

Quest® NetVault® Backup Plug-in *for Teradata* 16.0, Revision 2 Release Notes

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These release notes provide information about the Quest® NetVault® Backup Plug-in *for Teradata* release.

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About this release

Quest NetVault Backup (NetVault Backup) Plug-in *for Teradata* (Plug-in *for Teradata*) 16.0 is a minor release, with new features and functionality. For complete product documentation, visit <https://support.quest.com/technical-documents>.

New features

New features in NetVault Backup Plug-in *for Teradata* 16.0: Added support for pure 64-bit Linux and Windows operating systems. (31894, 31895)

Enhancements

The following is a list of enhancements implemented in NetVault Backup Plug-in for Teradata 16.0.

Table 1. Enhancements

Enhancement	Issue ID
Updated the plug-in to display the SYSUDTLIB Database schema objects in the backup selection tree.	31959 TARA-1907
NOTE: You cannot perform individual backups of the SYSUDTLIB Database. Teradata Archive and Recovery Utility (ARC) does not allow this operation. This database is automatically included when you back up the DBC Database.	
Added support for 1 MB row and buffer size.	31960 TARA-1861
Added support for ARC and Tools and Utilities (TTU) 16.00 User-Selectable changes.	31961 TARA-1882

Known issues

The following is a list of issues, including those issues attributed to third-party products, known to exist at the time of release.

Table 2. Known issues

Known issue	Issue ID
During backups, ARC does not let you exclude objects that do not contain any data. These objects are Authorization Types, Macros, Triggers, and Views. The plug-in does not perform any checks to ascertain if these objects have been excluded. A backup job with such exclusions backs up the excluded objects and complete with warnings. These objects are displayed in the restore selection tree as excluded objects, which means that they cannot be restored individually.	
If a Partitioned Primary Index (PPI) expression is modified for a restore job, you cannot undo the edits and reverse the changes. However, you can copy the original expression or refresh the page to retrieve the original expression used to back up the partition.	

System requirements

Before installing NetVault Backup Plug-in for Teradata 16.0, ensure that your system meets the requirements outlined in the *Quest NetVault Backup Compatibility Guide* available at <https://support.quest.com/technical-documents>.

Upgrade and compatibility

NetVault Backup Plug-in for Teradata 16.0 requires NetVault Backup 11.1 or later. For complete supported-platform information, see the *Quest NetVault Backup Compatibility Guide*.

Product licensing

To obtain the license key for your NetVault Backup Server environment, determine the NetVault Machine ID of your main NetVault Backup Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the NetVault Configuration Wizard to install the product license keys. Alternatively, you can install the license keys from the Manage Clients page.

- [Obtaining a machine ID](#)
- [Installing a license key using the configuration wizard](#)
- [Installing a license key from the Manage Clients page](#)

Obtaining a machine ID

- 1 Start the NetVault Backup WebUI.
- 2 In the Navigation pane, click **Manage Clients**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 4 On the **View Client** page, note the machine ID exactly as it is displayed in the **Client Summary** table.

Installing a license key using the configuration wizard

- 1 In the Navigation pane, click **Guided Configuration**.
- 2 On the **NetVault Configuration Wizard** page, click **Install Licenses**.
- 3 In the **NetVault Backup Clients** list, select the applicable machine, and click **Next**.
- 4 In the **Enter the license key string** box, type or copy and paste the license key, and click **Apply**.
After the key is applied successfully, a message is displayed.

Installing a license key from the Manage Clients page

- 1 In the Navigation pane, click **Manage Clients**.
- 2 In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
- 3 On the **View Client** page, click **Install License**.
- 4 In the **Install License** dialog box, type or copy and paste the license key, and click **Apply**.
After the key is applied successfully, a message is displayed.
- 5 To dismiss the dialog box, click **Close**.

Upgrade and installation instructions

For upgrade and installation instructions, see the *Quest NetVault Backup NetVault Backup Plug-in for Teradata User's Guide*.

More resources

Additional information is available from the following:

- [Online product documentation](#)
- [NetVault community](#)

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte character set. Double-byte or multi-byte character sets are not supported. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew).

Contacting support

- **Teradata telephone support:** The support information for the NetVault Backup Plug-in for Teradata customers having a technical support contract with Teradata follows:
 - **U.S. Customers:** Call 1-877-698-3282
 - **Outside U.S.A:** Contact your local area representative. The relevant telephone number may be found in your localized documentation.
- **Quest support:** Customers having direct technical support contract with Quest can obtain worldwide technical support by using the web, email, and telephone. For more information, visit <http://www.quest.com>.

For sales or other inquiries, visit <http://quest.com/company/contact-us.aspx> or call +1-949-754-8000.

About us

We are more than just a name

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Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece—you—to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit <https://www.quest.com/company/contact-us.aspx> or call +1-949-754-8000.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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Legend

-  **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.

-  **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

-  **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.