

One Identity Starling Two-Factor RADIUS Agent 6.0

Release Notes

April 2017

These release notes provide information about the One Identity Starling Two-Factor RADIUS Agent release.

About this release

Starling Two-Factor RADIUS Agent provides a RADIUS-compatible solution for two-factor authentication (onetime password authentication) through Software as a Service. Starling Two-Factor RADIUS Agent can be used on SaaS and on-premise applications that use RADIUS protocol for authentication.

Known issues

The following is a list of issues known to exist at the time of release.

Table 1: General known issues

Known Issue	Issue ID
Starling Two-Factor RADIUS Agent configuration tool stops responding when a port, which is in use, is configured.	14273

WORKAROUND

Known Issue	Issue ID
Do not use the port number used by any other service.	
<p>Push notifications requests are not displayed in the phone notification list, though they are sent.</p> <p>WORKAROUND</p> <p>Open Starling 2FA app and go to OneTouch menu. Verify whether the requests are displayed in the Pending tab.</p>	17422
<p>When logging in to Starling Two-Factor RADIUS Agent, you get an error message if you have entered an incorrect subscription key in the Starling Two-Factor RADIUS Agent Configuration tool.</p> <p>WORKAROUND</p> <p>Open Starling Two-Factor RADIUS Agent Configuration tool and enter the correct subscription key.</p>	4519
<p>When logging in to Starling Two-Factor RADIUS Agent, if you enter incorrect one-time password several times in a short time interval, you get an error message.</p> <p>WORKAROUND</p> <p>Wait for sometime and try again.</p>	5181

System requirements

Before installing Starling Two-Factor RADIUS Agent 6.0, ensure that your system meets the following minimum requirements. You can install Starling Two-Factor RADIUS Agent on physical computers or virtual machines.

Table 2: Hardware requirements

Requirement	Details
Processor	1.4 GHz or faster, x64 architecture
Memory (RAM)	4 GB
Hard disk space	50 MB or more
Operating system	Windows Server 2012 R2 Windows Server 2012 Windows Server 2008 R2

Table 3: Software requirements

Requirement	Details
Microsoft .NET Framework	Microsoft .NET Framework 4.6.1 or later

Product licensing

This product does not require licensing.

Installation instructions

For installation instructions, see *One Identity Starling Two-Factor RADIUS Agent Administrator Guide*.

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

About us

Contacting us

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Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

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- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product

Third-party contributions

This product contains some third-party components (listed below). Copies of their licenses may be found at referencing <http://www.quest.com/legal/license-agreements.aspx>. Source code for components marked with an asterisk (*) is available at <http://opensource.quest.com>.

Table 4: List of Third-Party Contributions

Component	License or Acknowledgement
Log4Net 2.0.7	Copyright © 2004-2017 The Apache Software Foundation

Component	License or Acknowledgement
Newtonsoft.Json.dll 9.0.1	<p data-bbox="566 264 853 293">License: Apache 2.0</p> <p data-bbox="566 320 1077 349">Copyright © 2007 James Newton-King</p> <p data-bbox="566 365 758 394">License: MIT</p>
CsvHelper 2.16.3	<p data-bbox="566 421 1252 450">Copyright © 2009-2016 Josh Close and Contributors</p> <p data-bbox="566 465 1364 528">License: Microsoft Public License (Ms-PL) 1.0 - October 12, 2006</p>
libphonenumber-csharp 7.7.4	<p data-bbox="566 555 1348 618">Copyright © Original Java code is Copyright (C) 2009-2016 Google Inc.</p> <p data-bbox="566 633 837 663">License:Apache 2.0</p>

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Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
-  **IMPORTANT, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.

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