

Known Issue	Issue ID
When logging in to AD FS, you get an error message if you have entered an incorrect subscription key in Starling Two-Factor AD FS Adapter settings. WORKAROUND Open Starling Two-Factor AD FS Adapter Configuration tool and enter the correct subscription key.	4519
When logging in to AD FS, if you enter incorrect one-time password several times in a short time interval, you get an error message. WORKAROUND Wait for some time and try again.	5181
Push notifications requests are not displayed in the phone notification list, though they are sent. WORKAROUND Open Starling 2FA app and go to OneTouch menu. Verify whether the requests are displayed in the Pending tab.	17422

System requirements

Before installing Starling Two-Factor AD FS Adapter 6.0, ensure that your system meets the following minimum system requirements. You can install Starling Two-Factor AD FS Adapter on physical computers or virtual machines.

Table 3: System requirements

Requirement	Details
Processor	1.4 GHz or faster, x64 architecture
Memory (RAM)	4 GB
Hard disk space	50 MB or more
Operating system	Windows Server 2012 R2
Additional Requirements	<ul style="list-style-type: none">• Microsoft .NET Framework 4.6.1 or later• PowerShell 4.0 or later• AD FS role is installed

Product licensing

This product does not require licensing.

Installation instructions

For installation instructions, see *One Identity Starling Two-Factor AD FS Adapter Administrator Guide*.

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

About us

Contacting us

For sales or other inquiries, visit www.quest.com/company/contact-us.aspx or call +1 949 754-8000.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains some third-party components (listed below). Copies of their licenses may be found at referencing <http://www.quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (*) is available at <http://opensource.quest.com>.

Table 4: List of Third-Party Contributions

Component	License or Acknowledgement
libphonenumber-csharp	Copyright © Original Java code is Copyright (C) 2009-2016

Component**License or Acknowledgement**

7.7.4

Google Inc.

License: Apache 2.0

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Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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